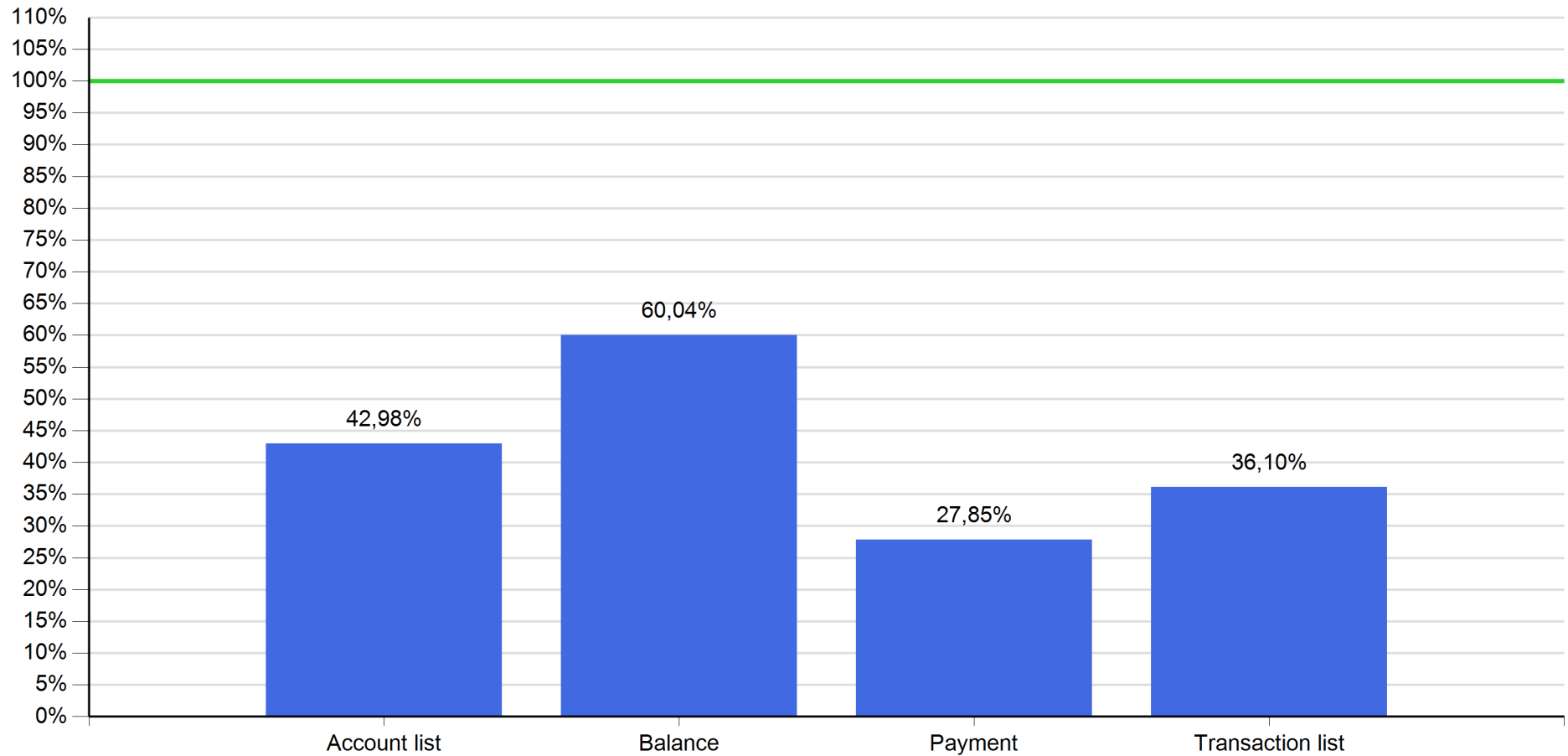


API response time vs Intesa Sanpaolo online channels

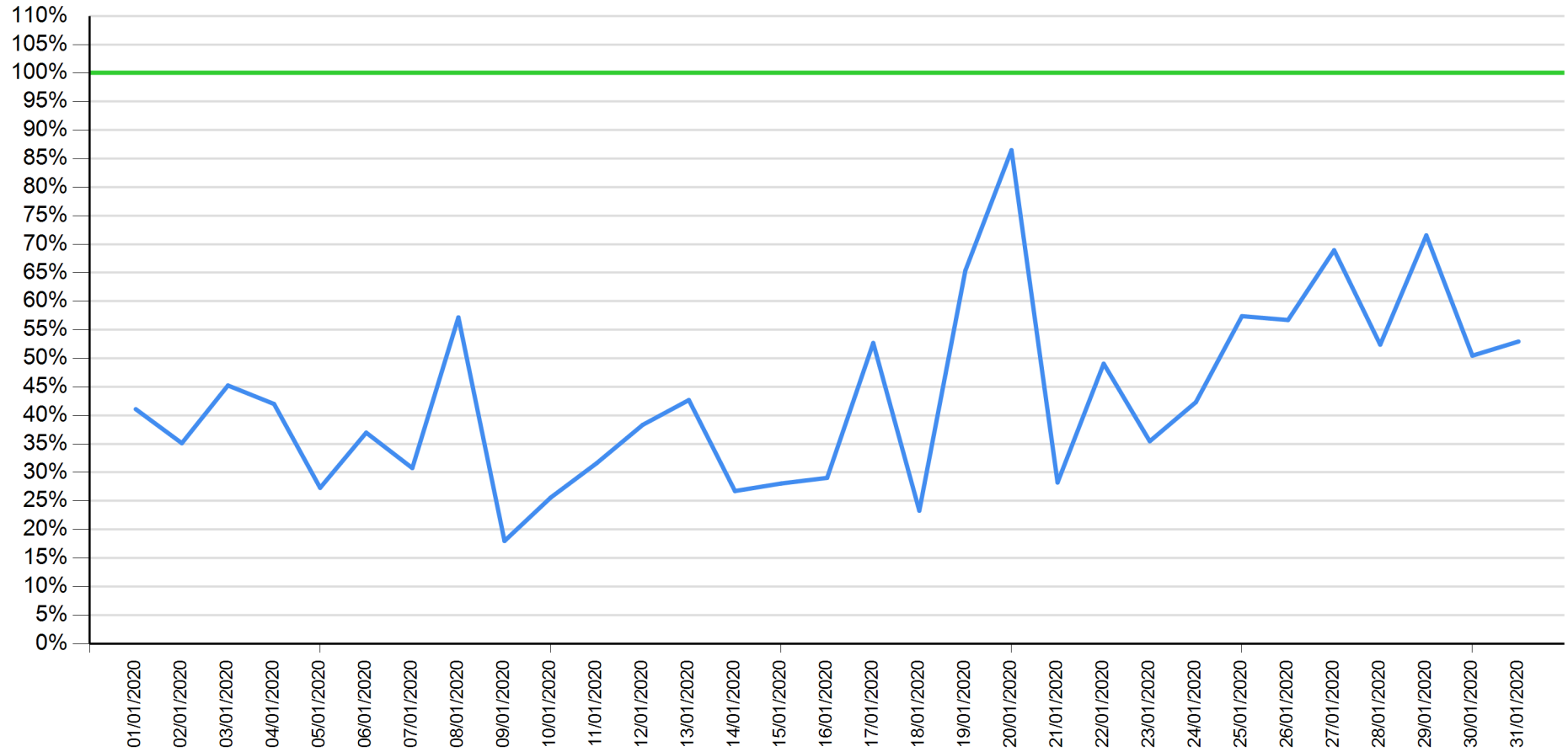
Reference period: January 2020, February 2020, March 2020



