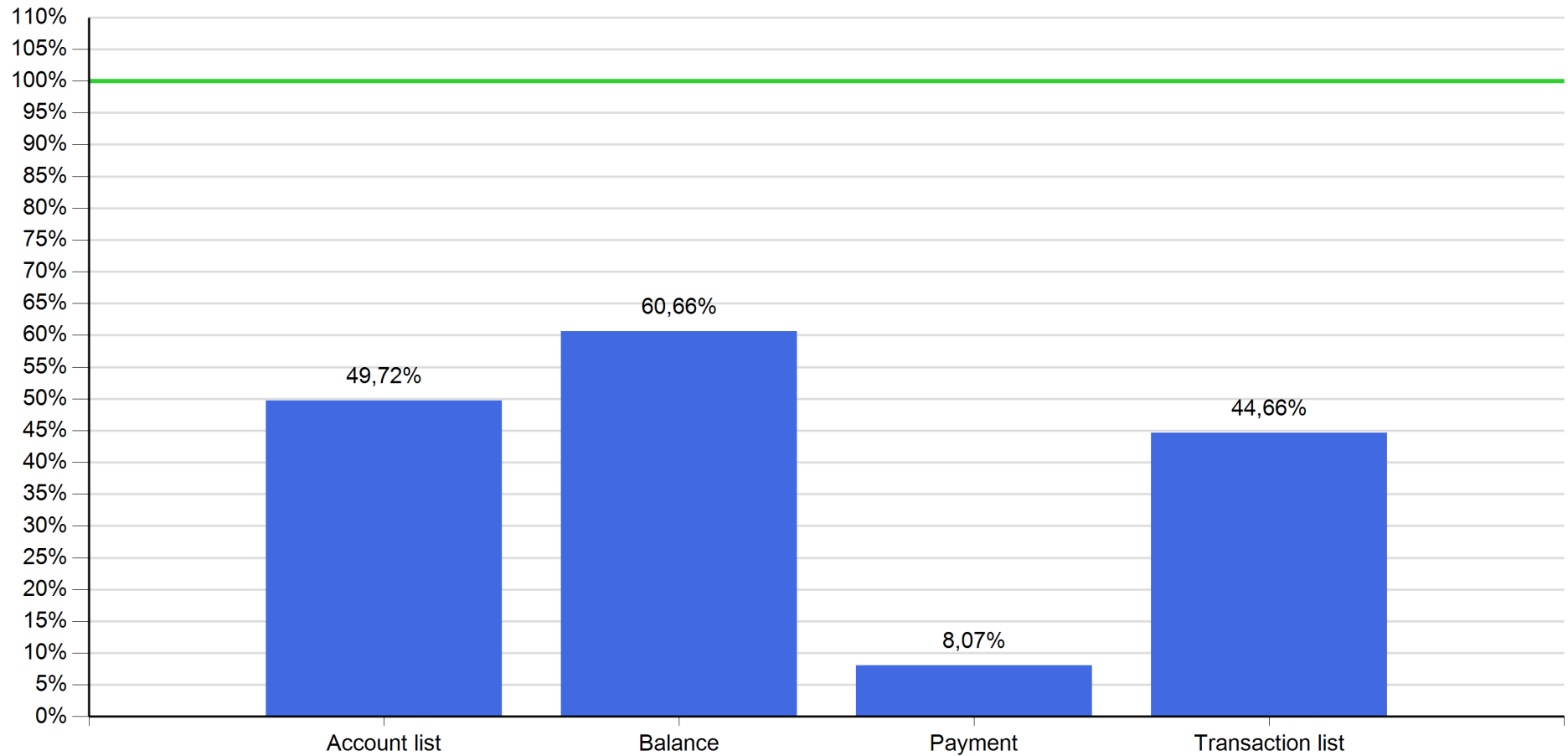




# API response time vs Intesa Sanpaolo online channels

Reference period: July 2020, August 2020, September 2020



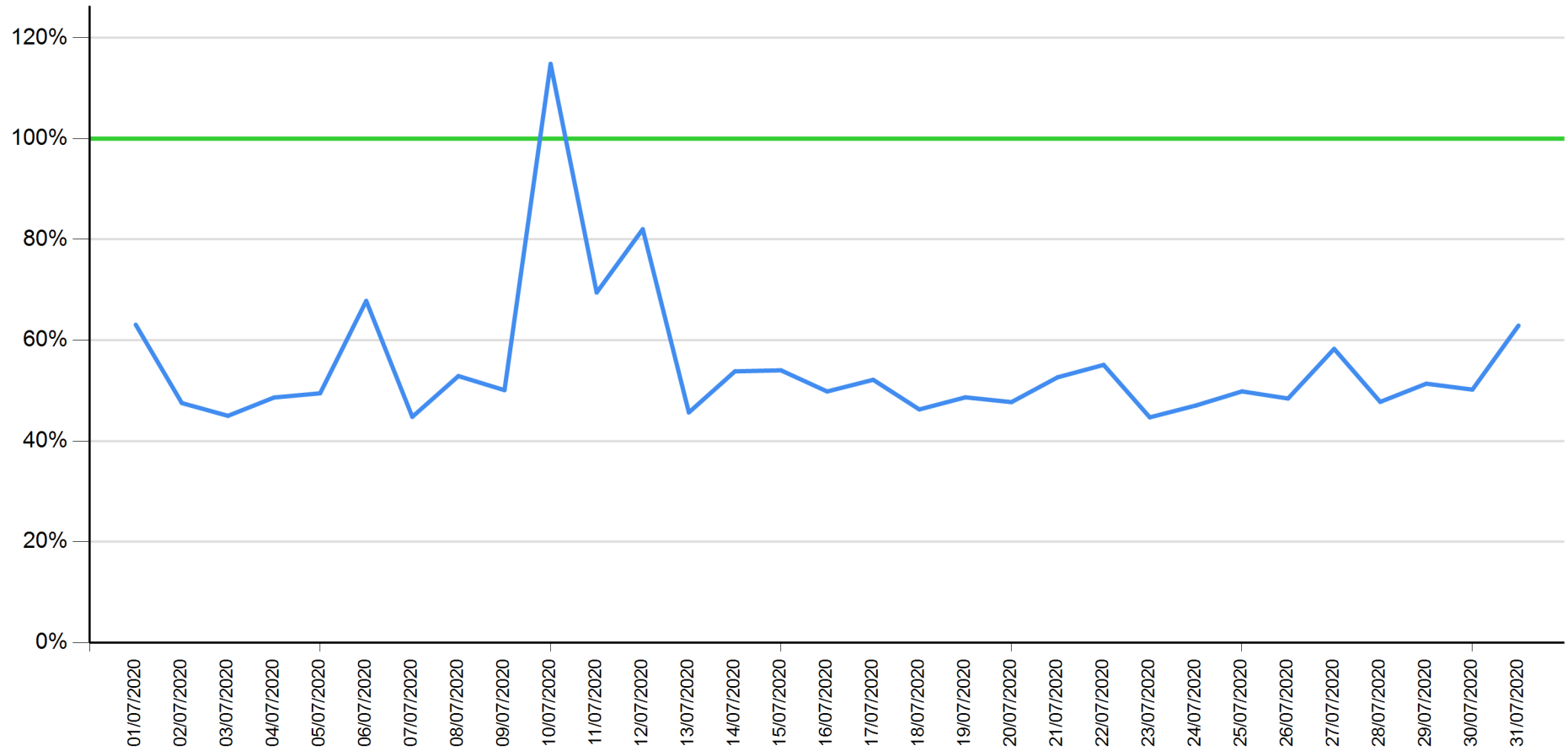
 API response time

 Intesa Sanpaolo channels response time

 API normalized response time exceeds Intesa Sanpaolo online channels normalized response time

