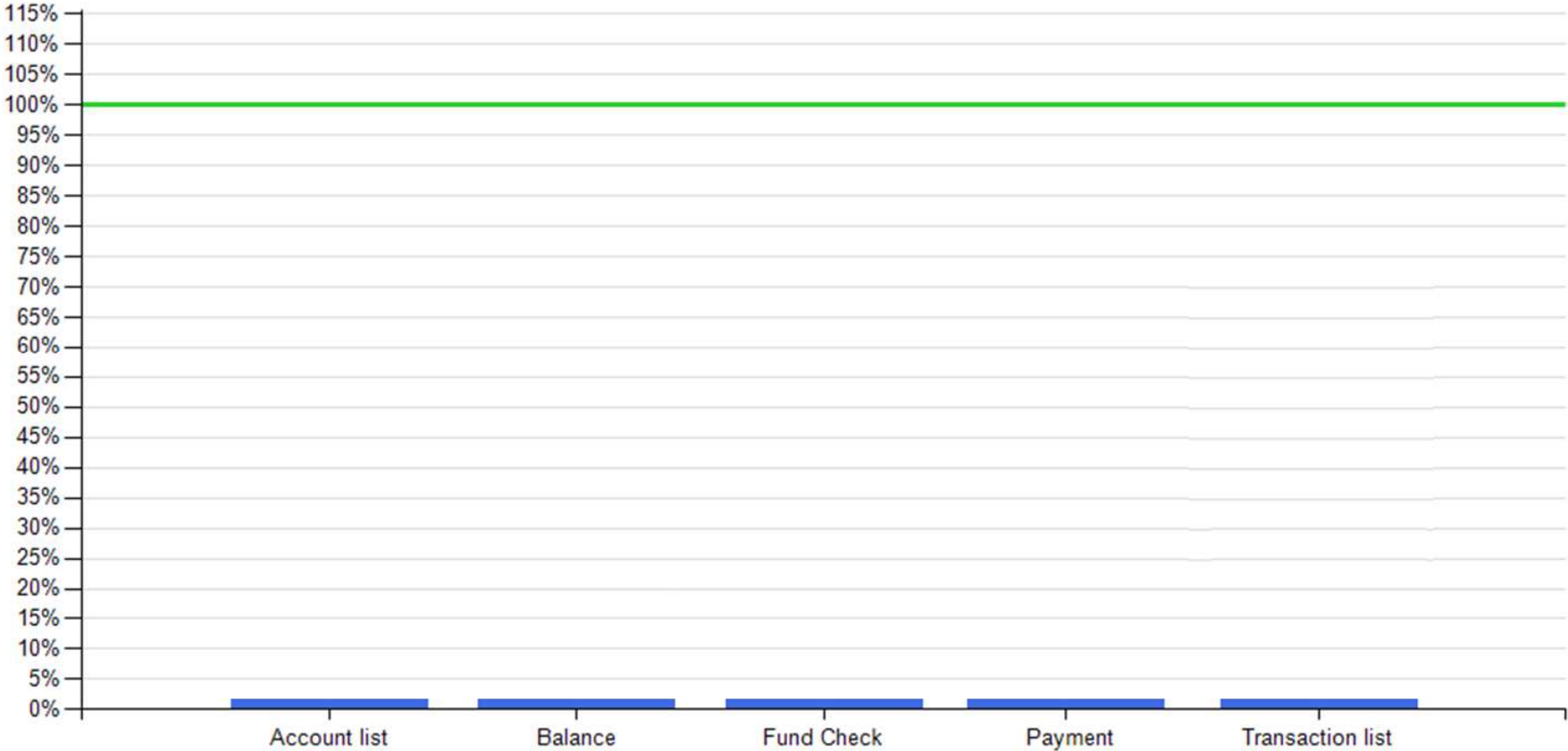


API downtime vs Intesa Sanpaolo online channels

Reference period: September 2019



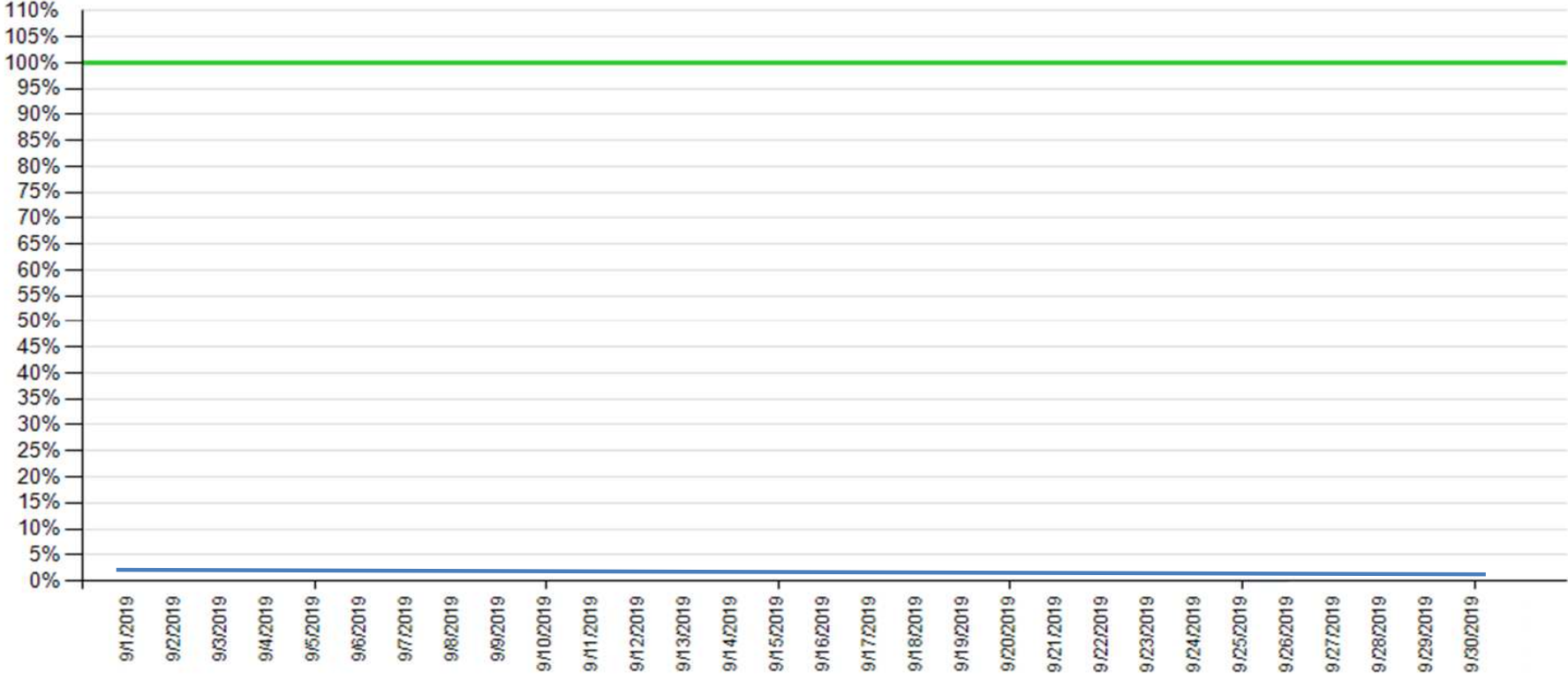
API downtime

Intesa Sanpaolo channels downtime

API normalized downtime exceeds Intesa Sanpaolo online channels normalized downtime

API downtime vs Intesa Sanpaolo online channels

- as of September 2019



— API downtime

— Intesa Sanpaolo channels downtime