 API response time  Intesa Sanpaolo channels response time  API normalized response time exceeds Intesa Sanpaolo online channels normalized response time

API response time vs Intesa Sanpaolo online channels

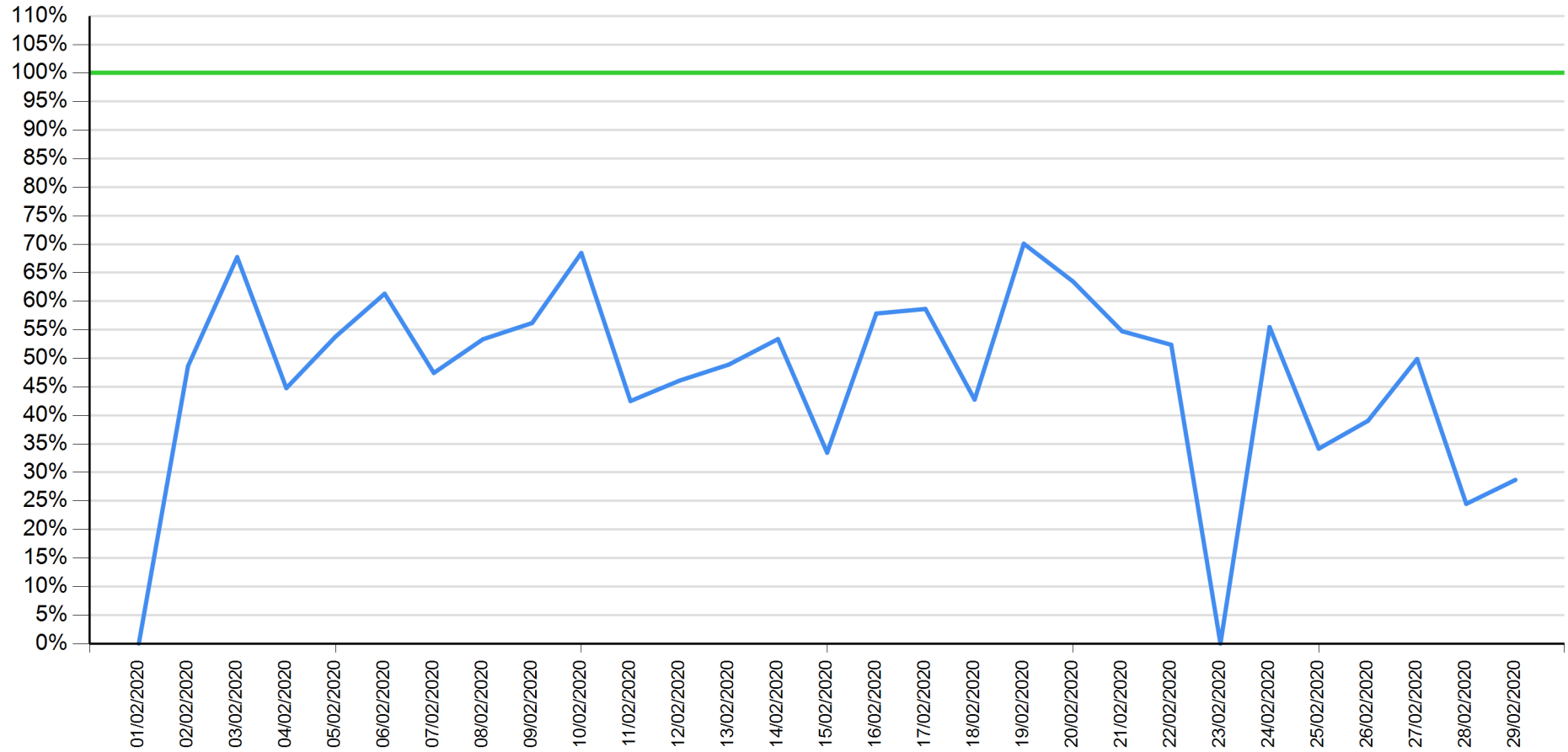
Account list as of January 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