# API response time vs Intesa Sanpaolo online channels

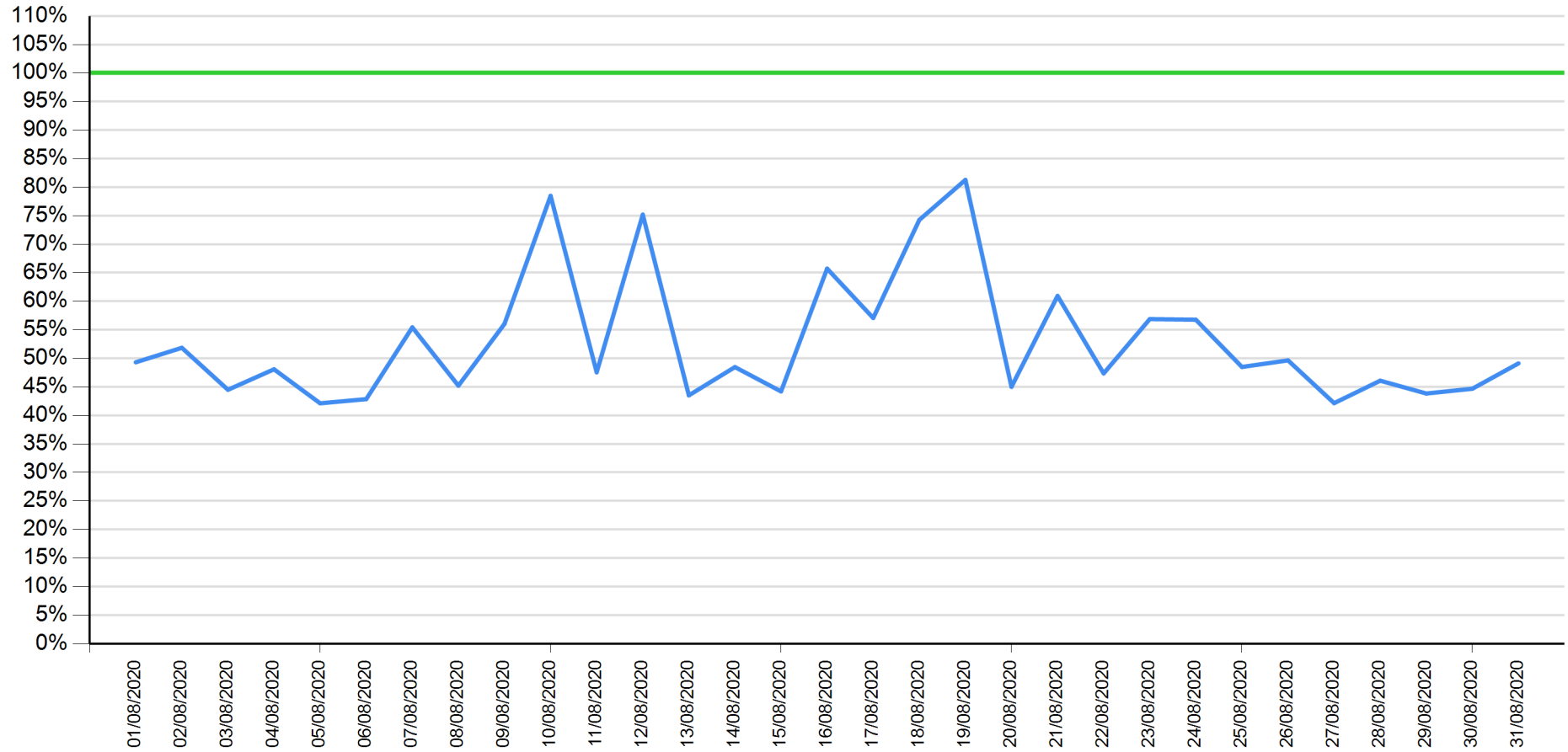
Account list as of July 2020



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

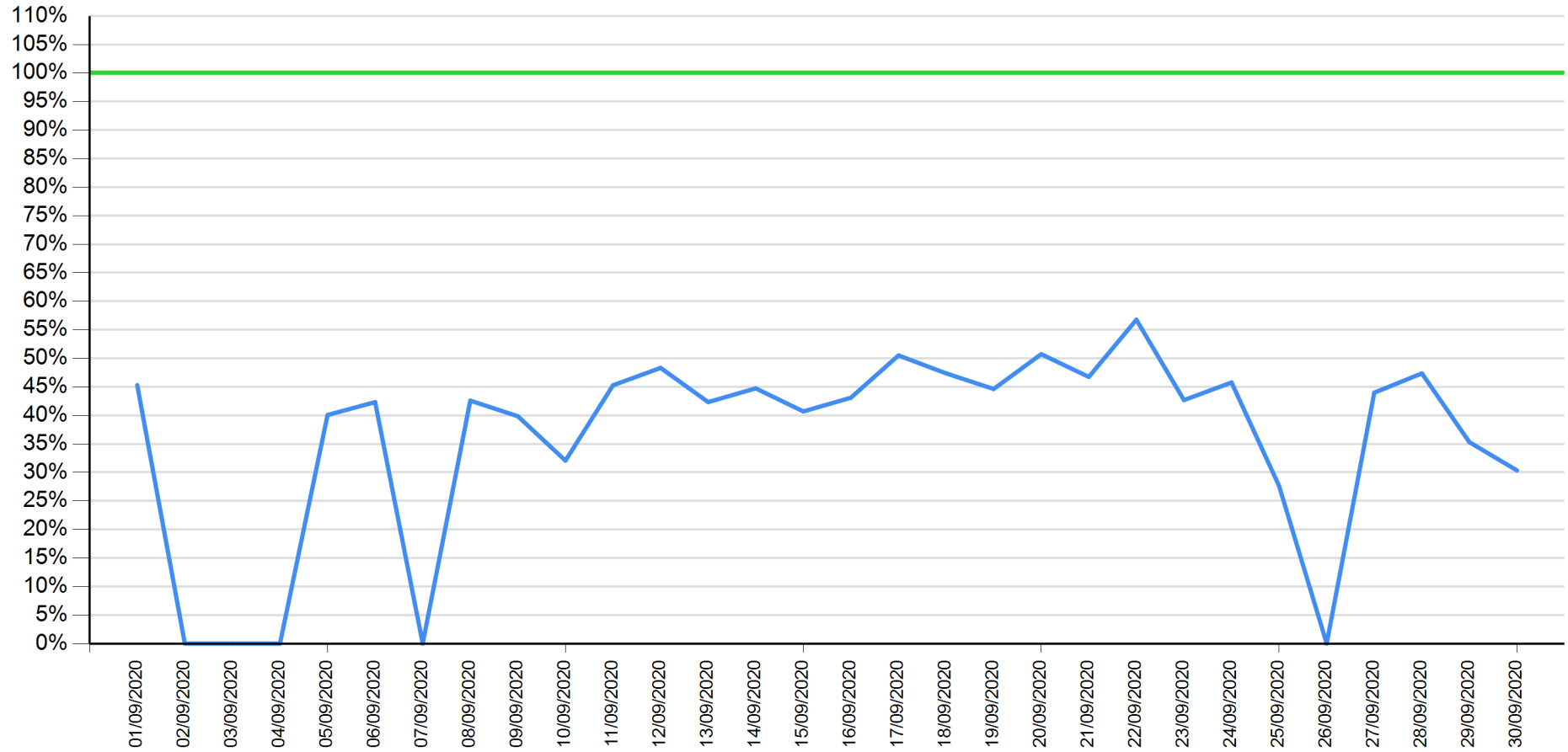
Account list as of August 2020



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

