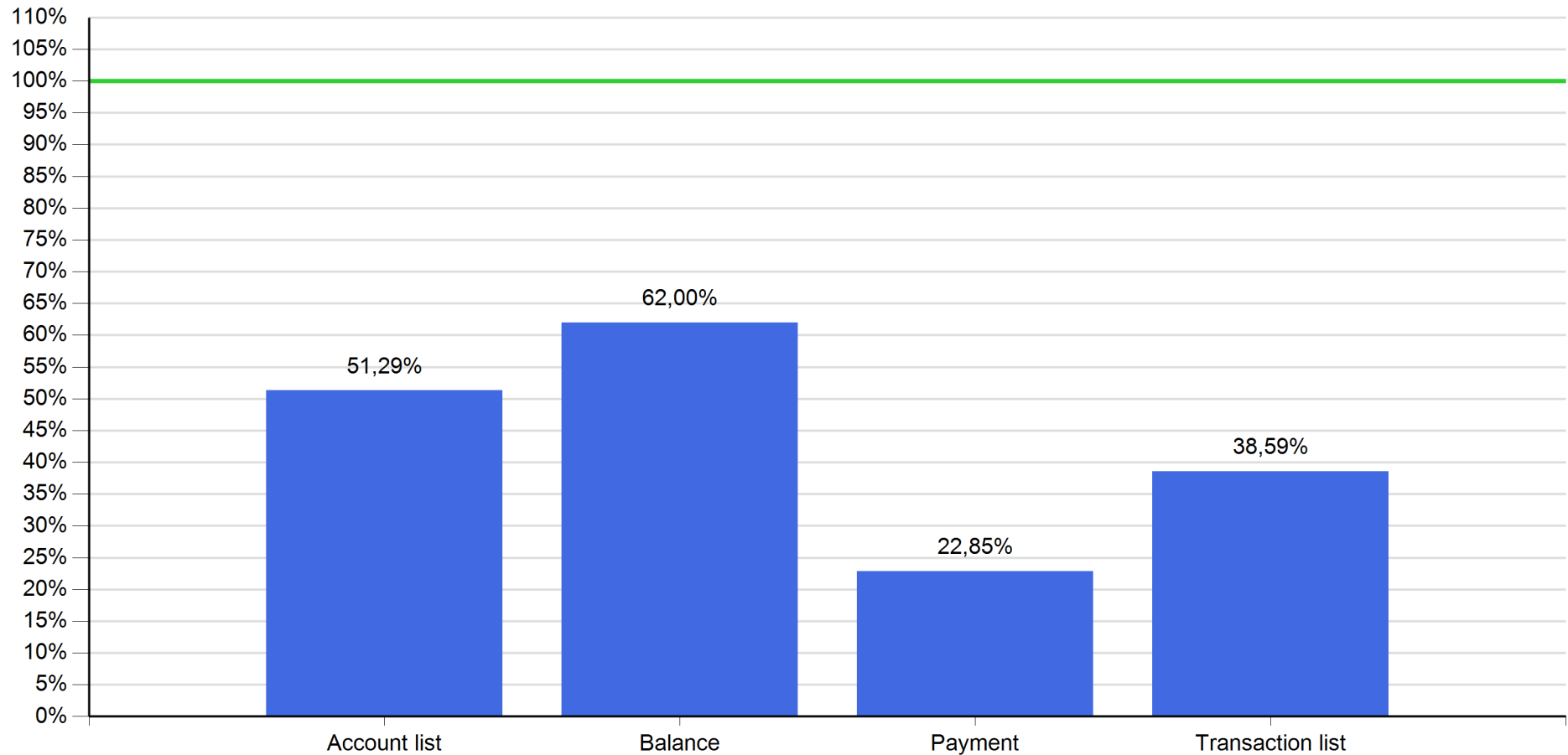


API response time vs Intesa Sanpaolo online channels

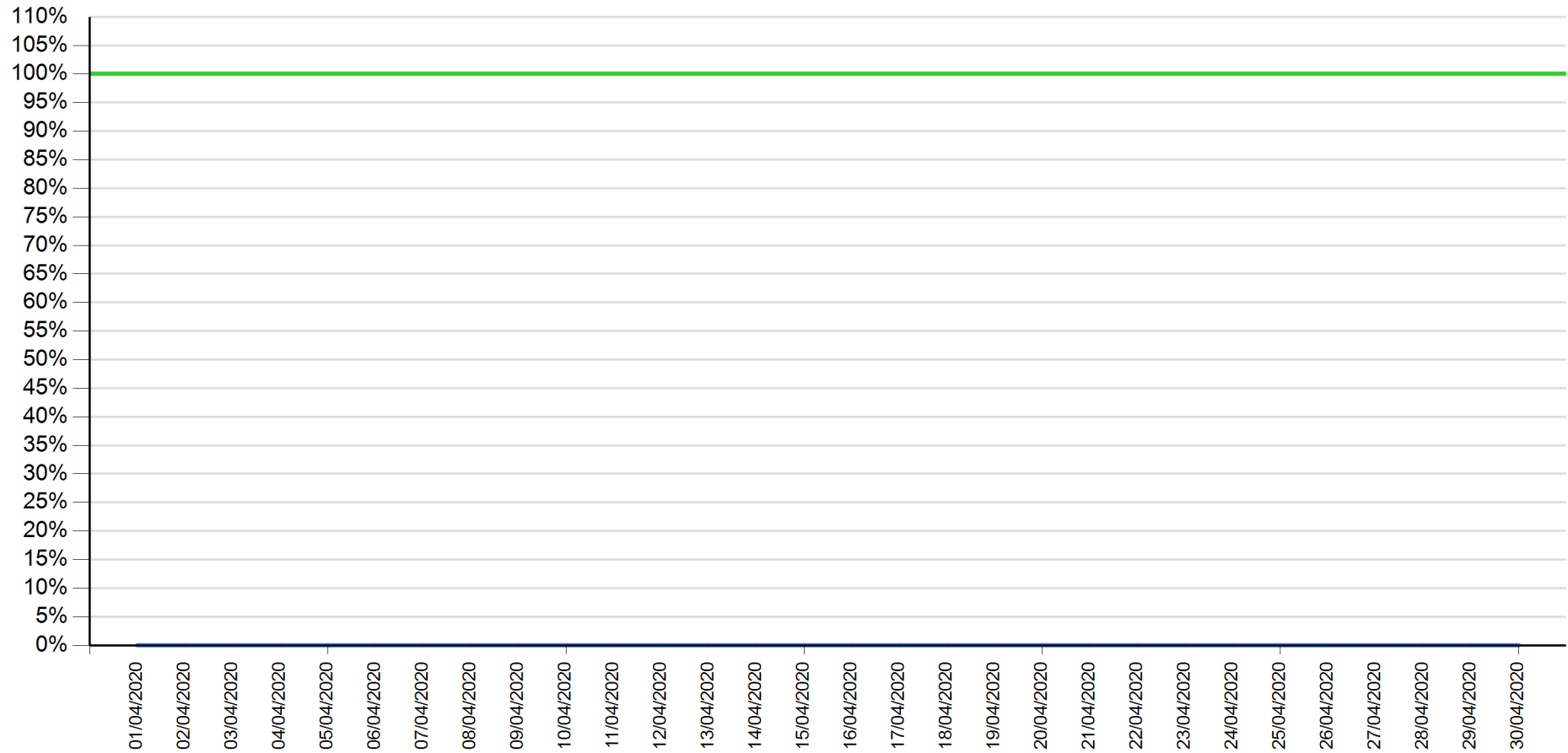
Reference period: April 2020, May 2020, June 2020



■ API response time — Intesa Sanpaolo channels response time ■ API normalized response time exceeds Intesa Sanpaolo online channels normalized response time