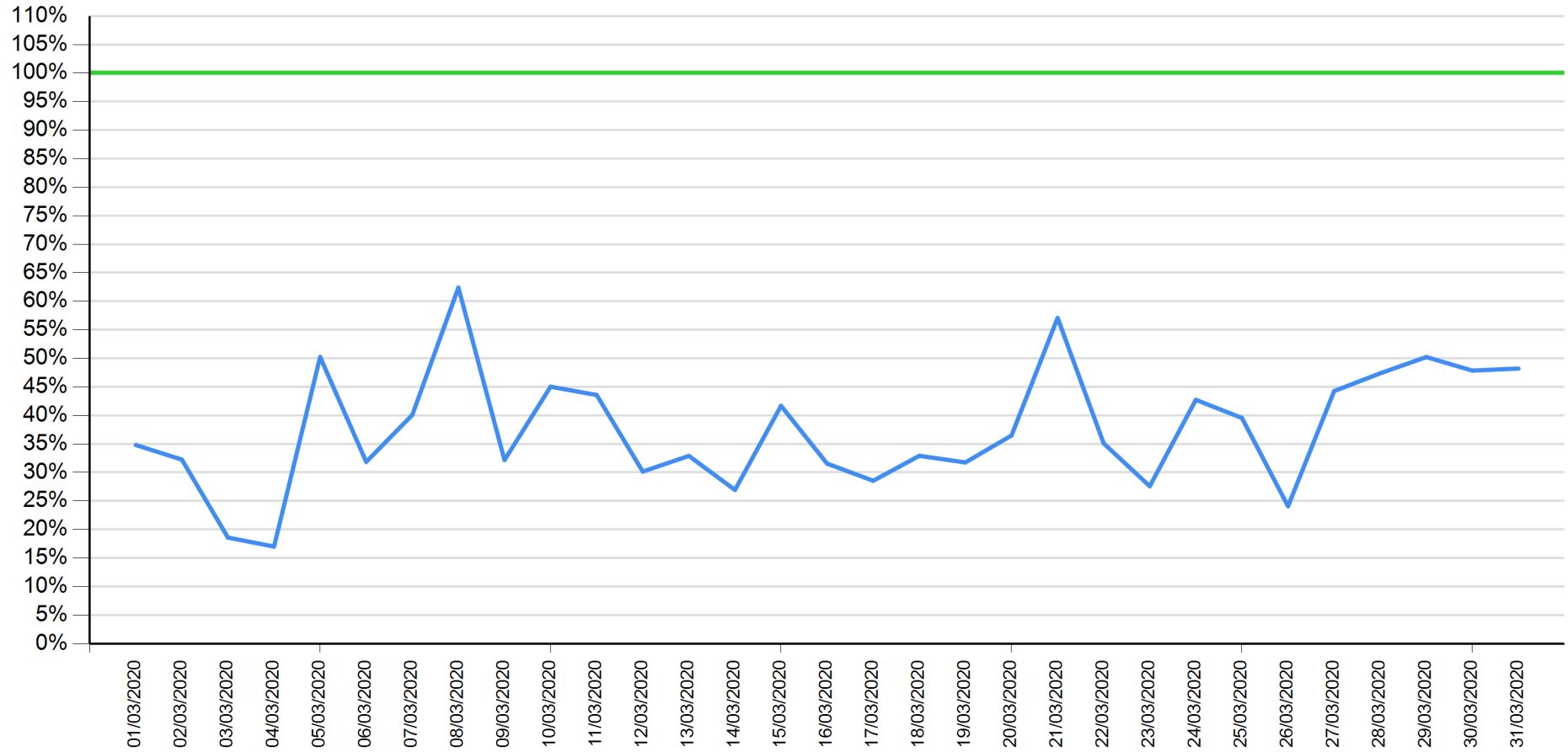
Account list as of February 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

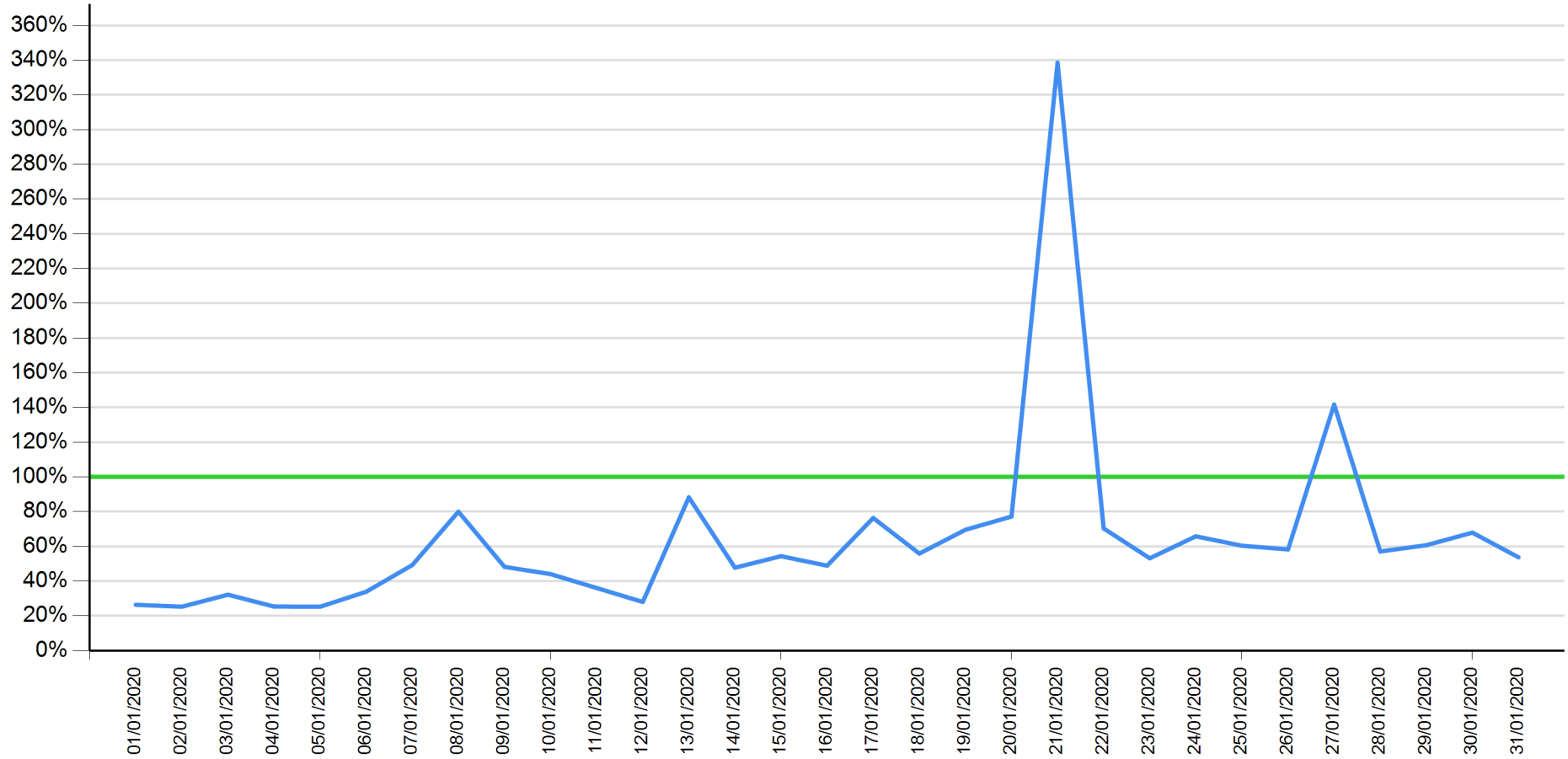
Account list as of March 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Balance as of January 2020