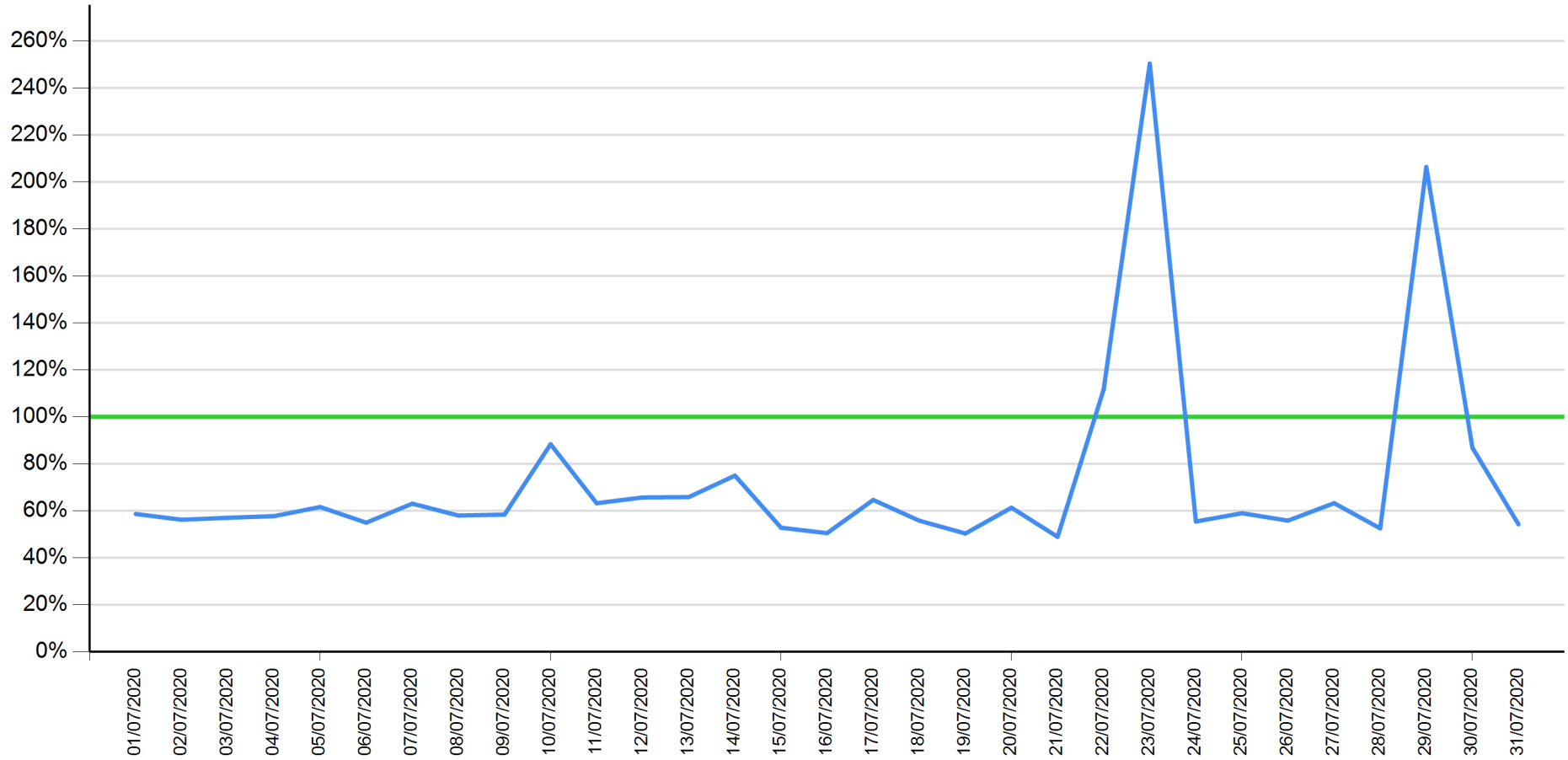
Account list as of September 2020



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

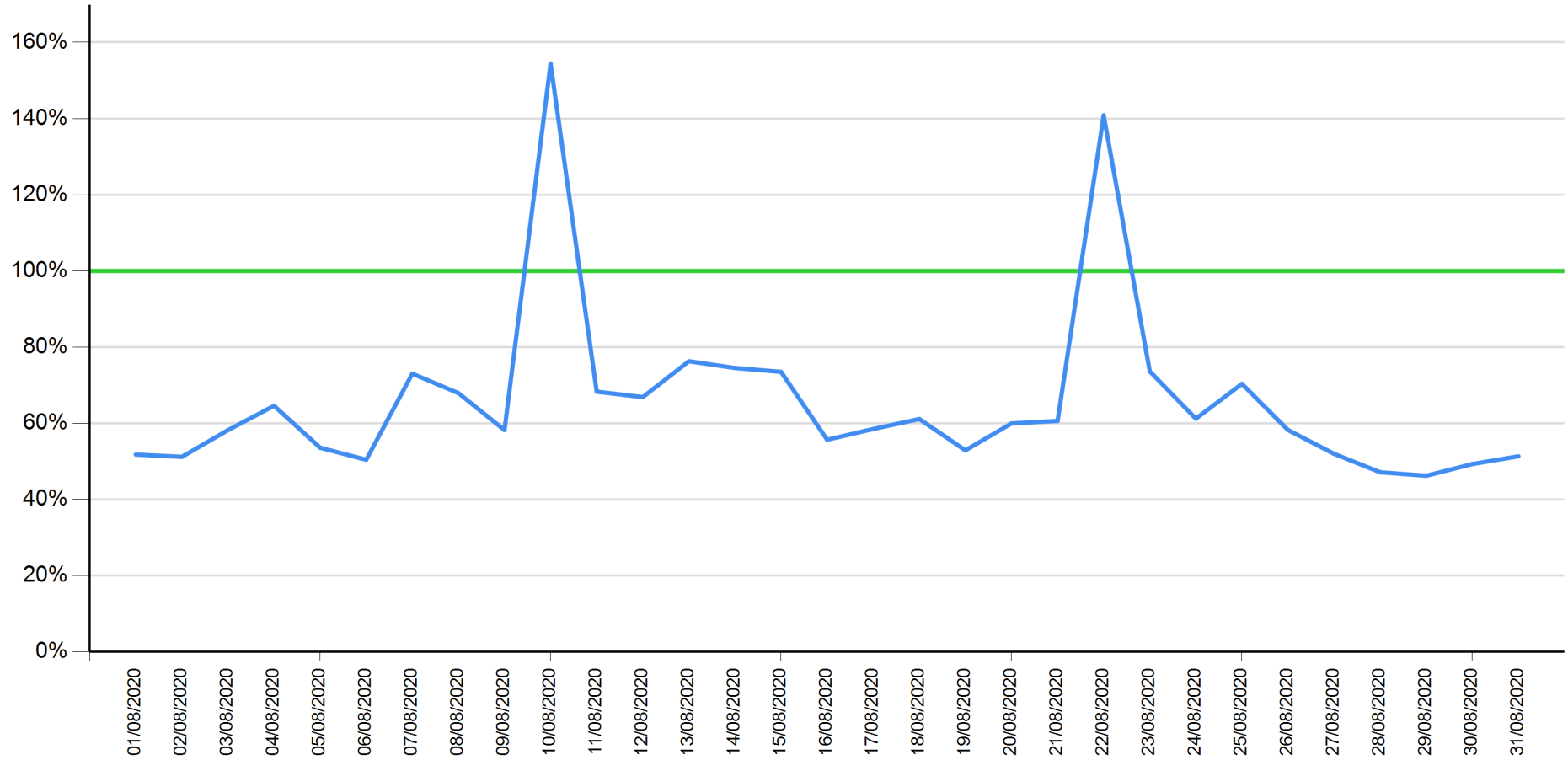
Balance as of July 2020



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

Balance as of August 2020

