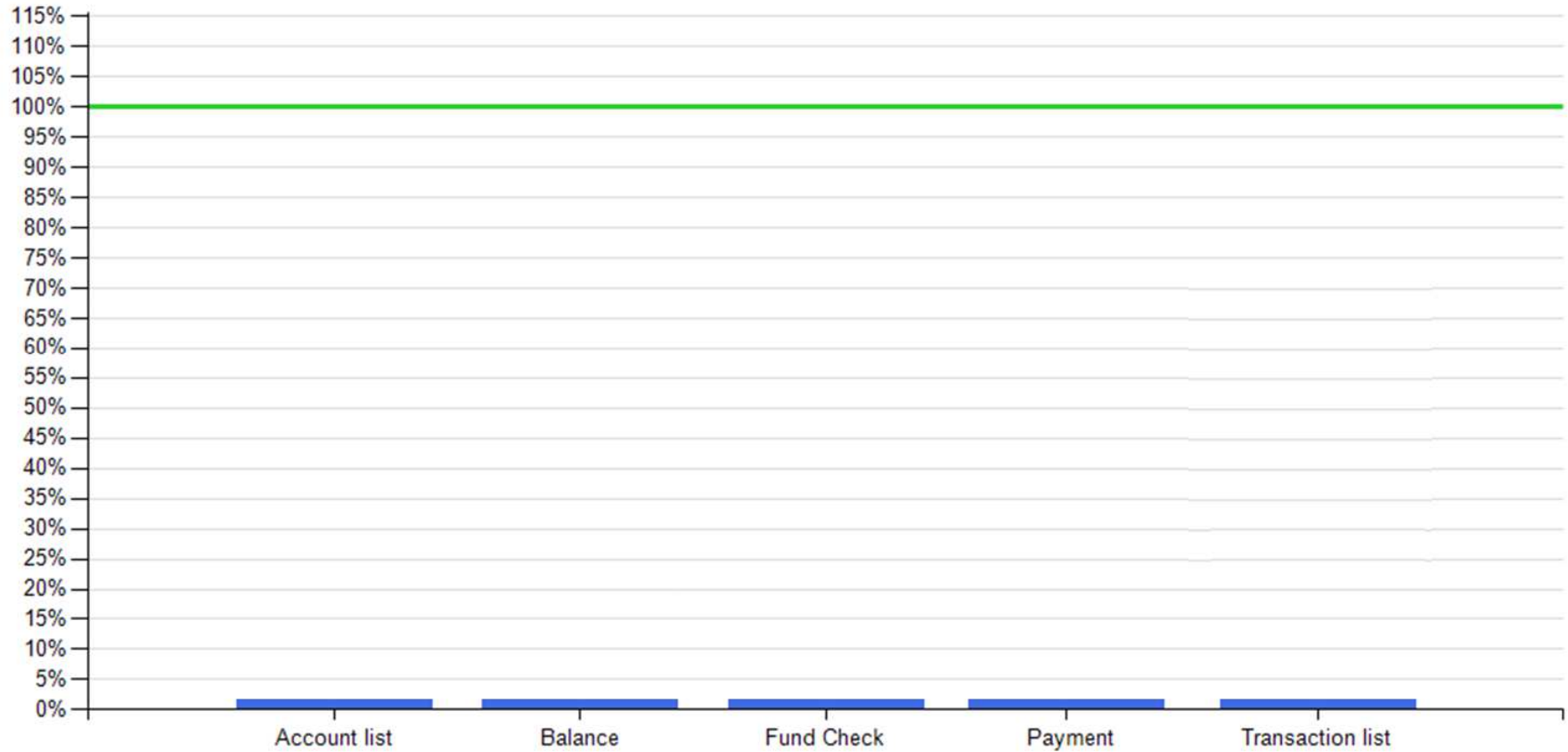


API error rate vs Intesa Sanpaolo online channels

Reference period: September 2019



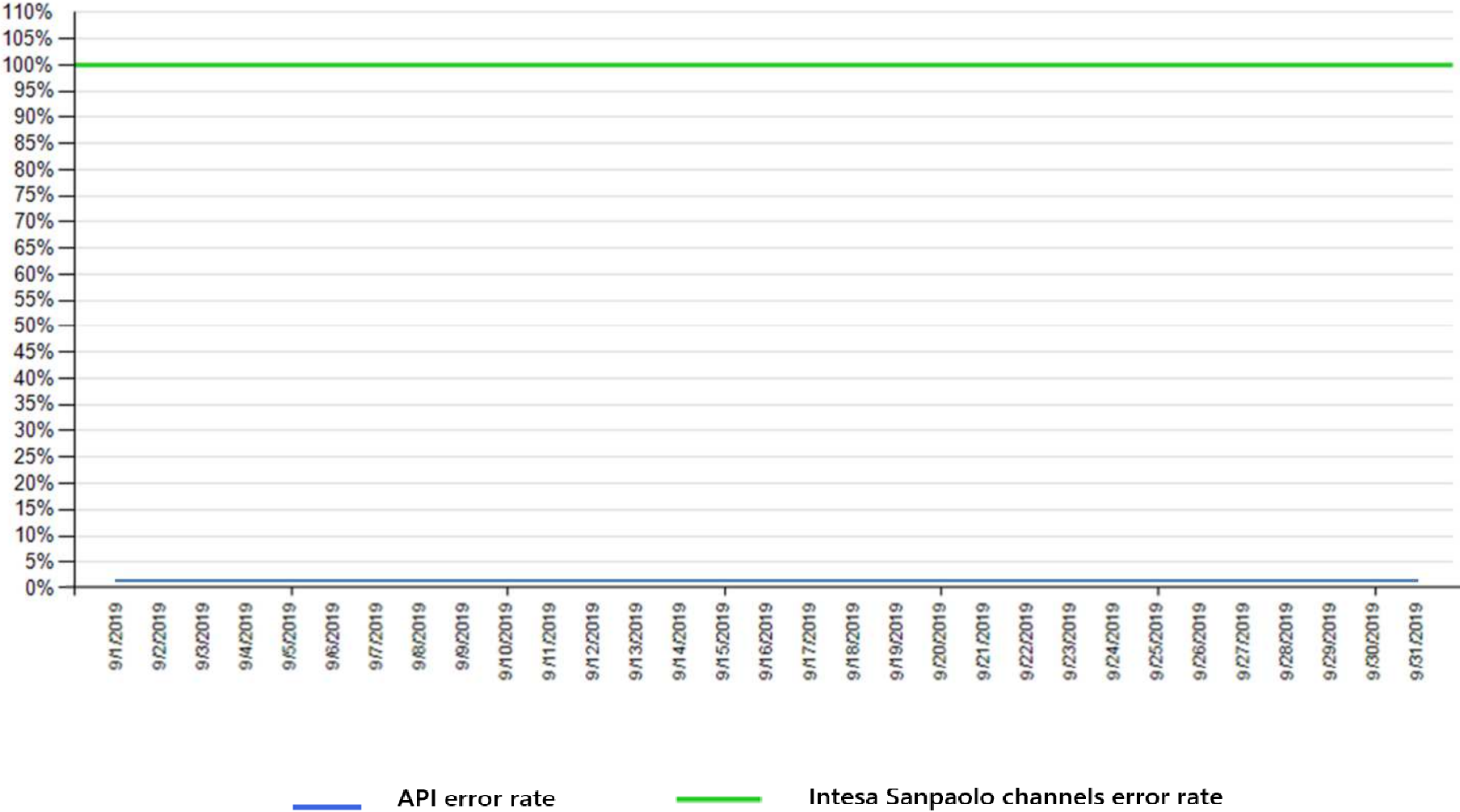
API error rate

Intesa Sanpaolo channels error rate

API normalized error rate exceeds Intesa Sanpaolo online channels normalized error rate