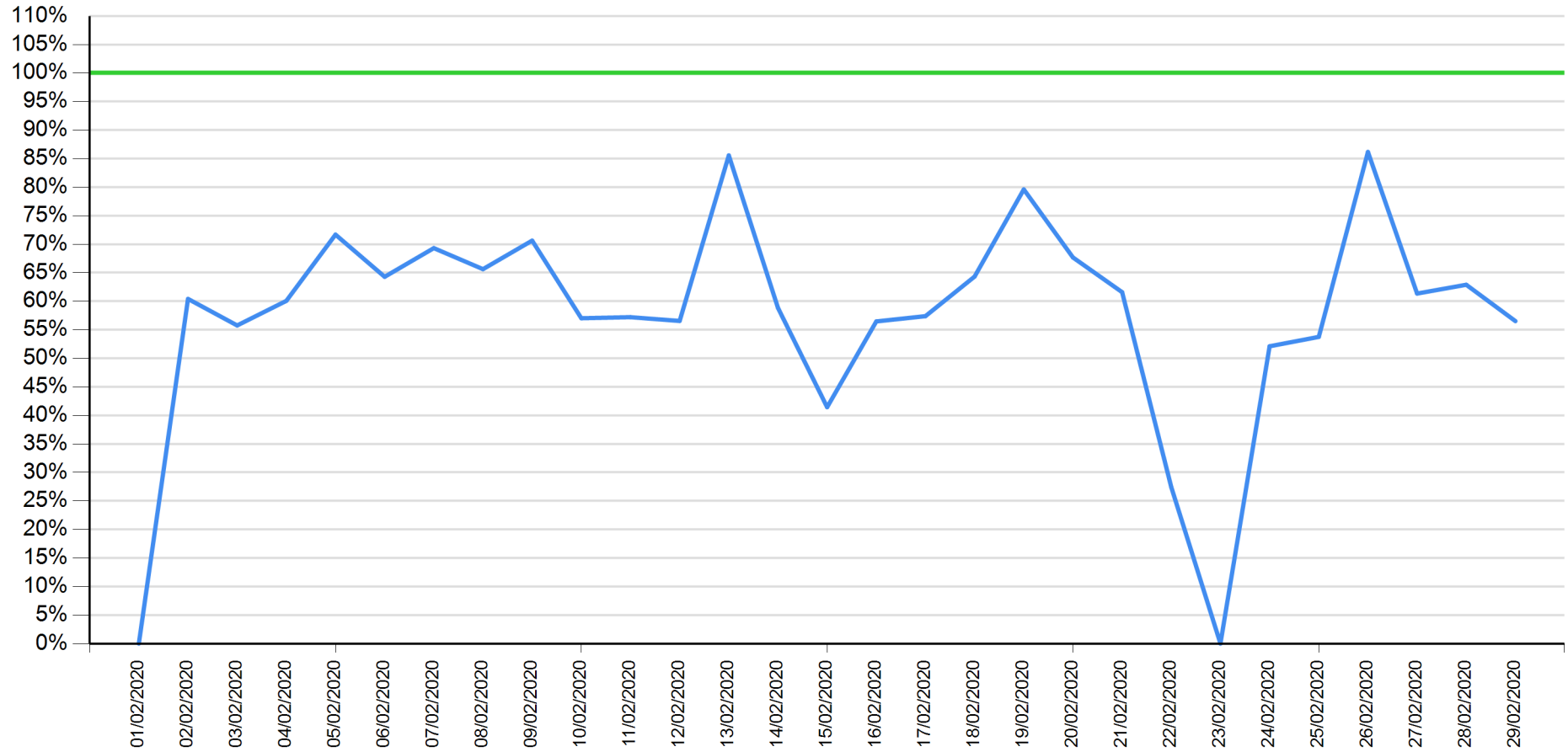


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

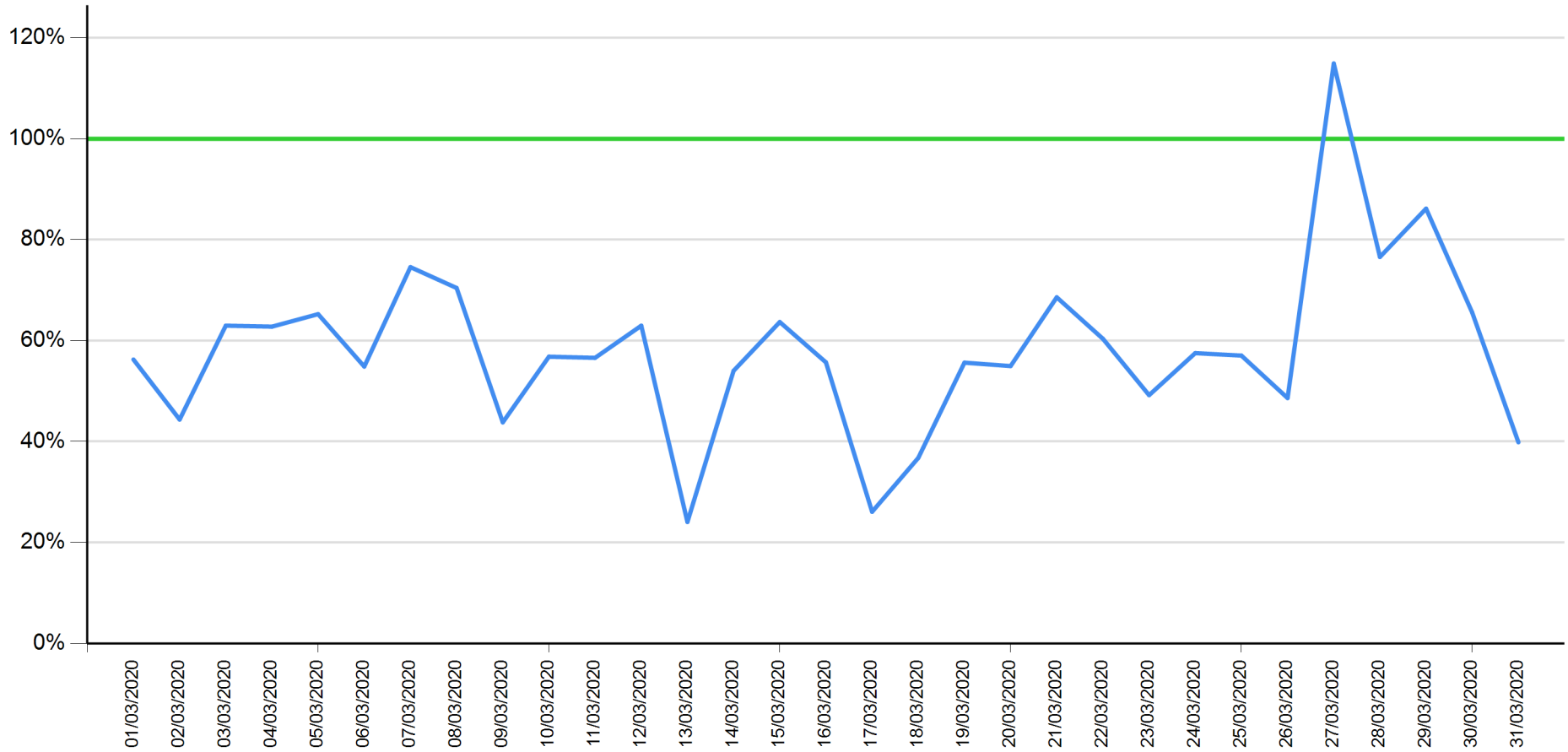
Balance as of February 