API response time vs Intesa Sanpaolo online channels

- as of April 2020

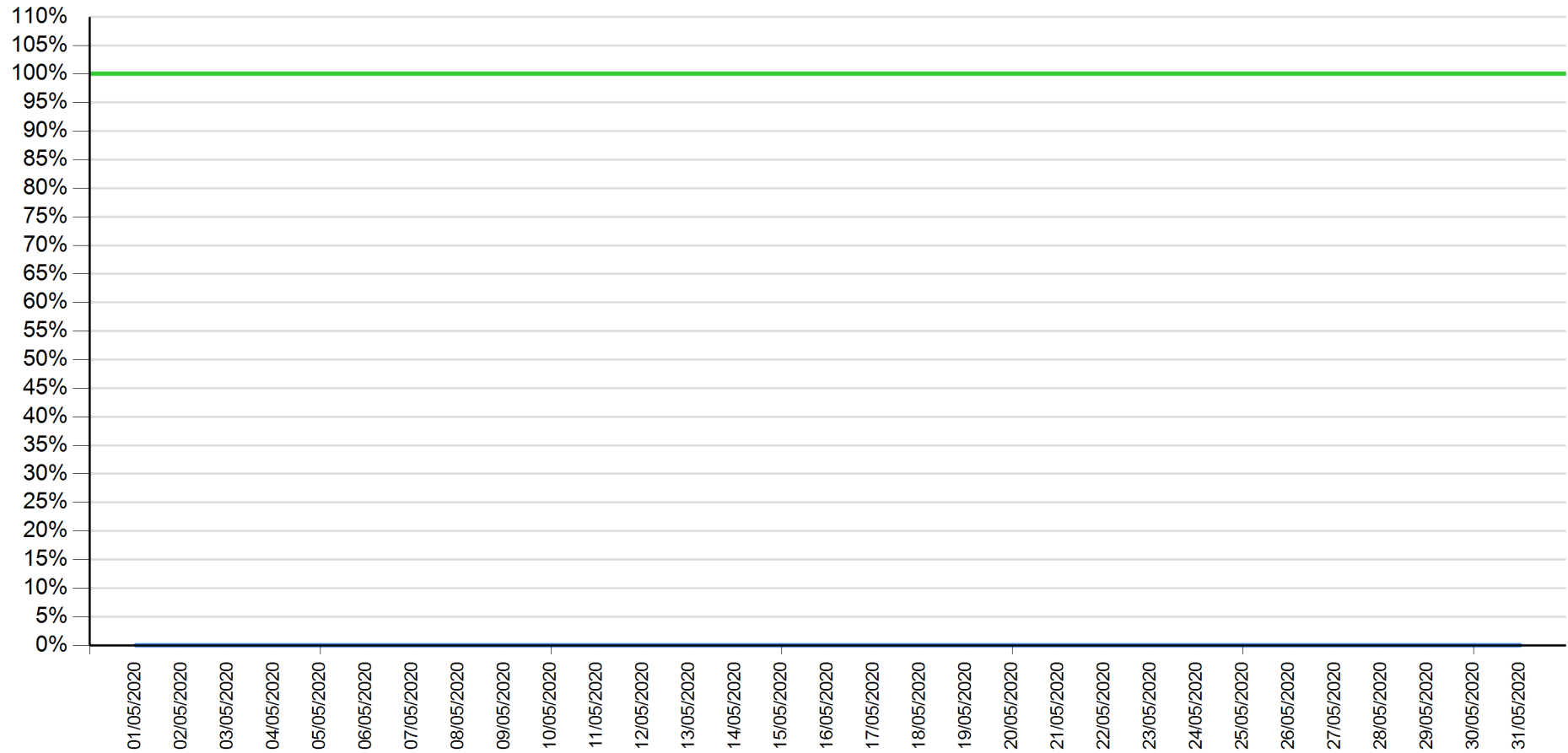


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

- as of May 2020

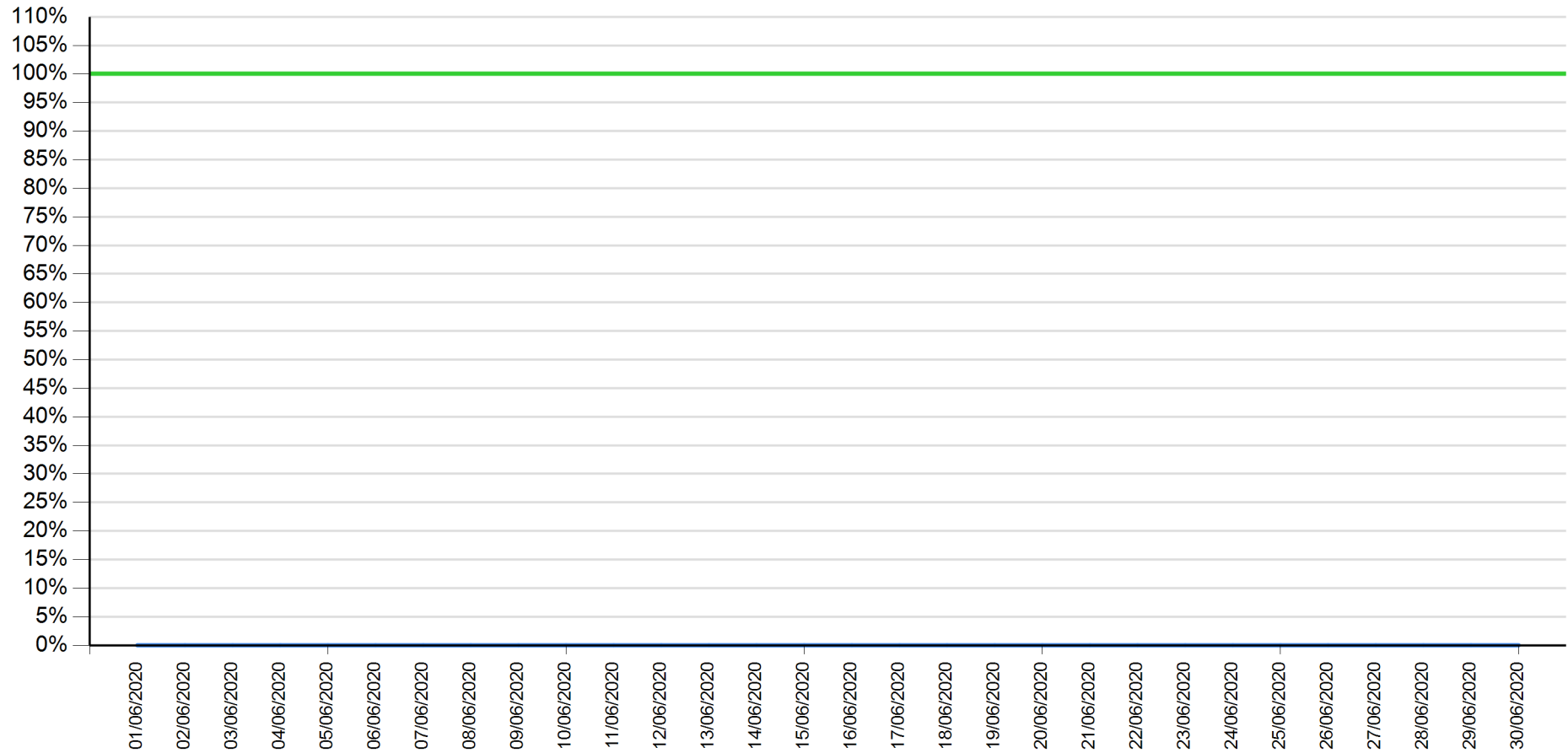


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

- as of June 2020

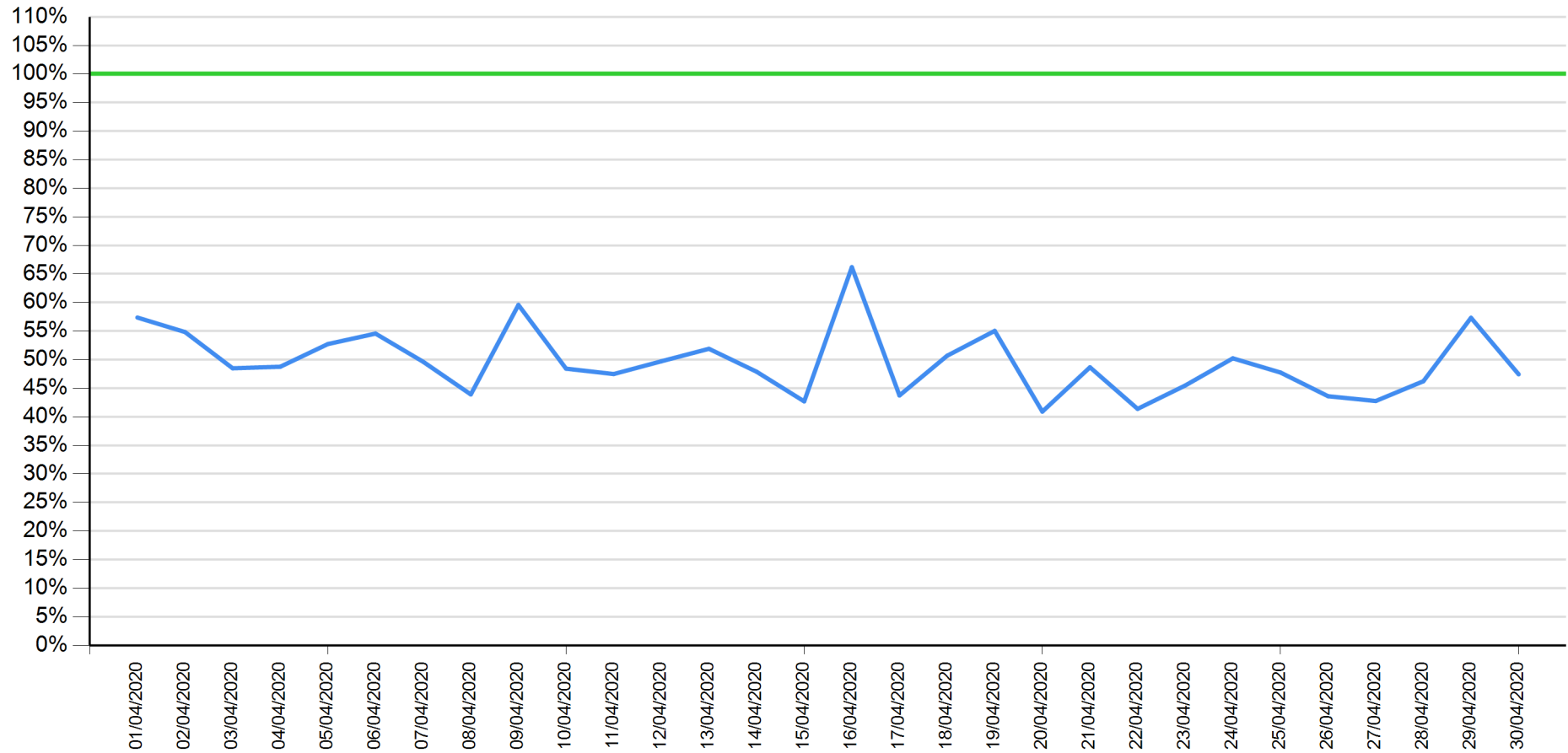


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Account list as of April 2020