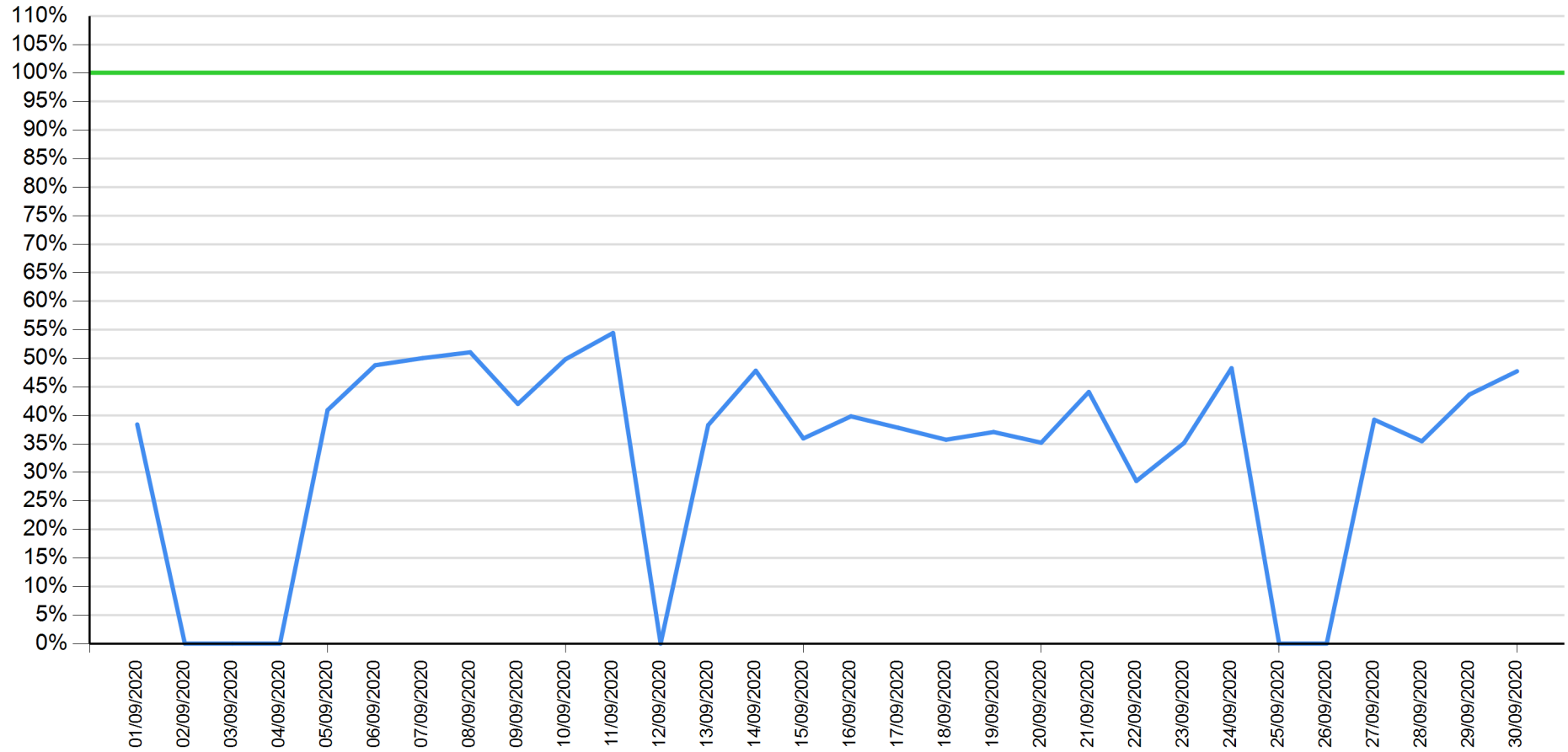


API response time

Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

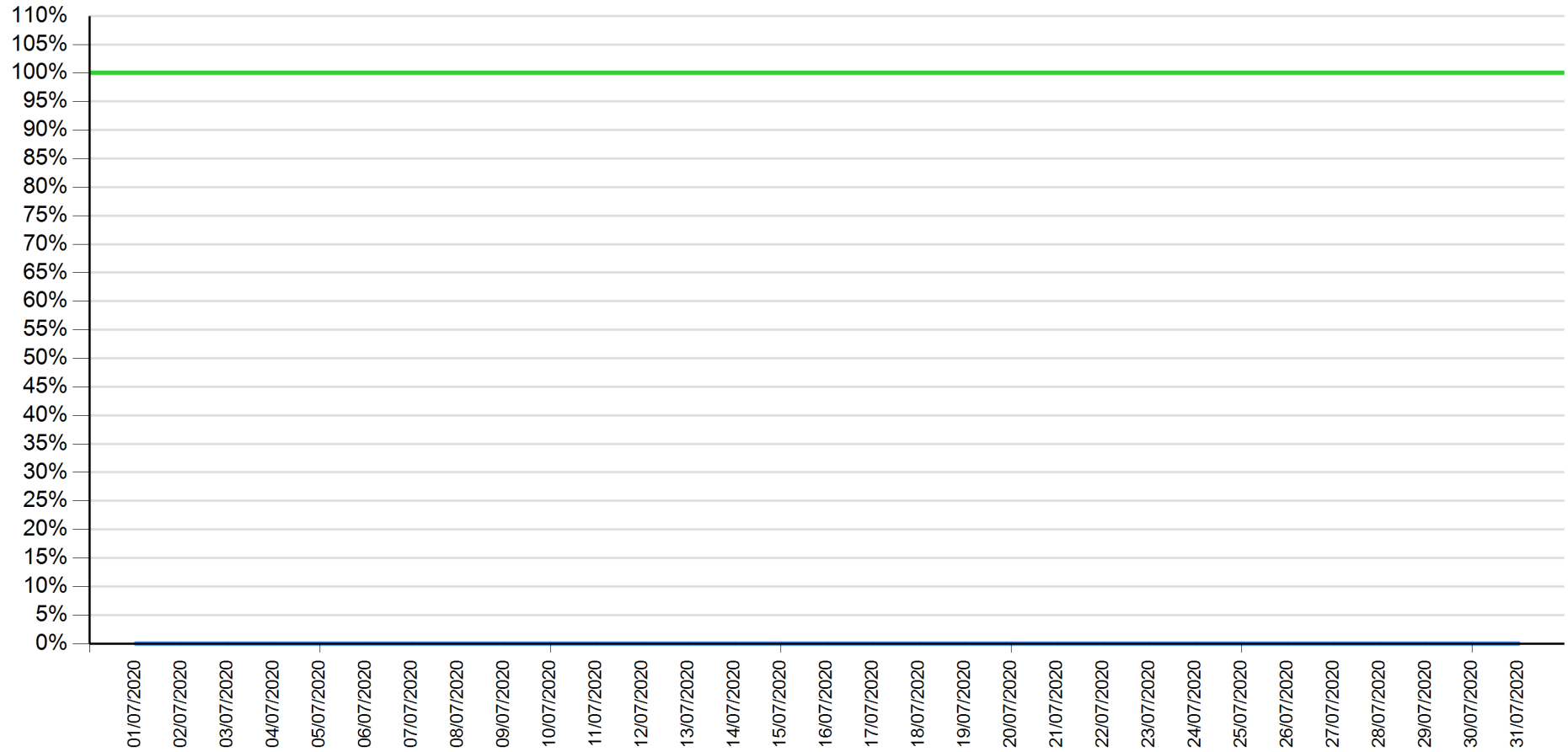
Balance as of September 2020



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

Fund Check as of July 2020

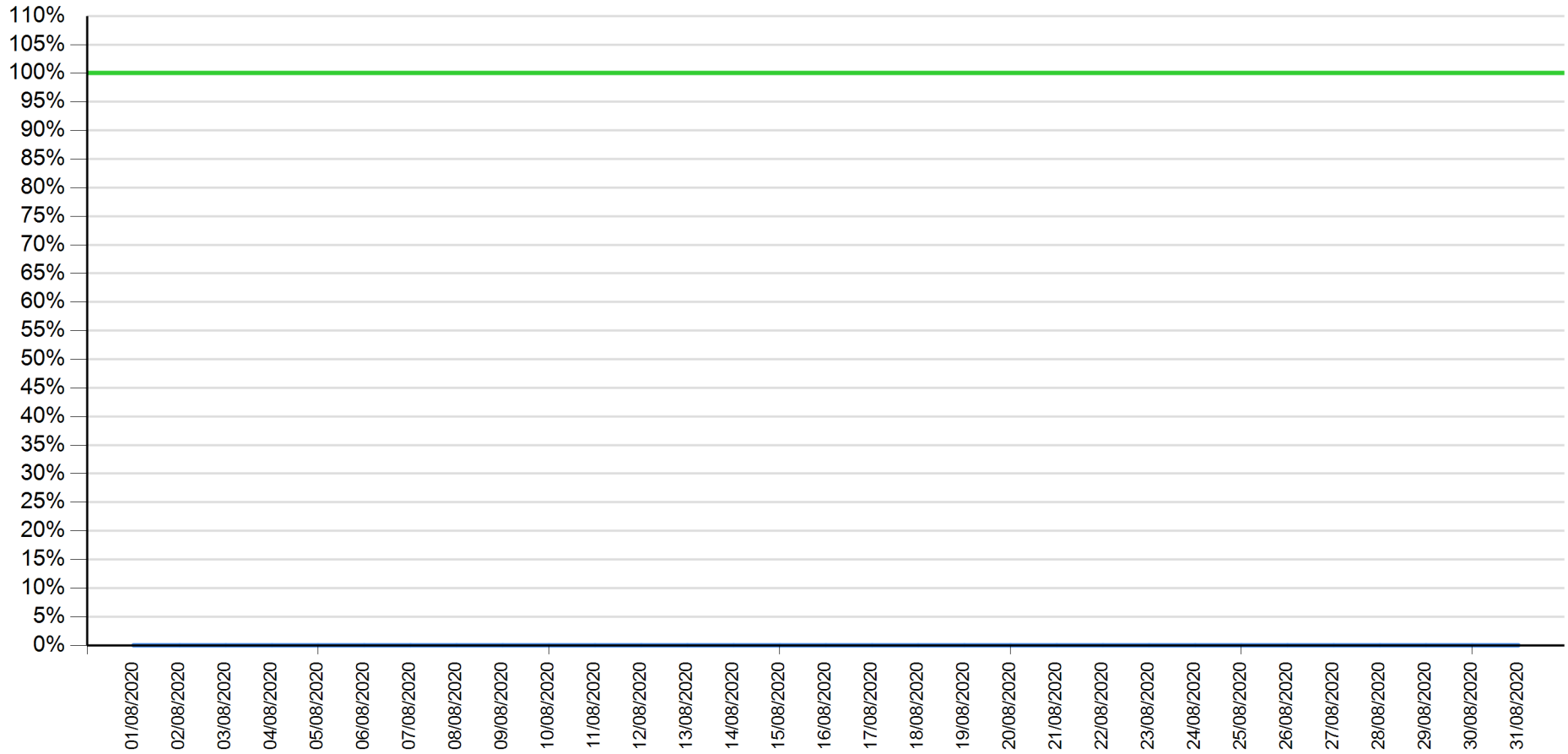