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Balance as of March 2020

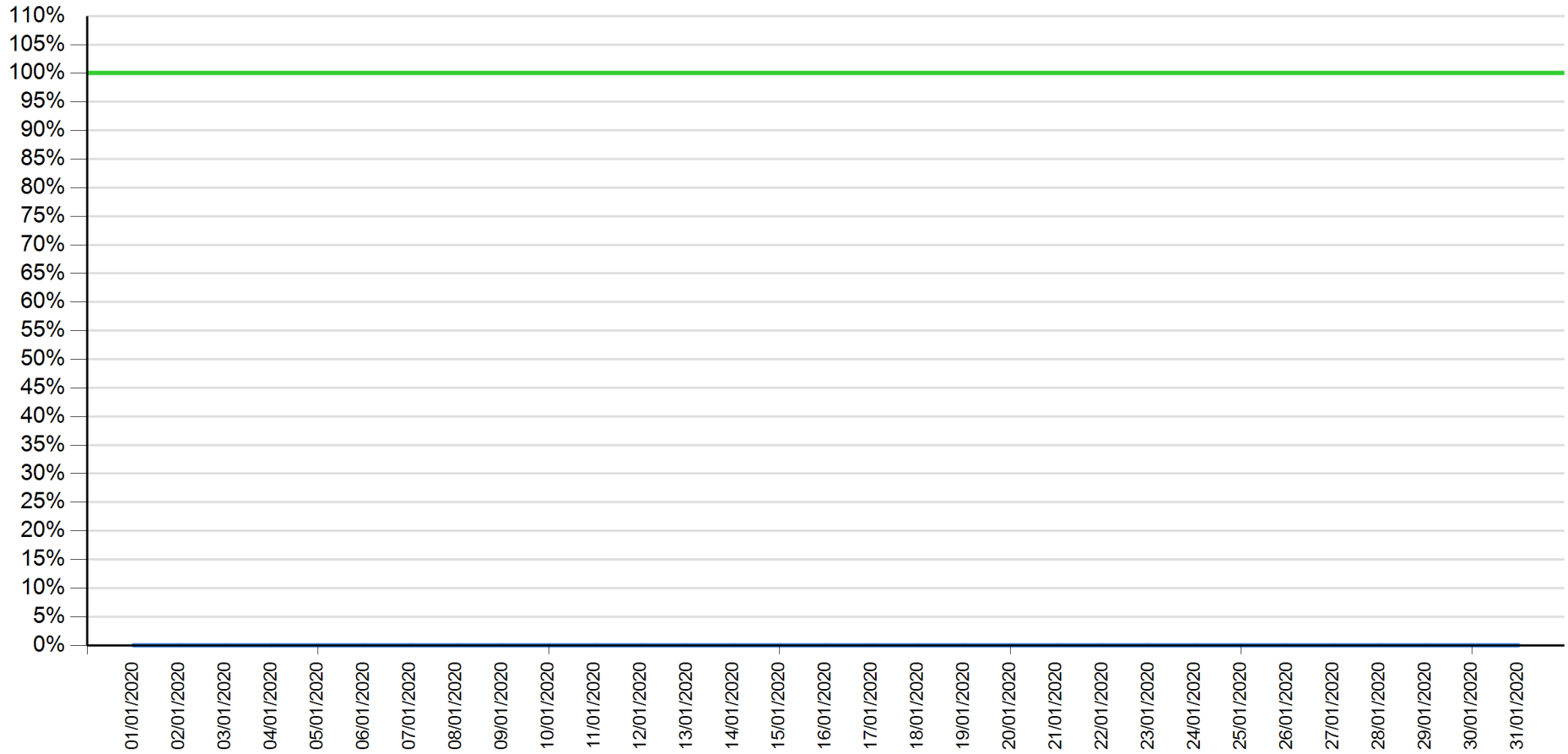


API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Fund Check as of January 2020