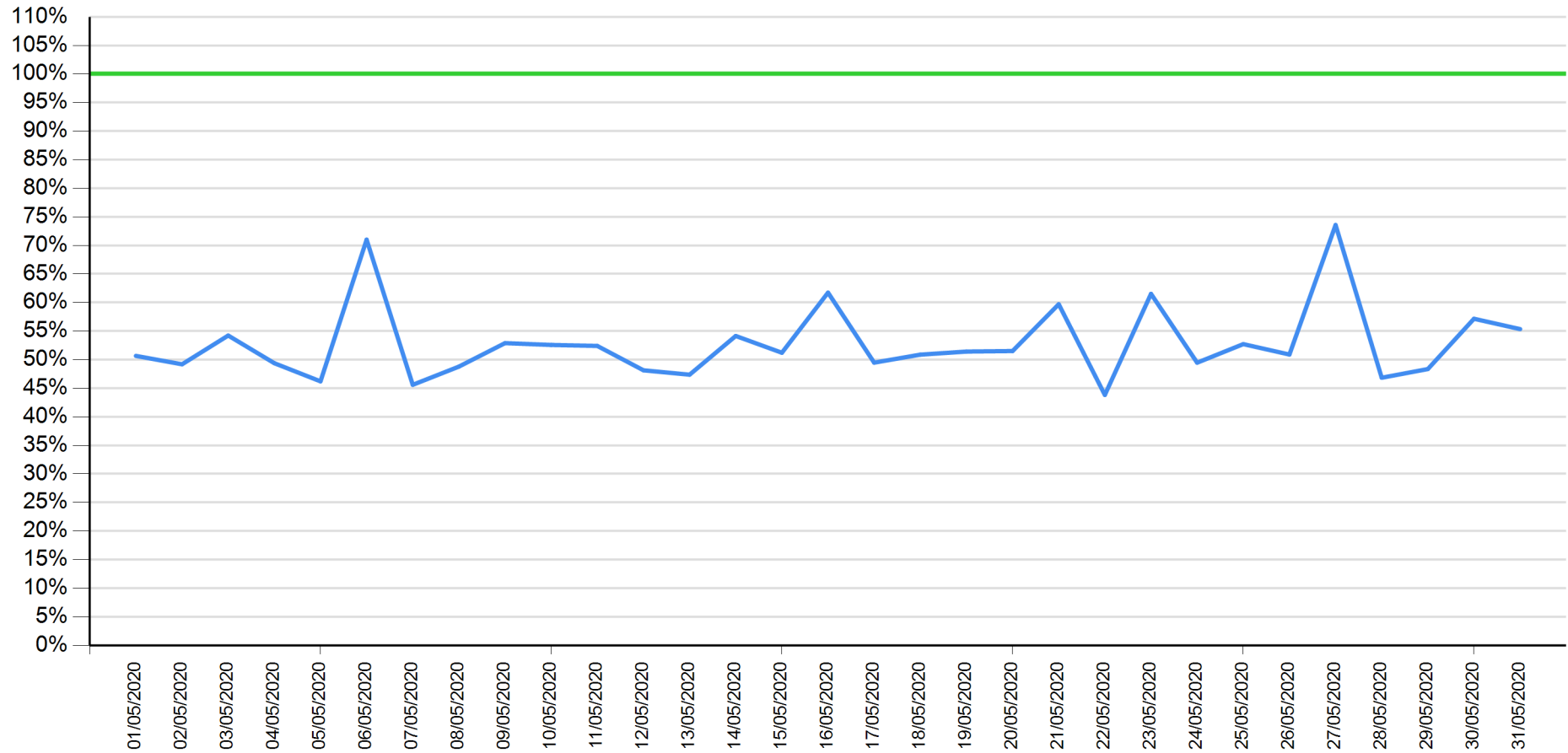
API response time



Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Account list as of May 2020



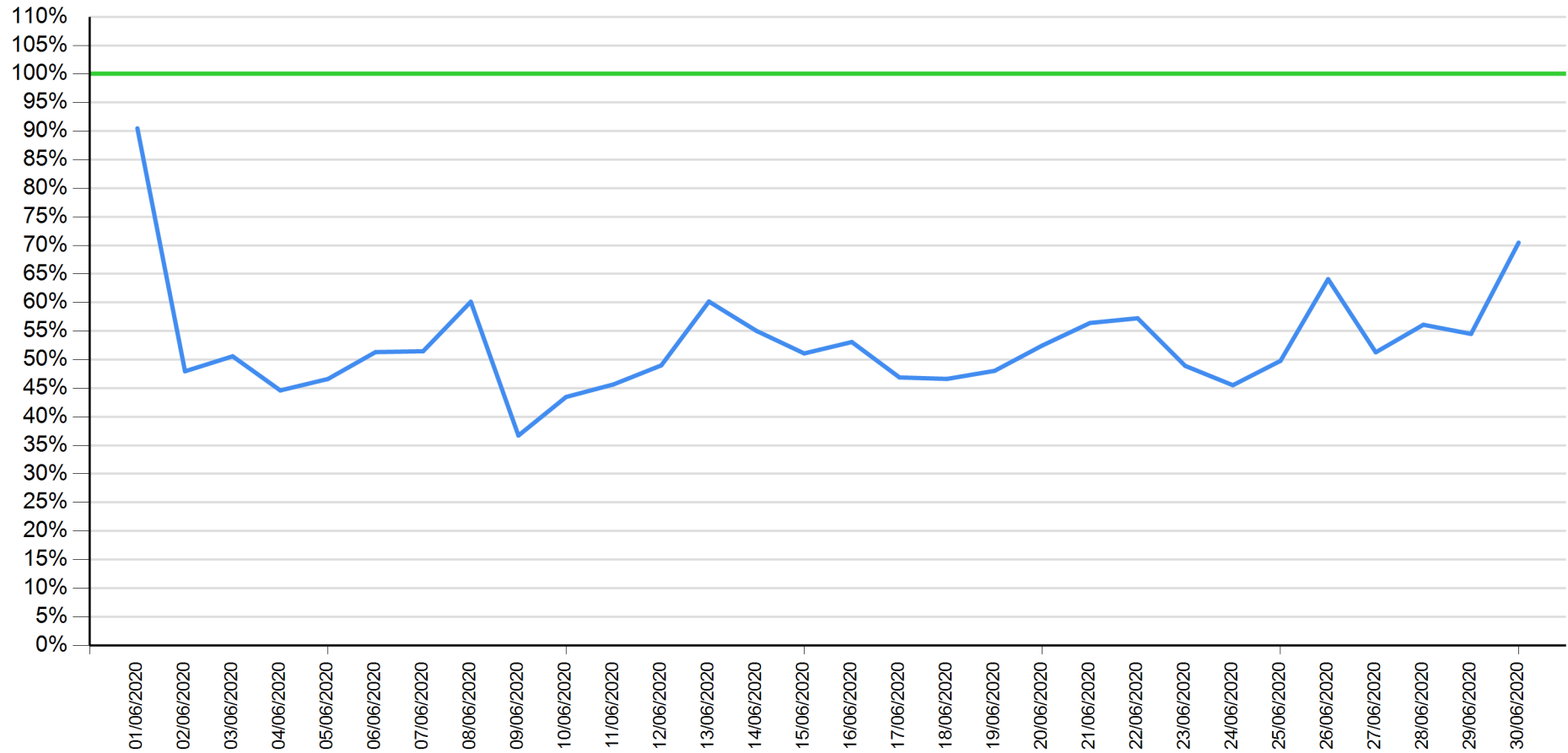
API response time



Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Account list as of June 2020