— API response time      — Intesa Sanpaolo channels response time



# API response time vs Intesa Sanpaolo online channels

Fund Check as of August 2020

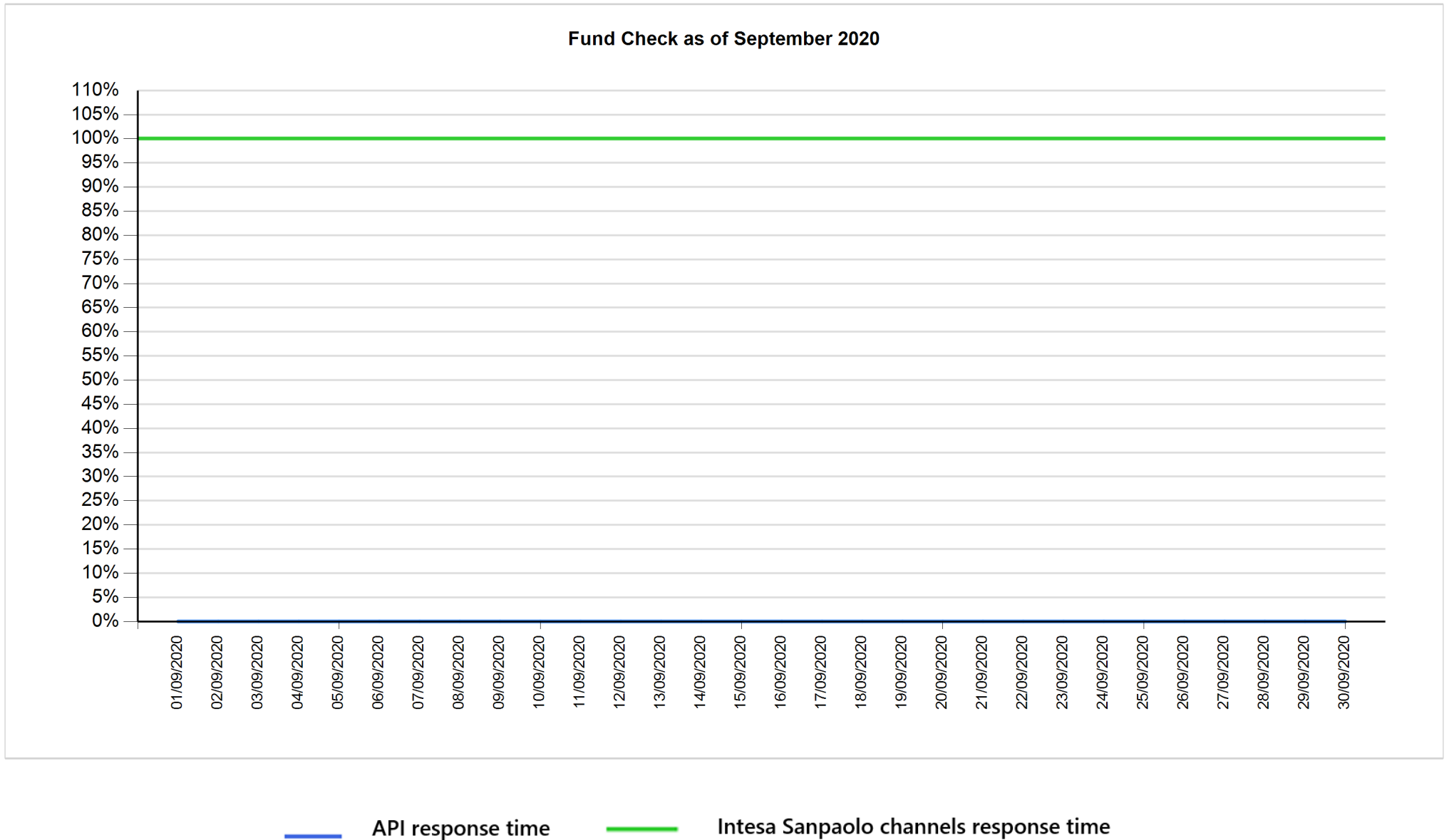


API response time



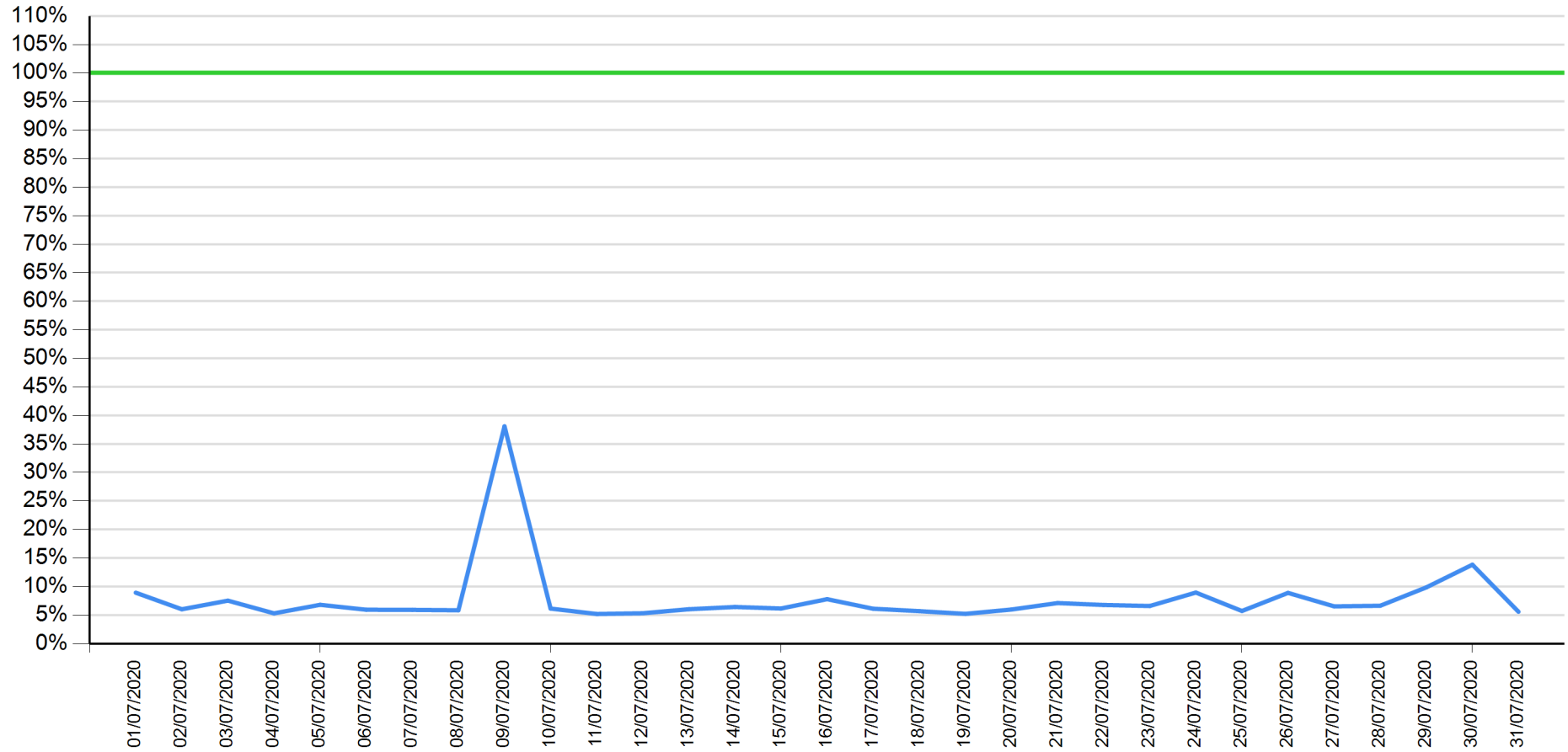
Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels