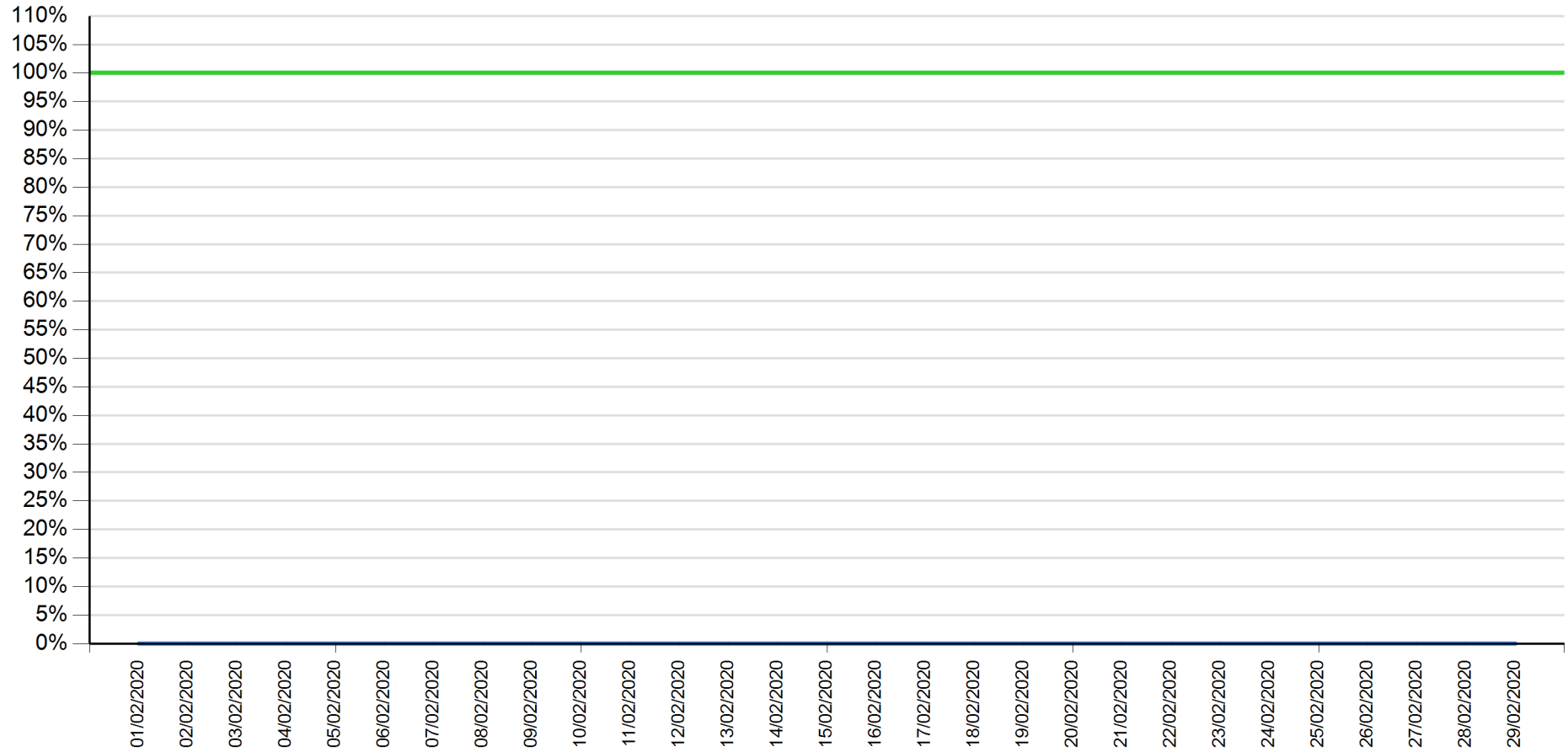


— API response time

— Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

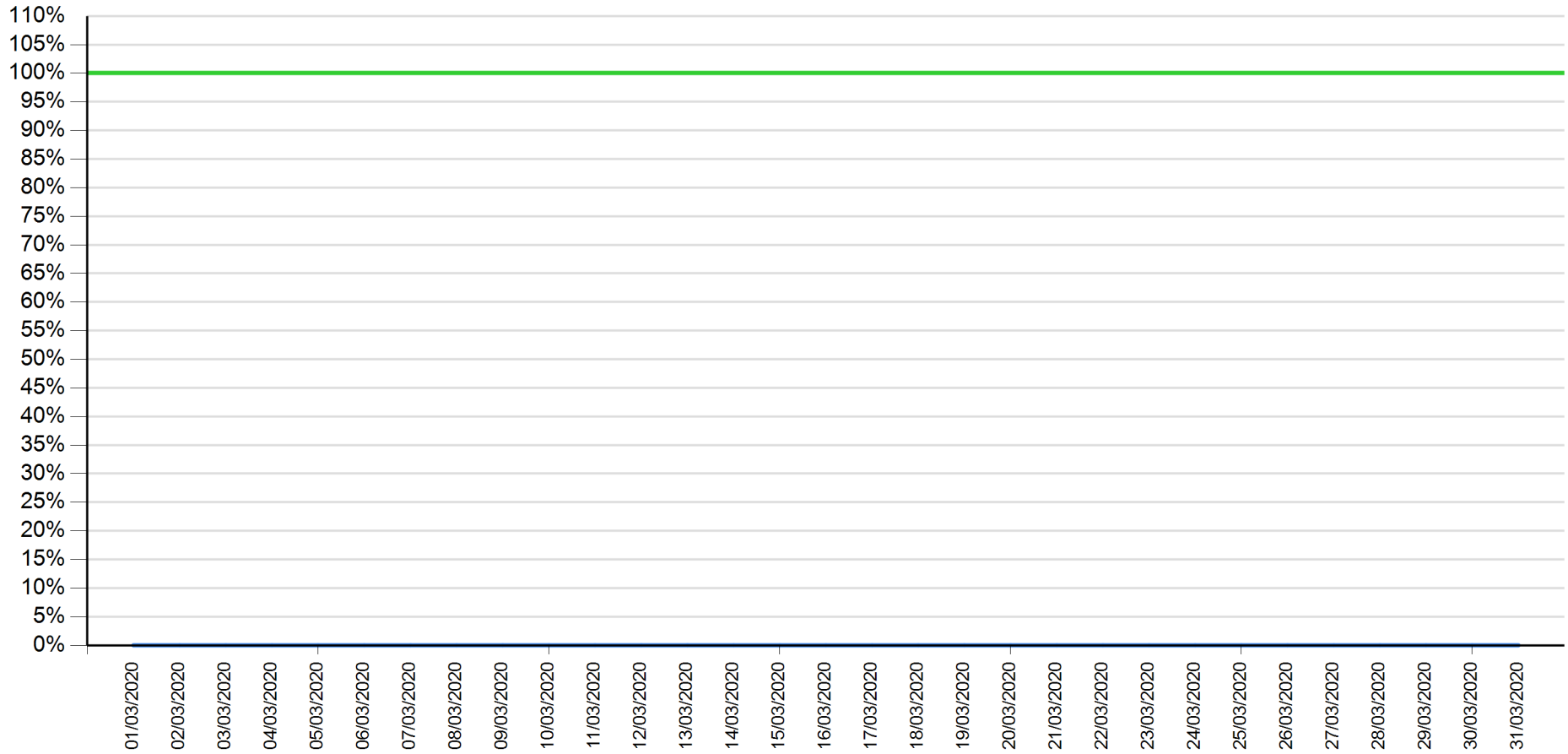
Fund Check as of February 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