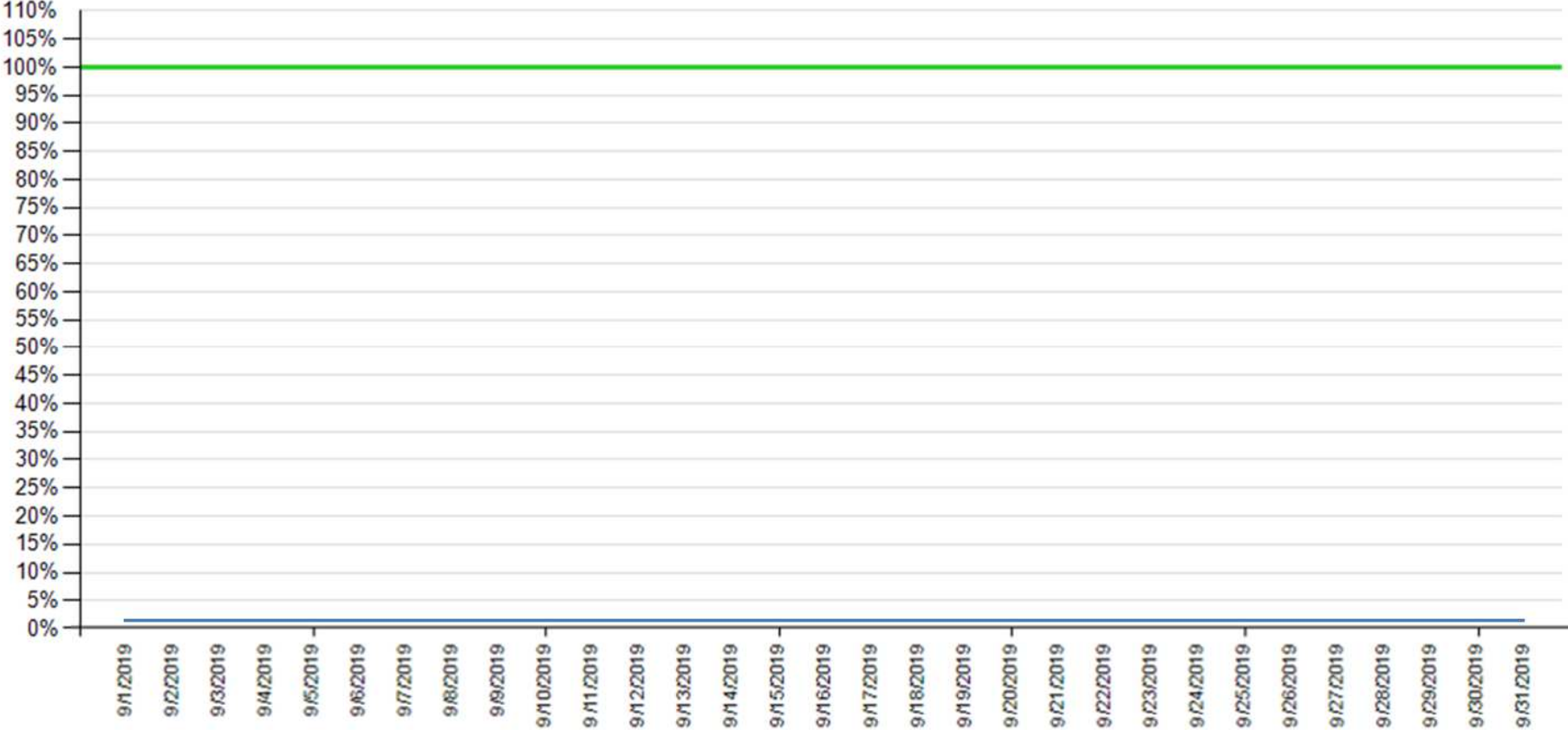
API error rate vs Intesa Sanpaolo online channels

Account list as September 2019



API error rate vs Intesa Sanpaolo online channels

Balance as September 2019



— API error rate — Intesa Sanpaolo channels error rate

API error rate vs Intesa Sanpaolo online channels

Transaction list as September 2019