# API response time vs Intesa Sanpaolo online channels

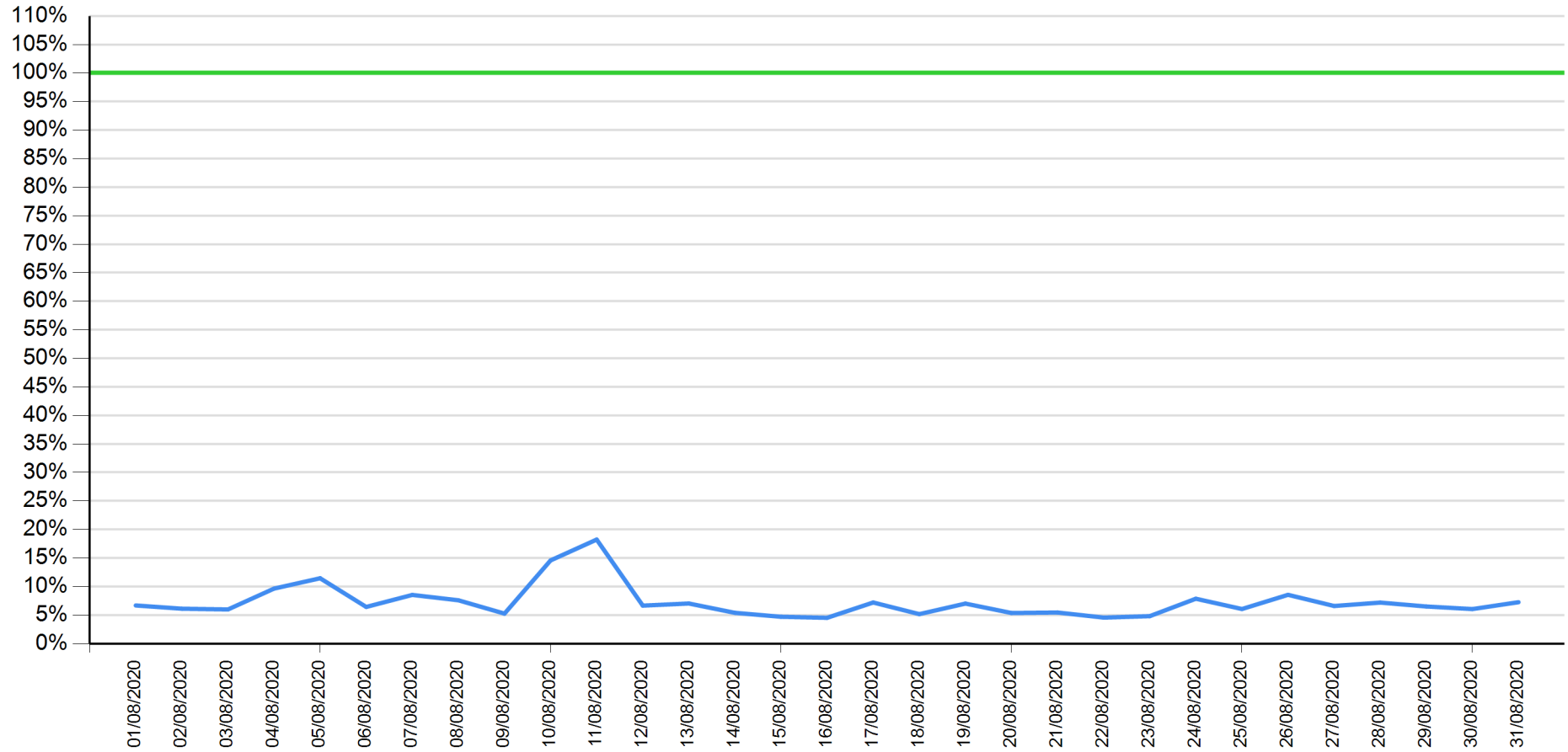
Payment as of July 2020



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

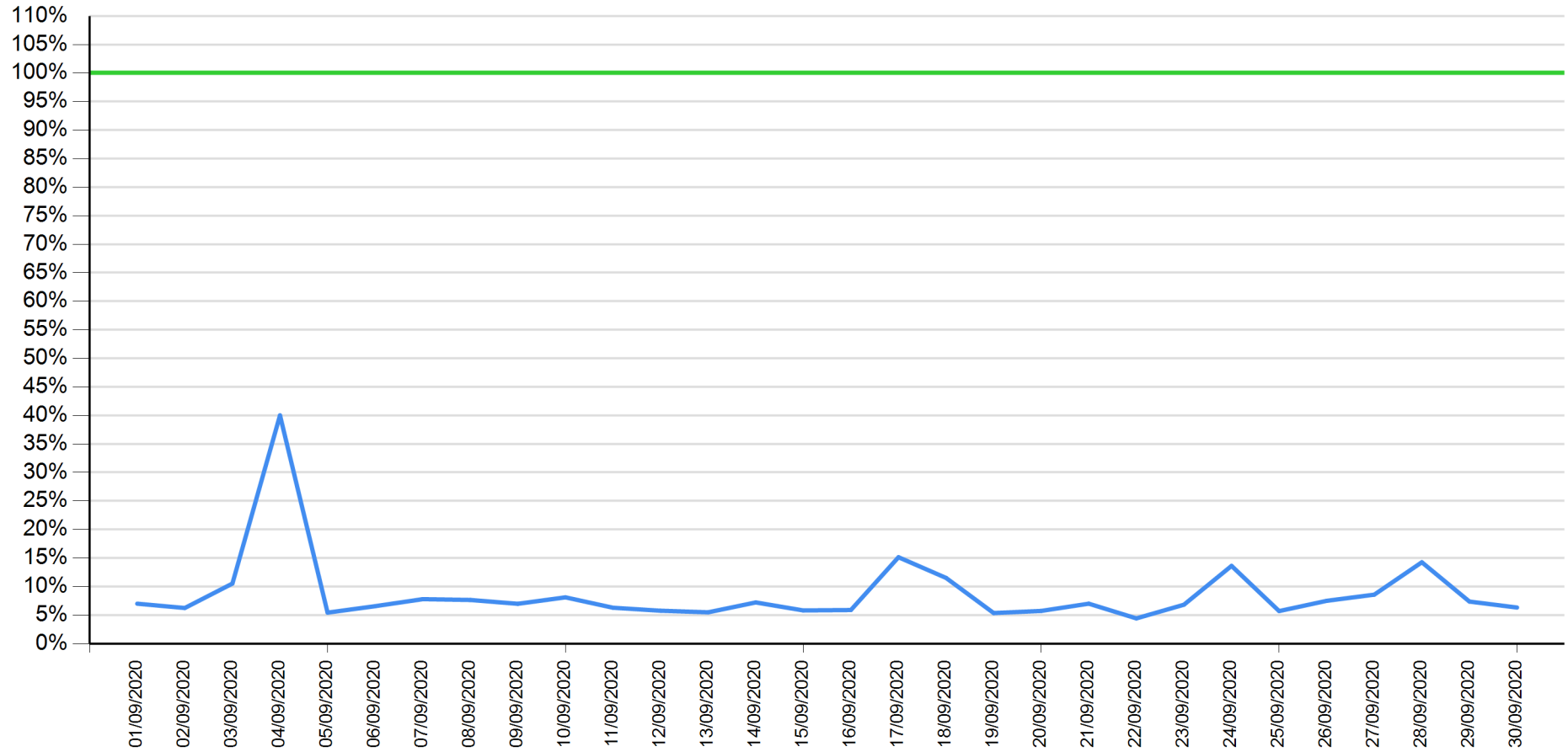
Payment as of August 2020



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