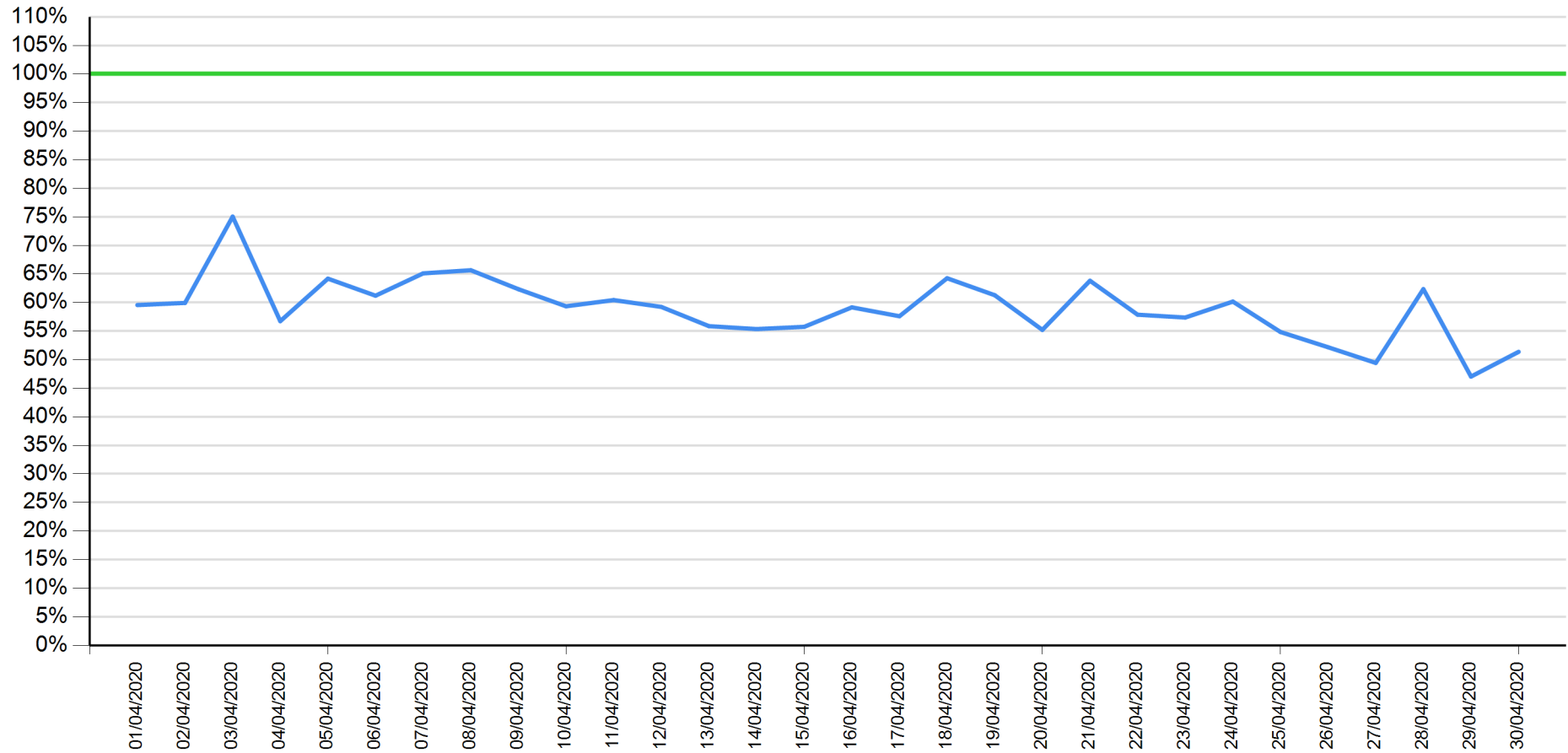
API response time



Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Balance as of April 2020



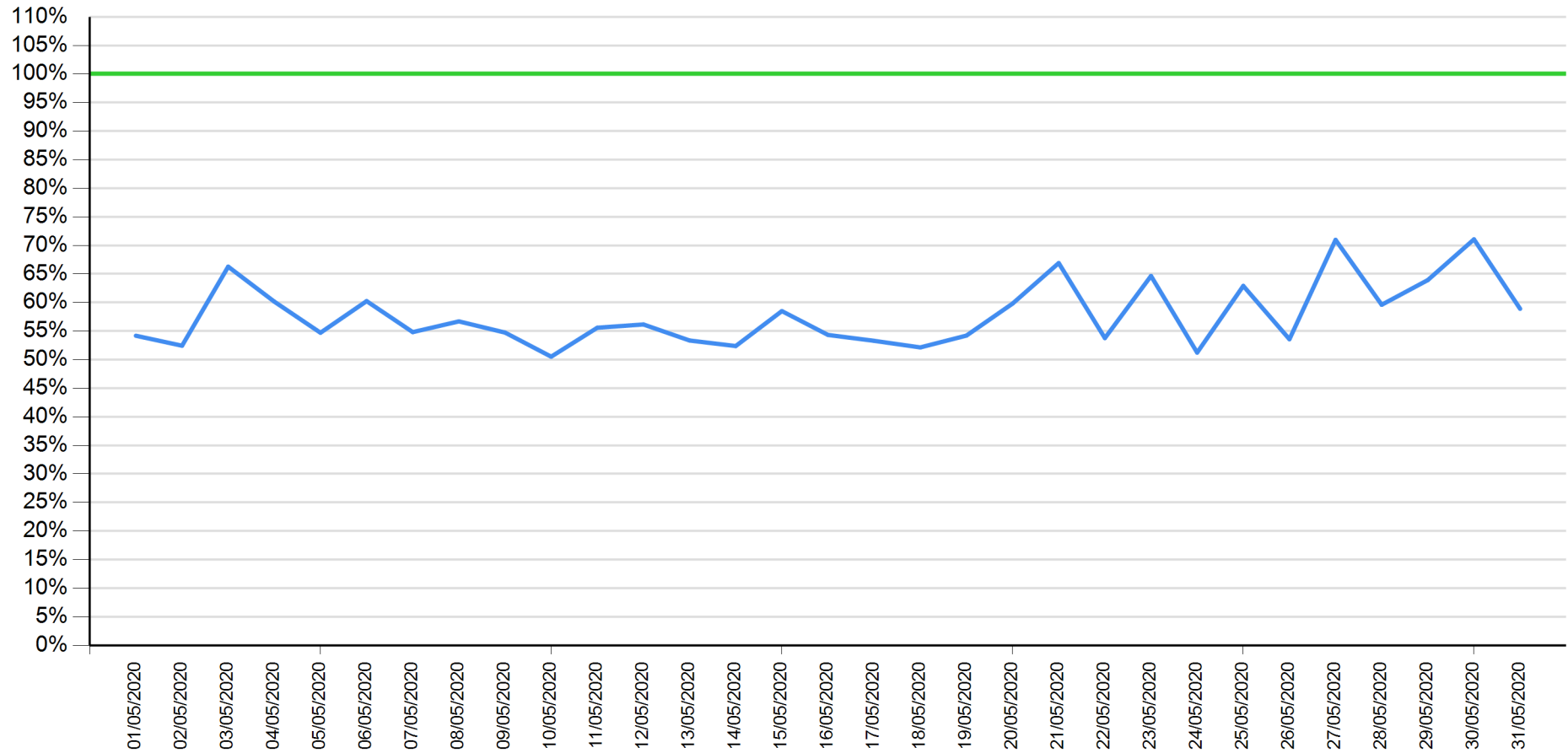
API response time



Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Balance as of May 2020

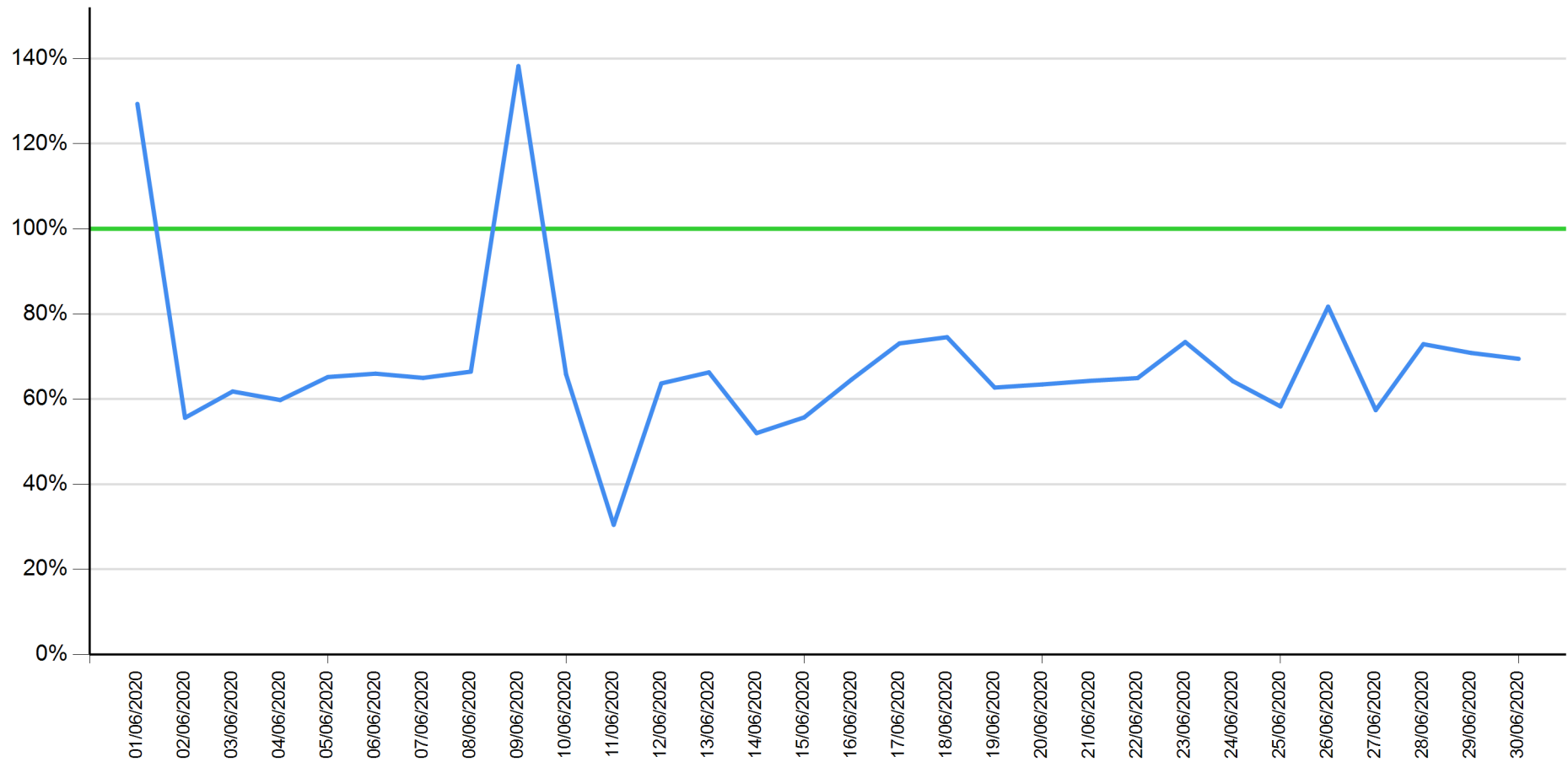