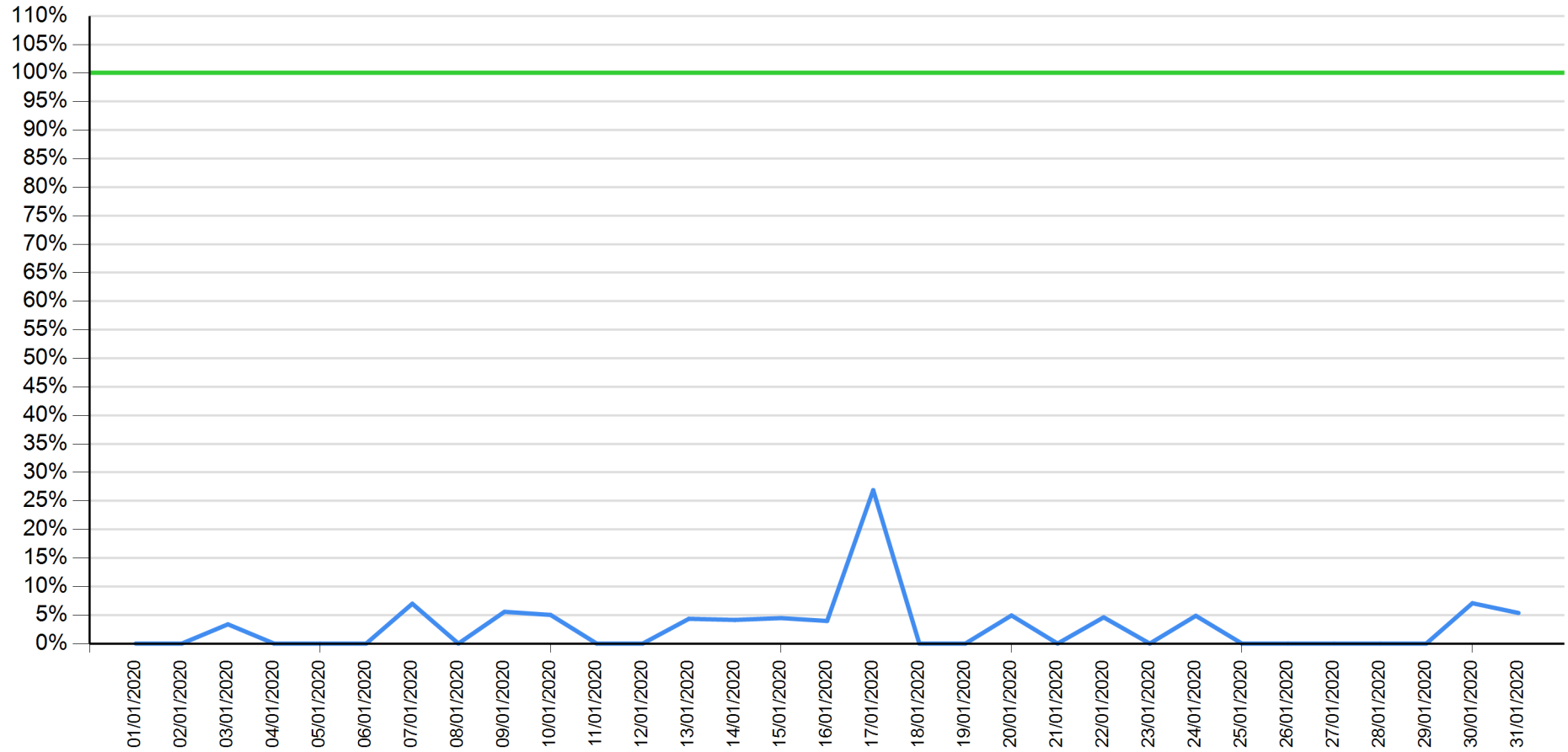
Fund Check as of March 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