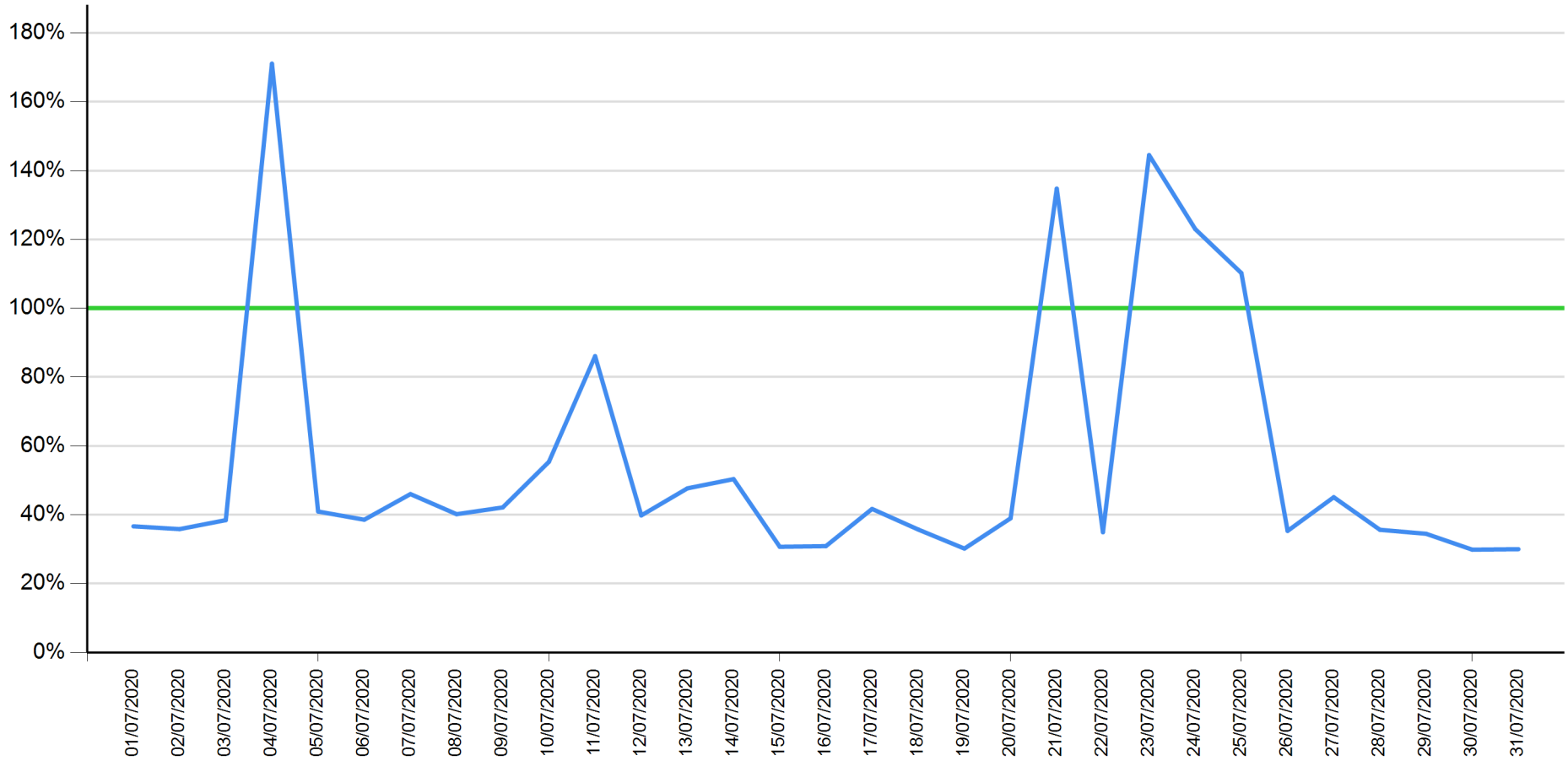
Payment as of September 2020



— API response time      — Intesa Sanpaolo channels response time

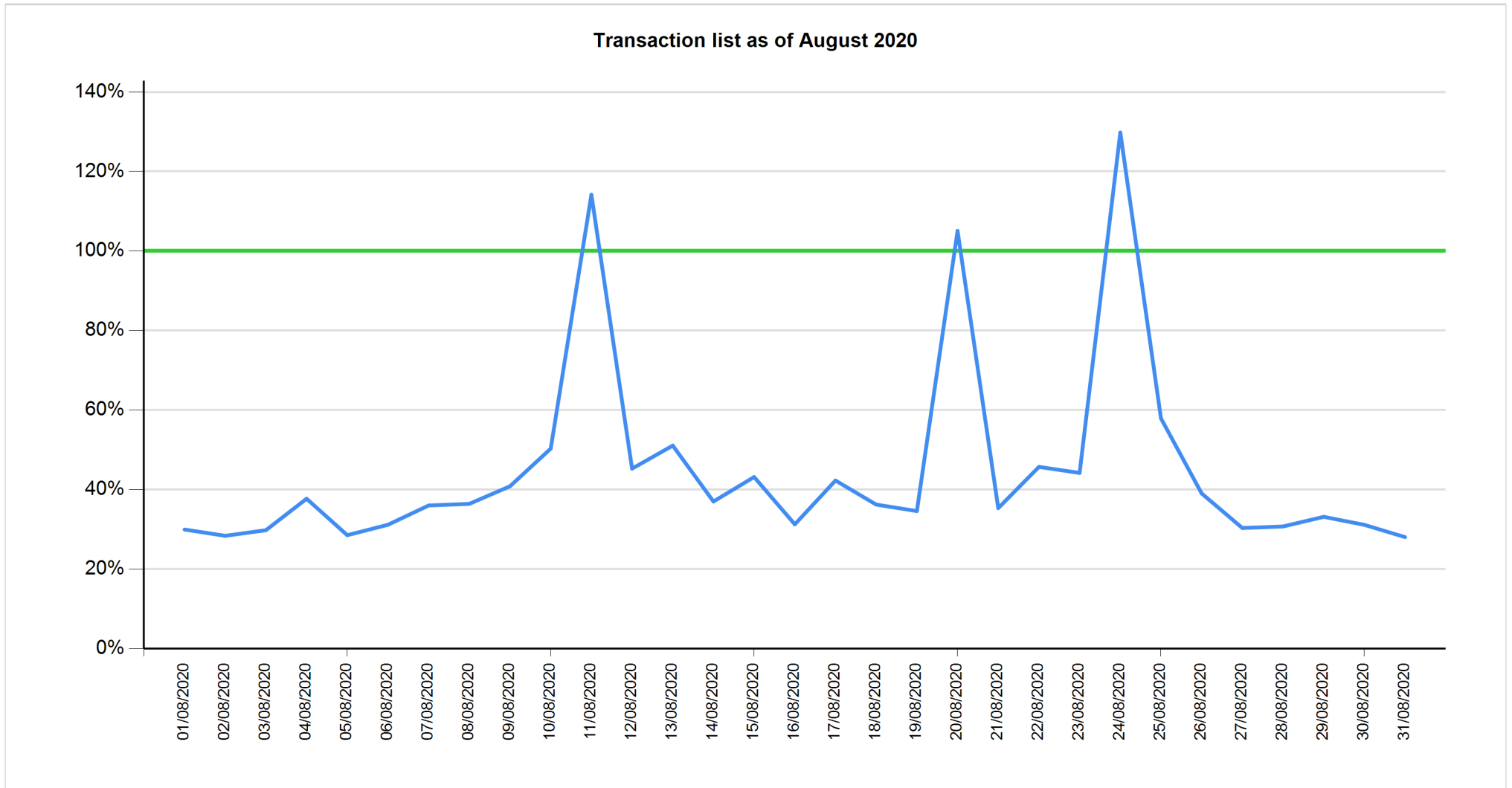
# API response time vs Intesa Sanpaolo online channels

Transaction list as of July 2020



— API response time      — Intesa Sanpaolo channels response time