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Balance as of June 2020



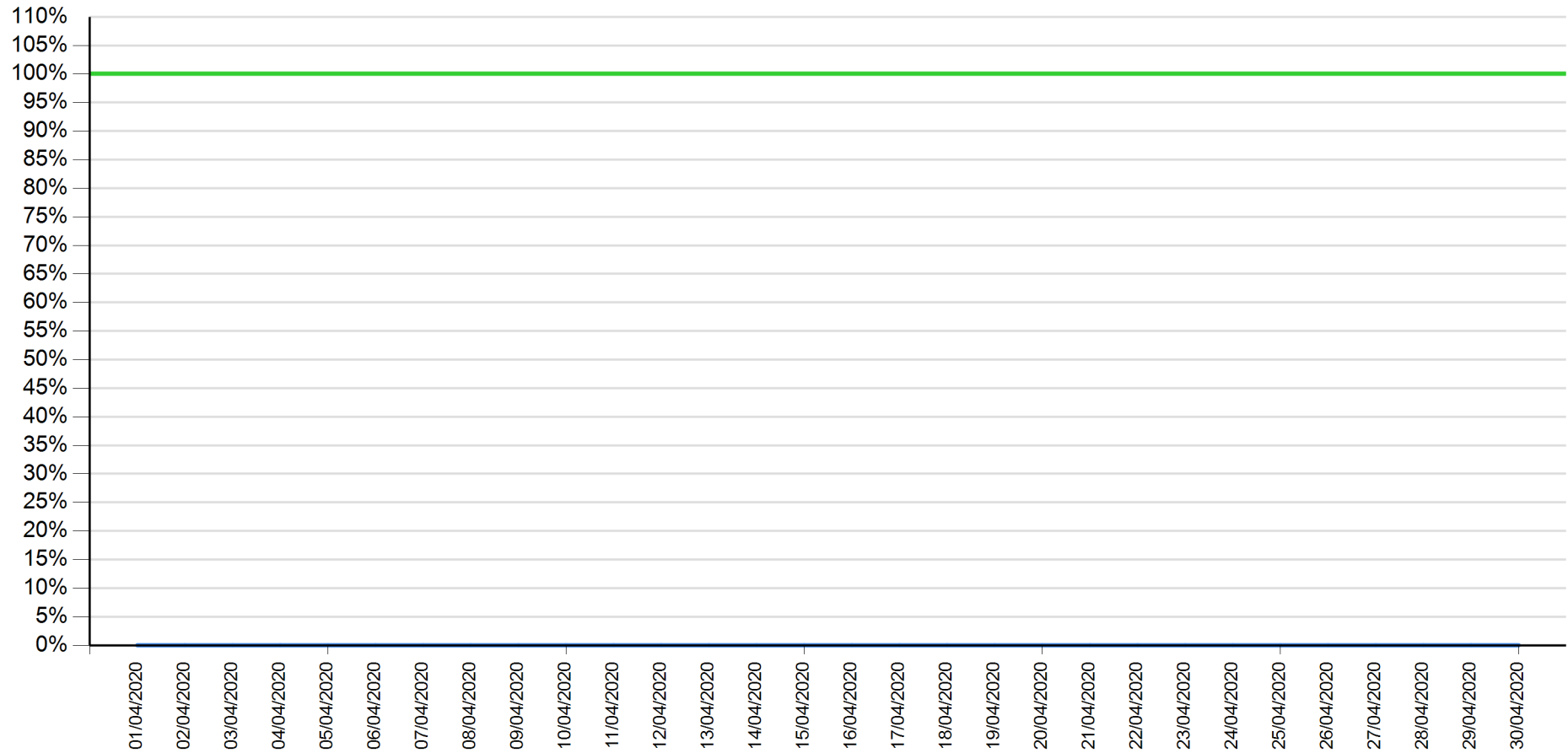
API response time



Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Fund Check as of April 2020

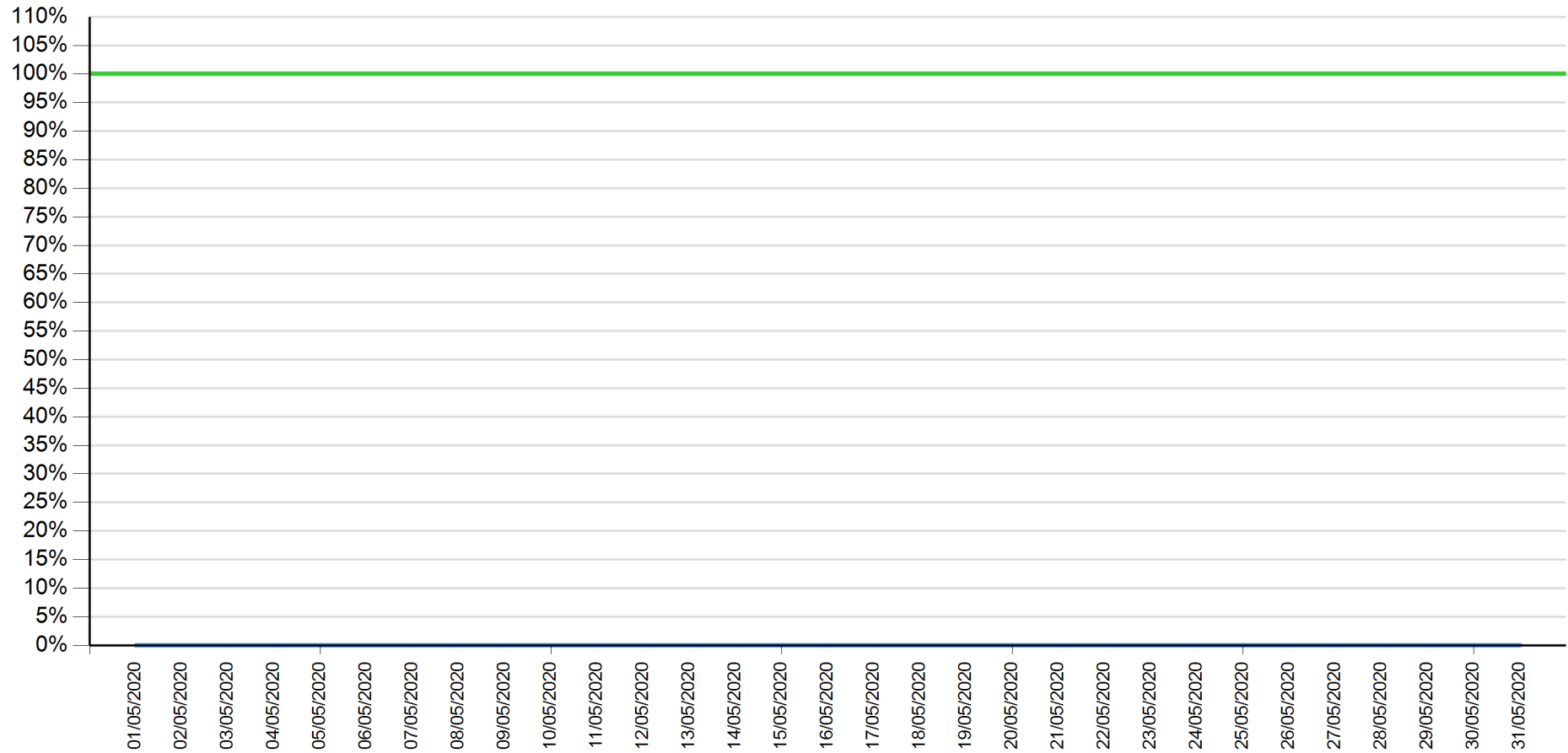


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Fund Check as of May 2020