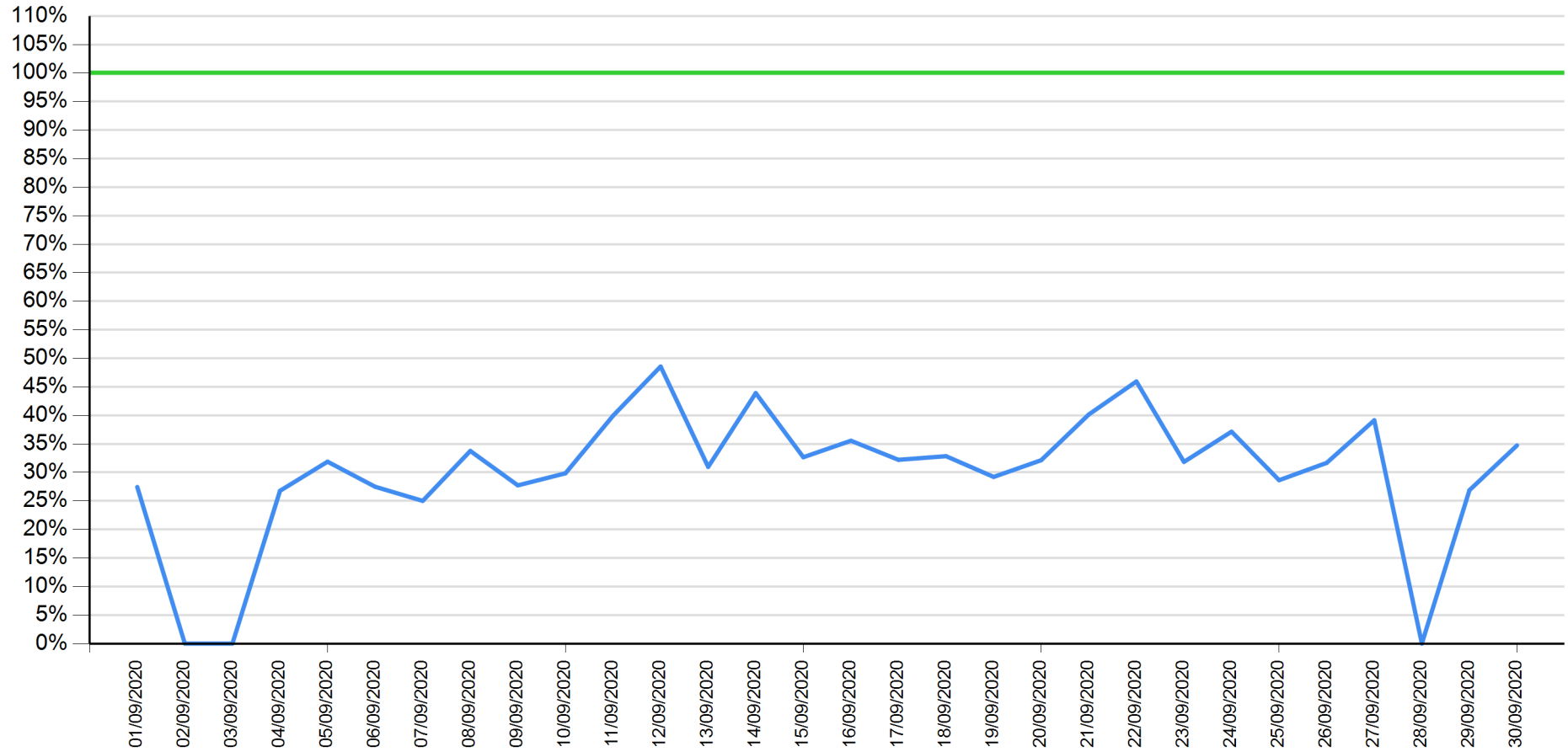
# API response time vs Intesa Sanpaolo online channels



— API response time      — Intesa Sanpaolo channels response time

# API response time vs Intesa Sanpaolo online channels

Transaction list as of September 2020



— API response time      — Intesa Sanpaolo channels response time