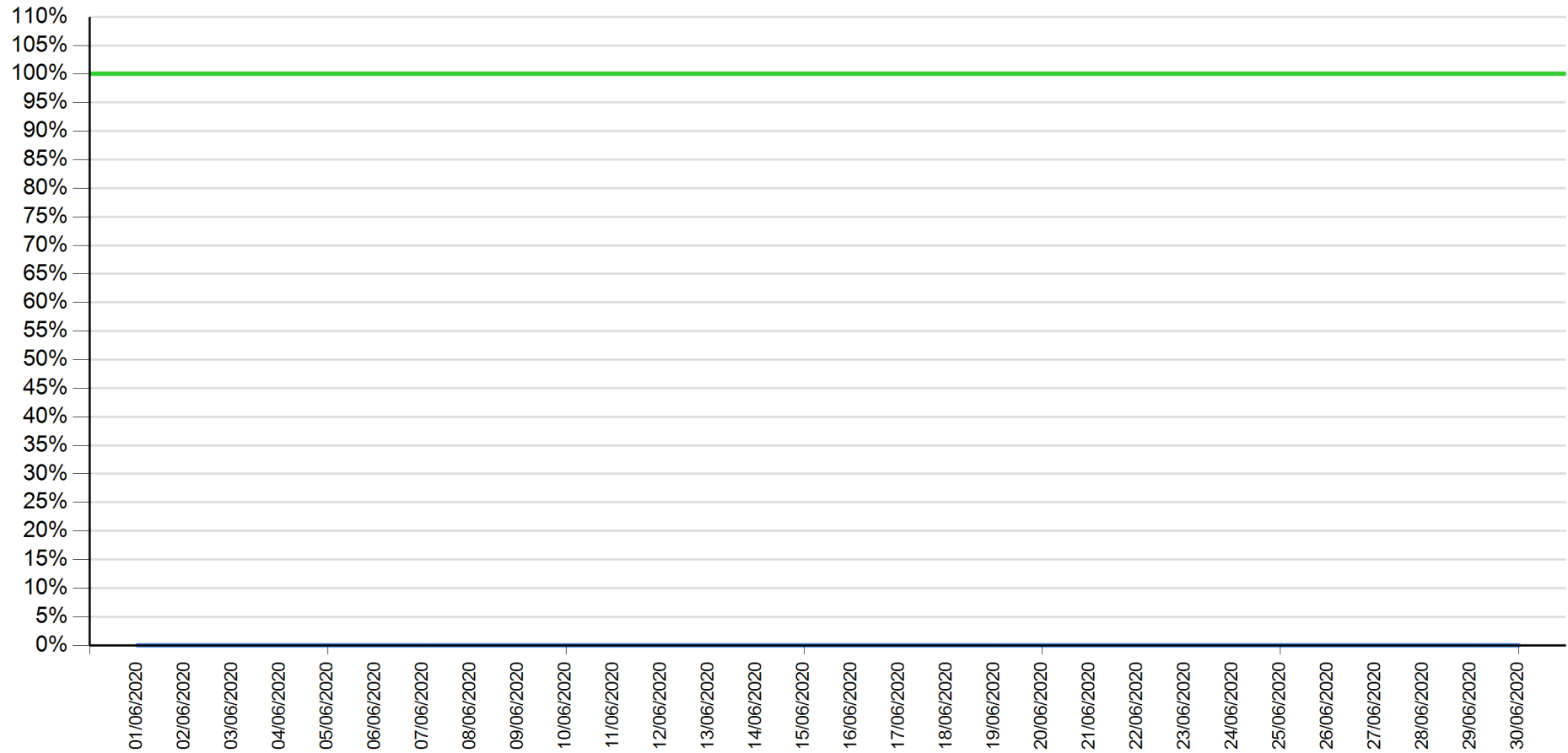


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Fund Check as of June 2020

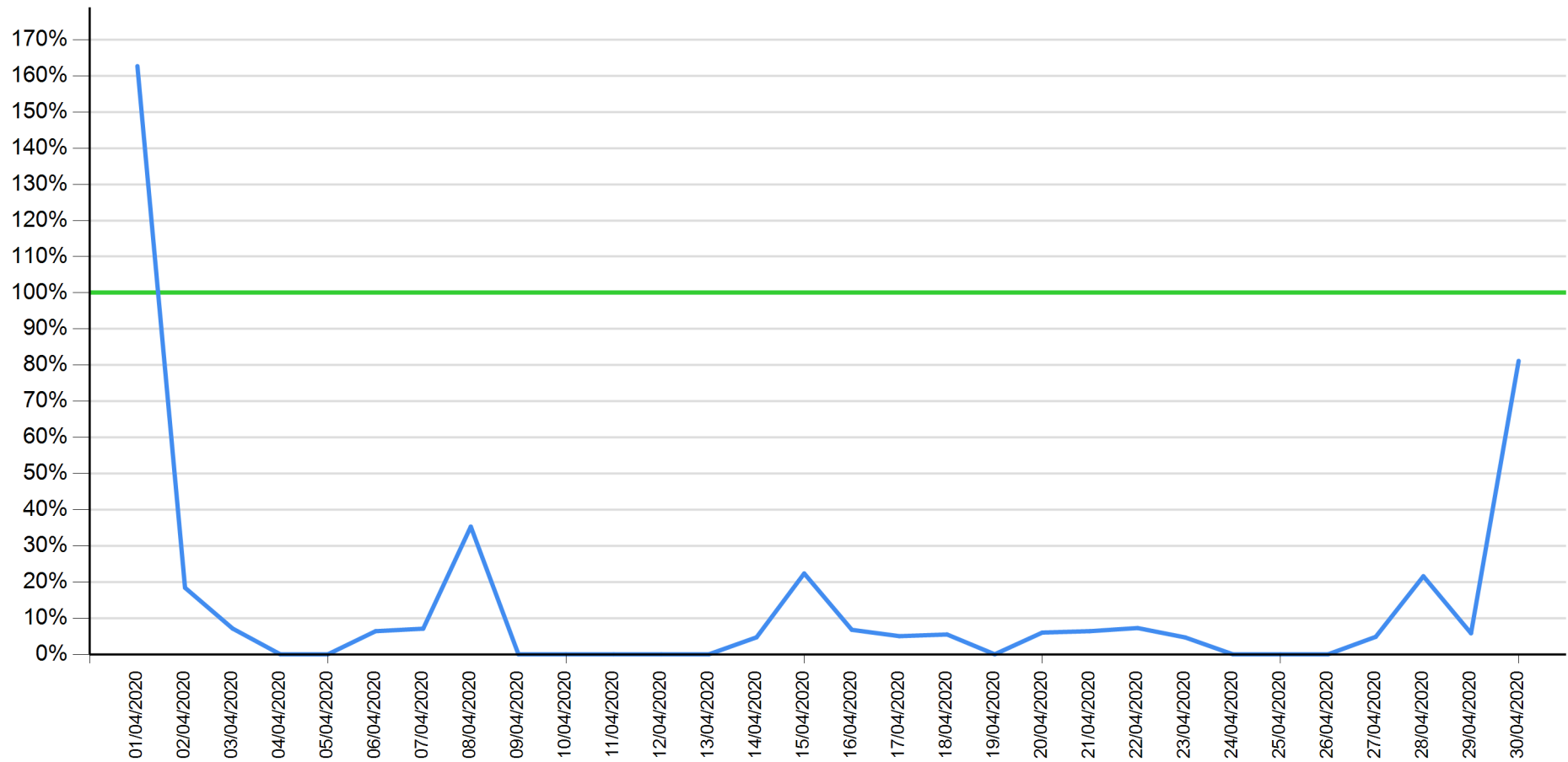


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Payment as of April 2020

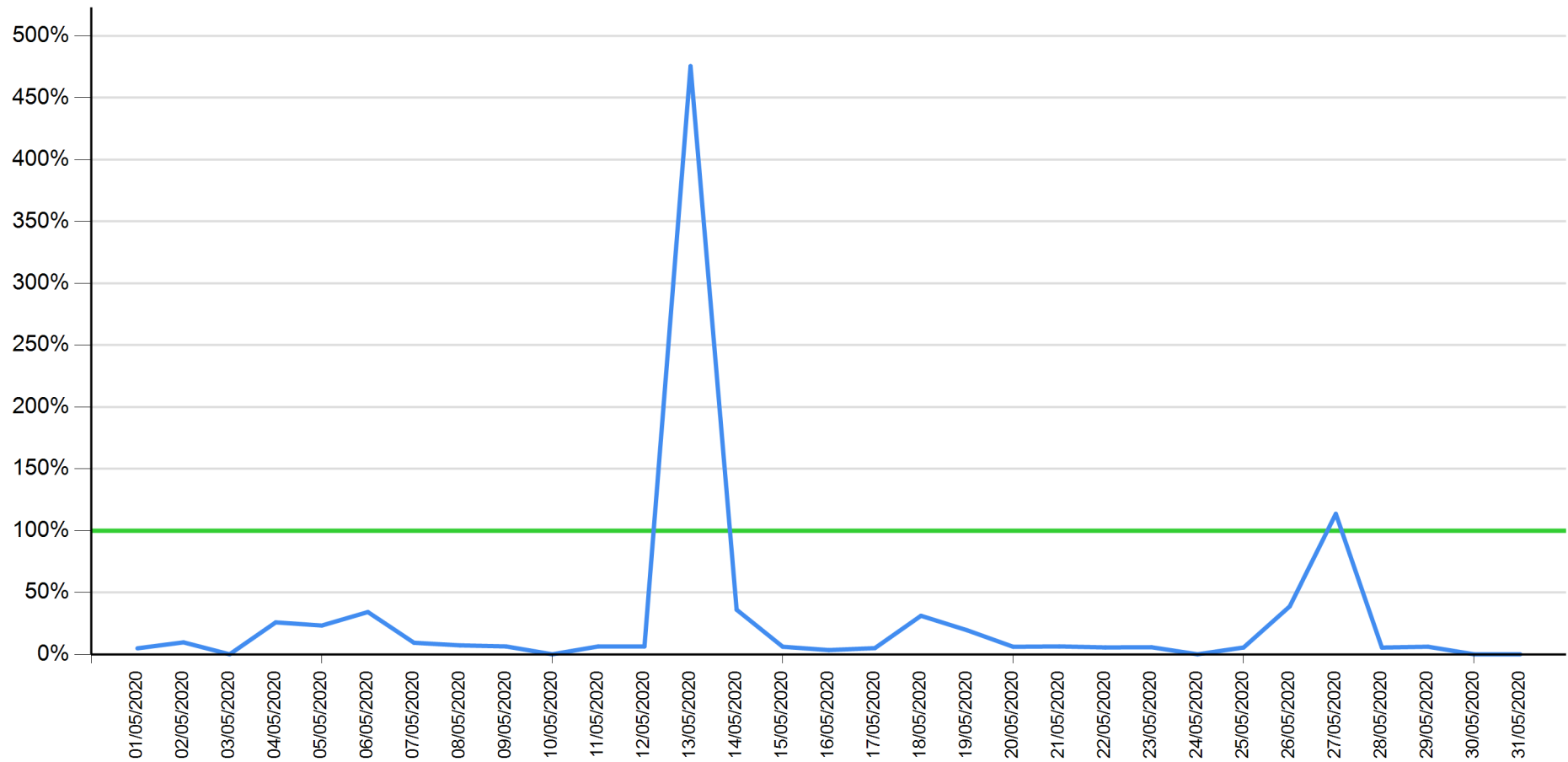


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Payment as of May 2020



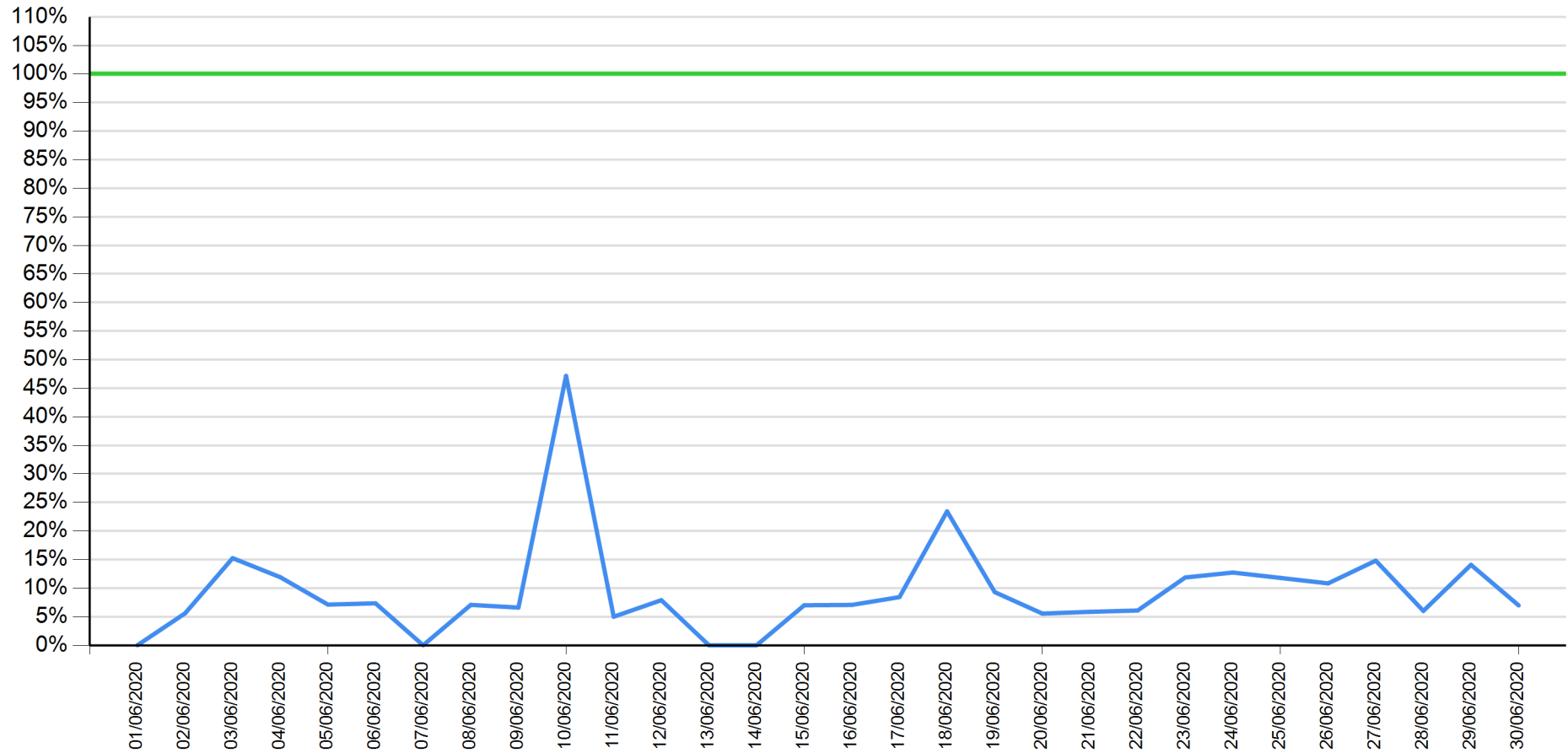
API response time



Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Payment as of June 2020

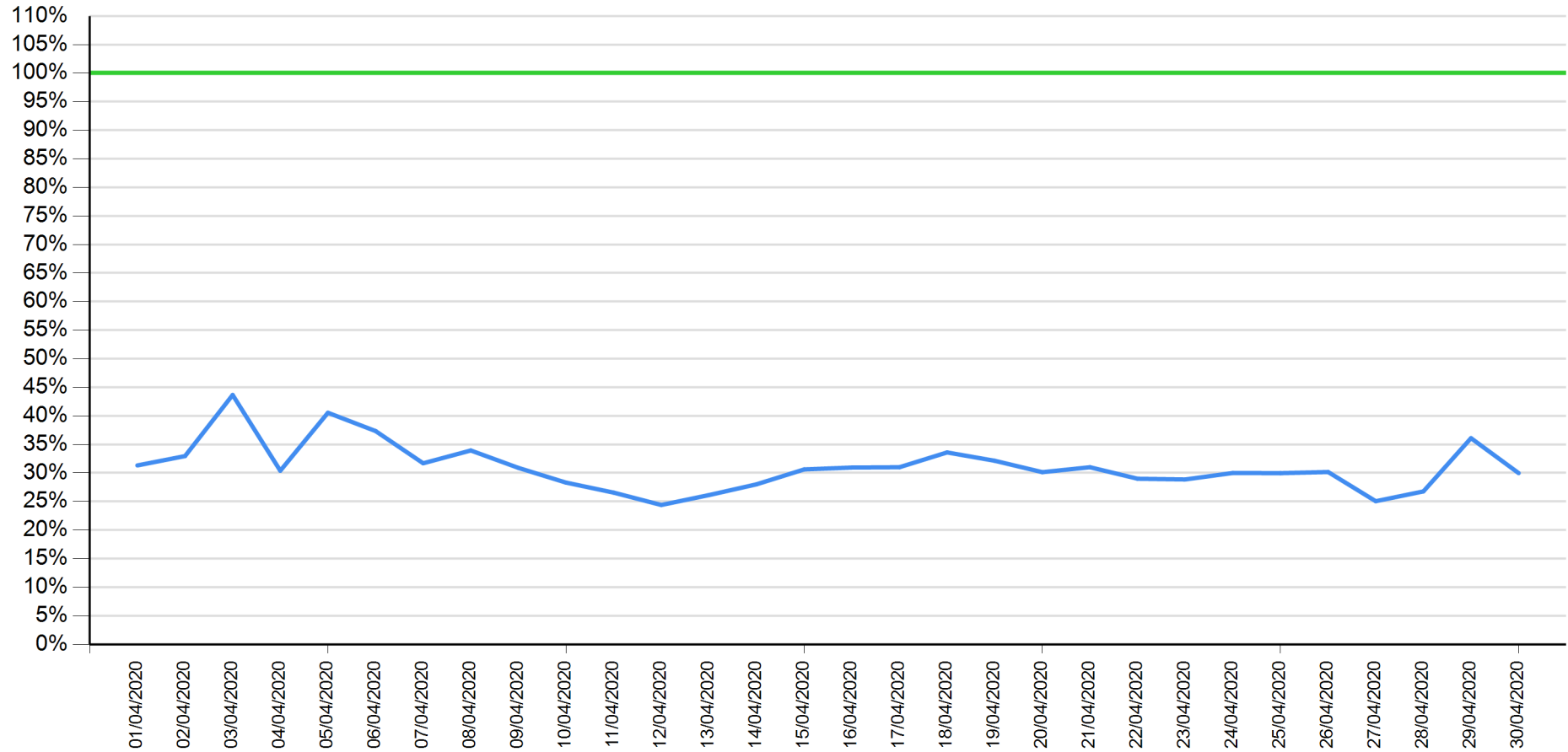


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Transaction list as of April 2020

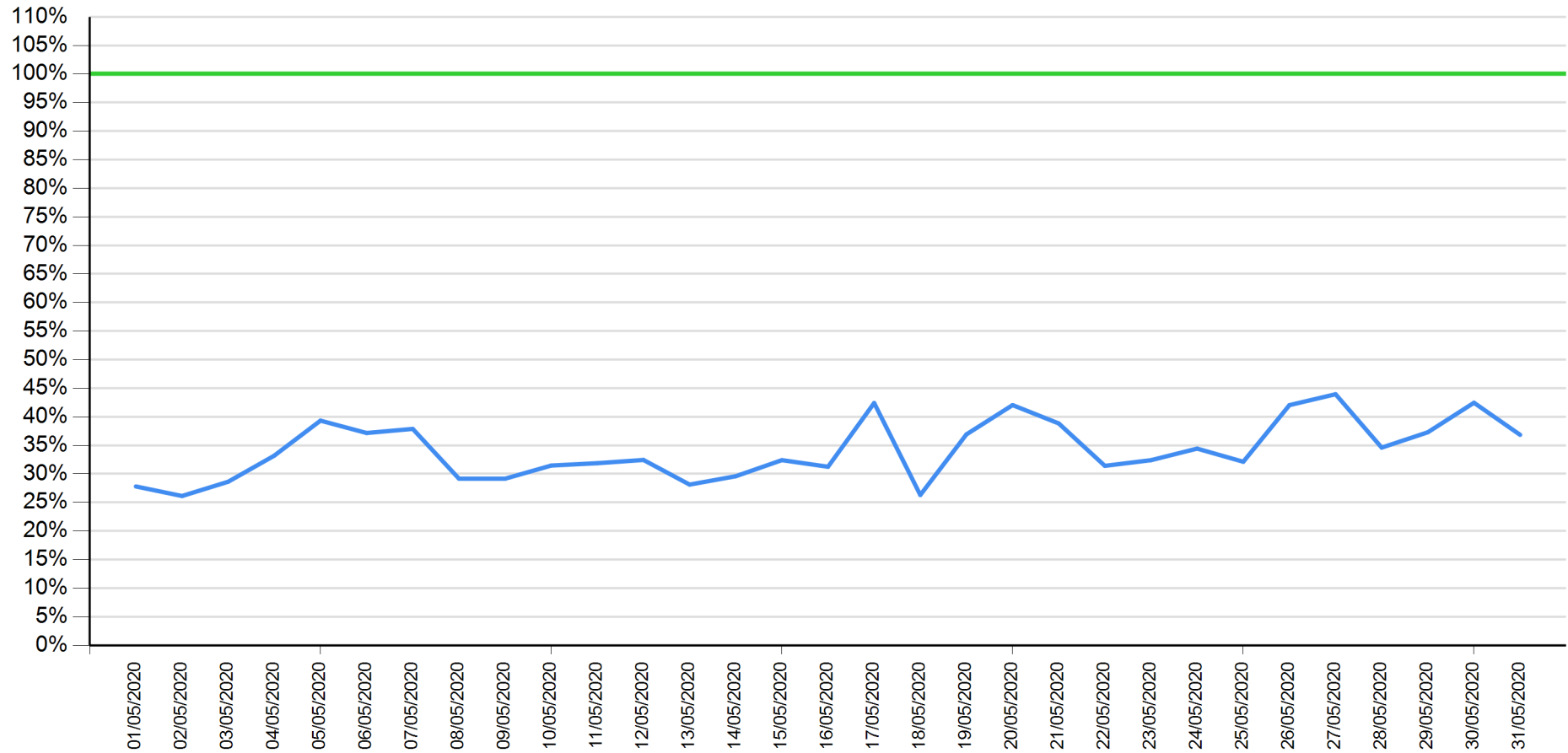


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Transaction list as of May 2020

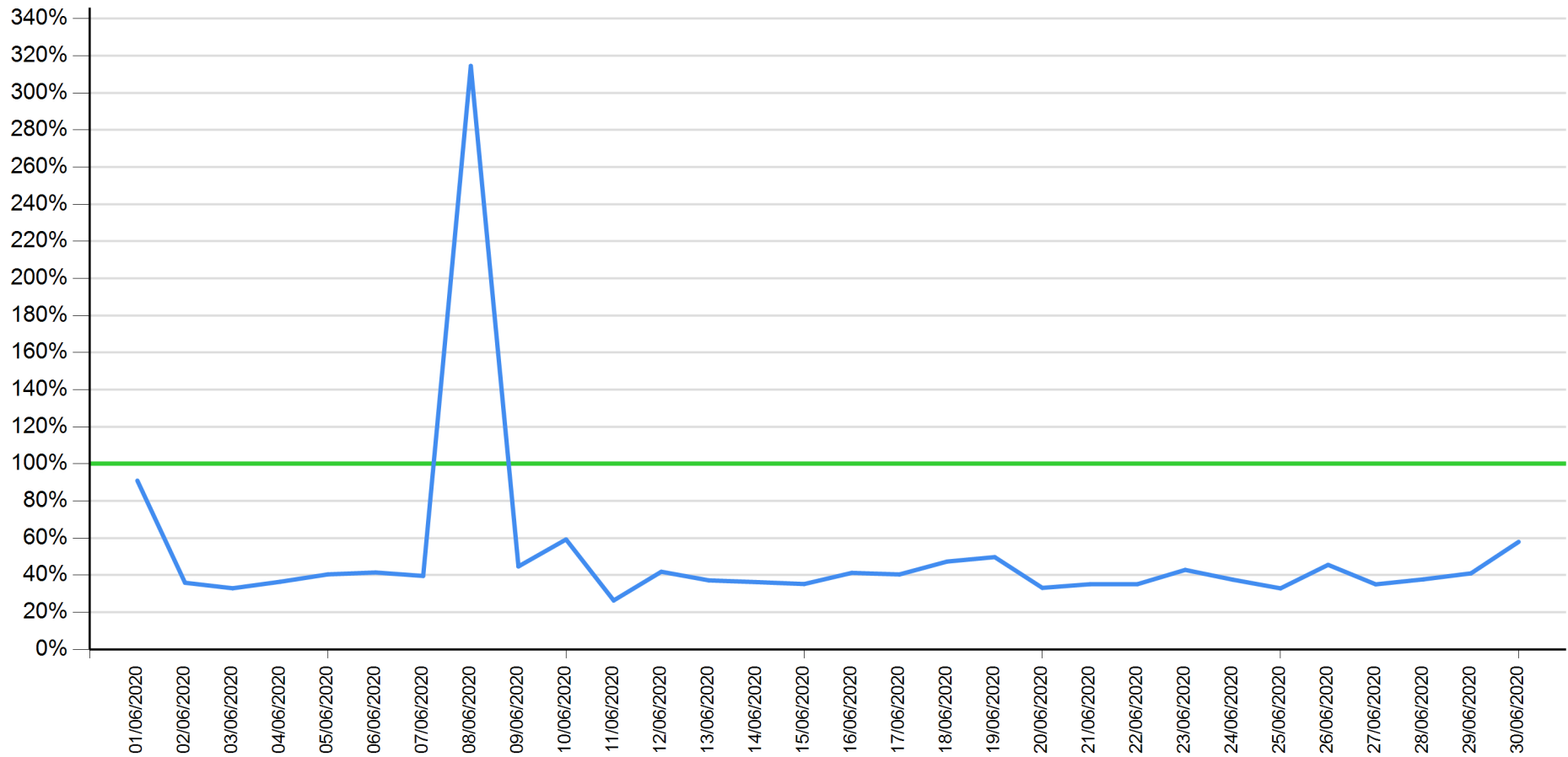


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Transaction list as of June 2020



API response time

Intesa Sanpaolo channels response time