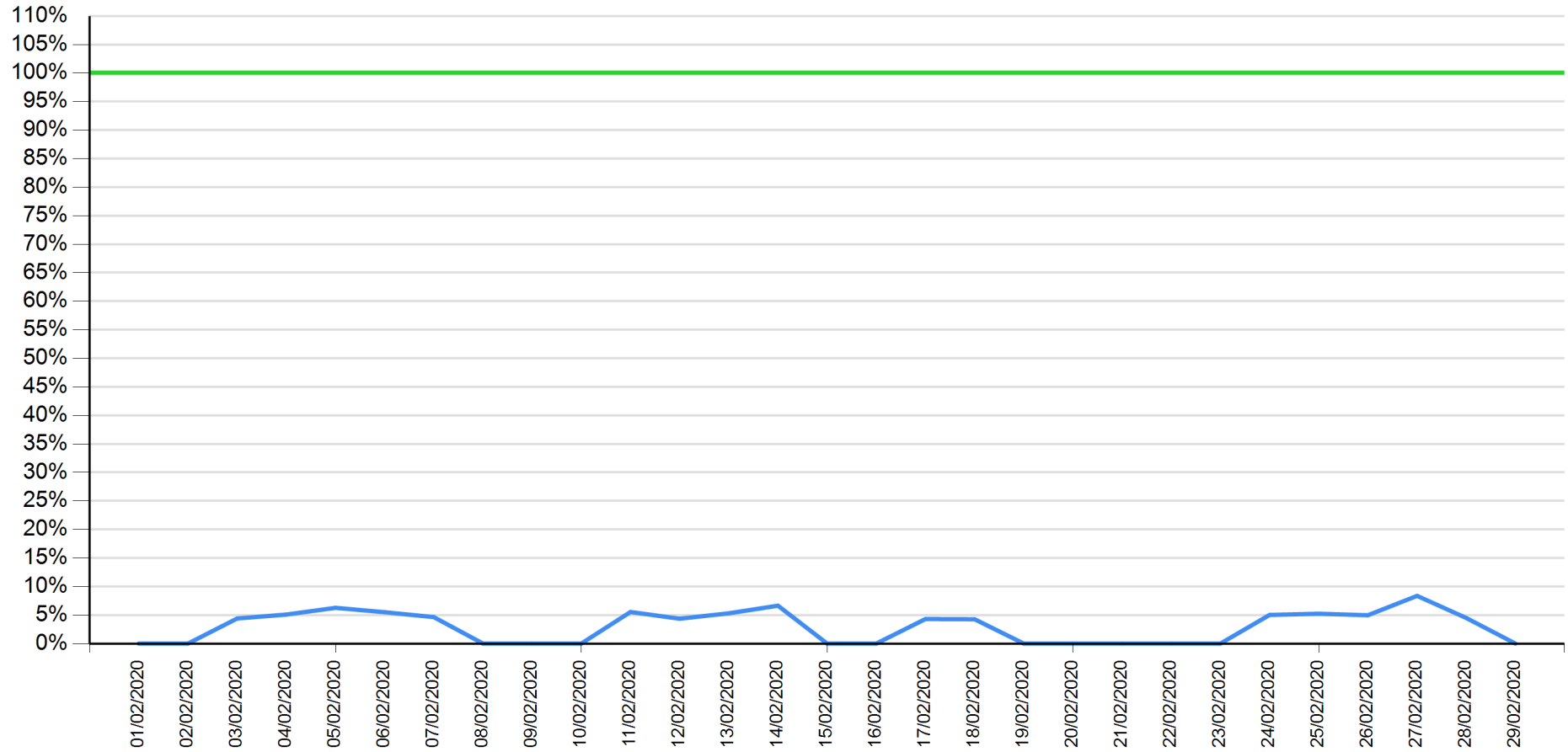
Payment as of January 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

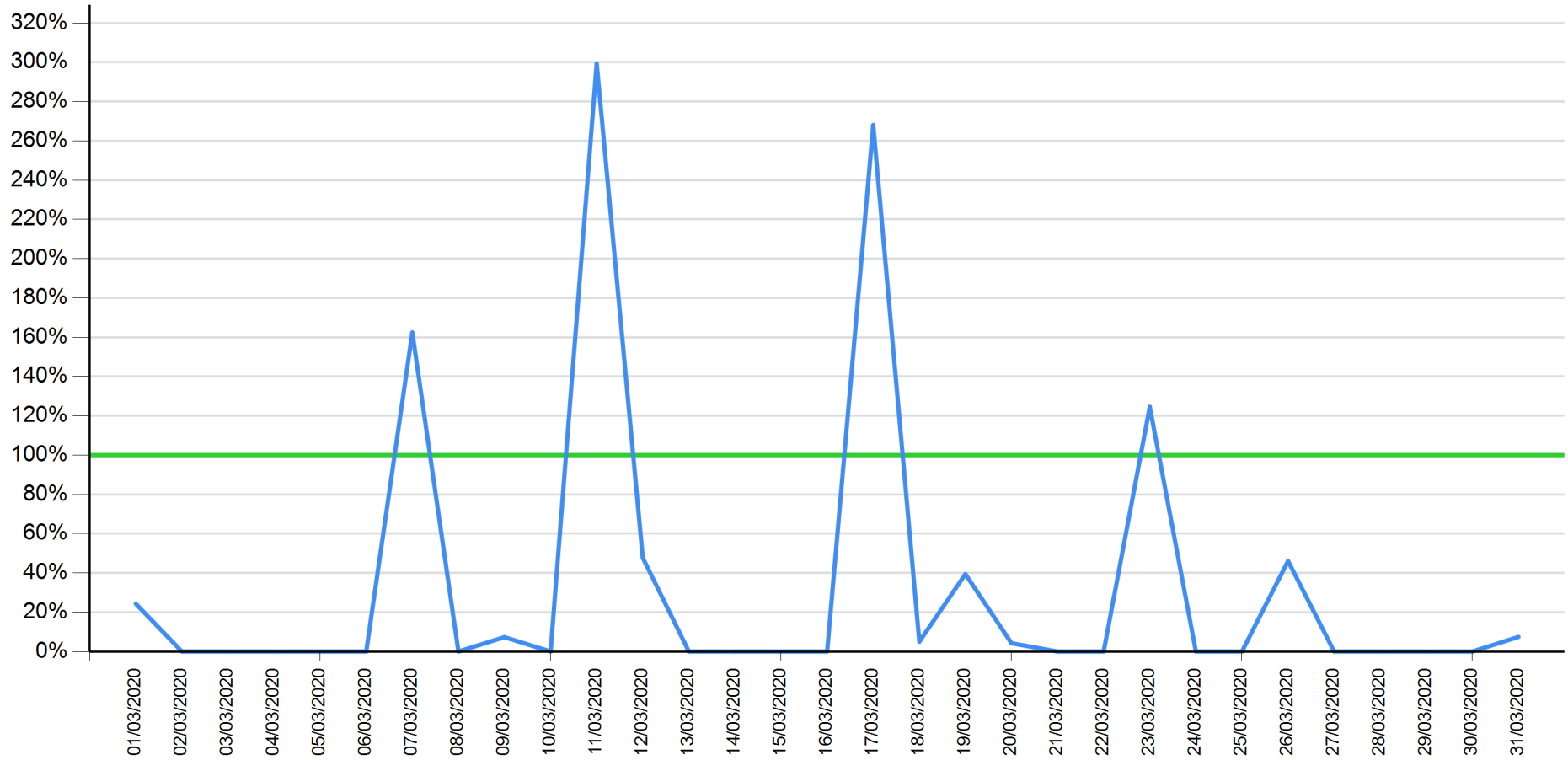
Payment as of February 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

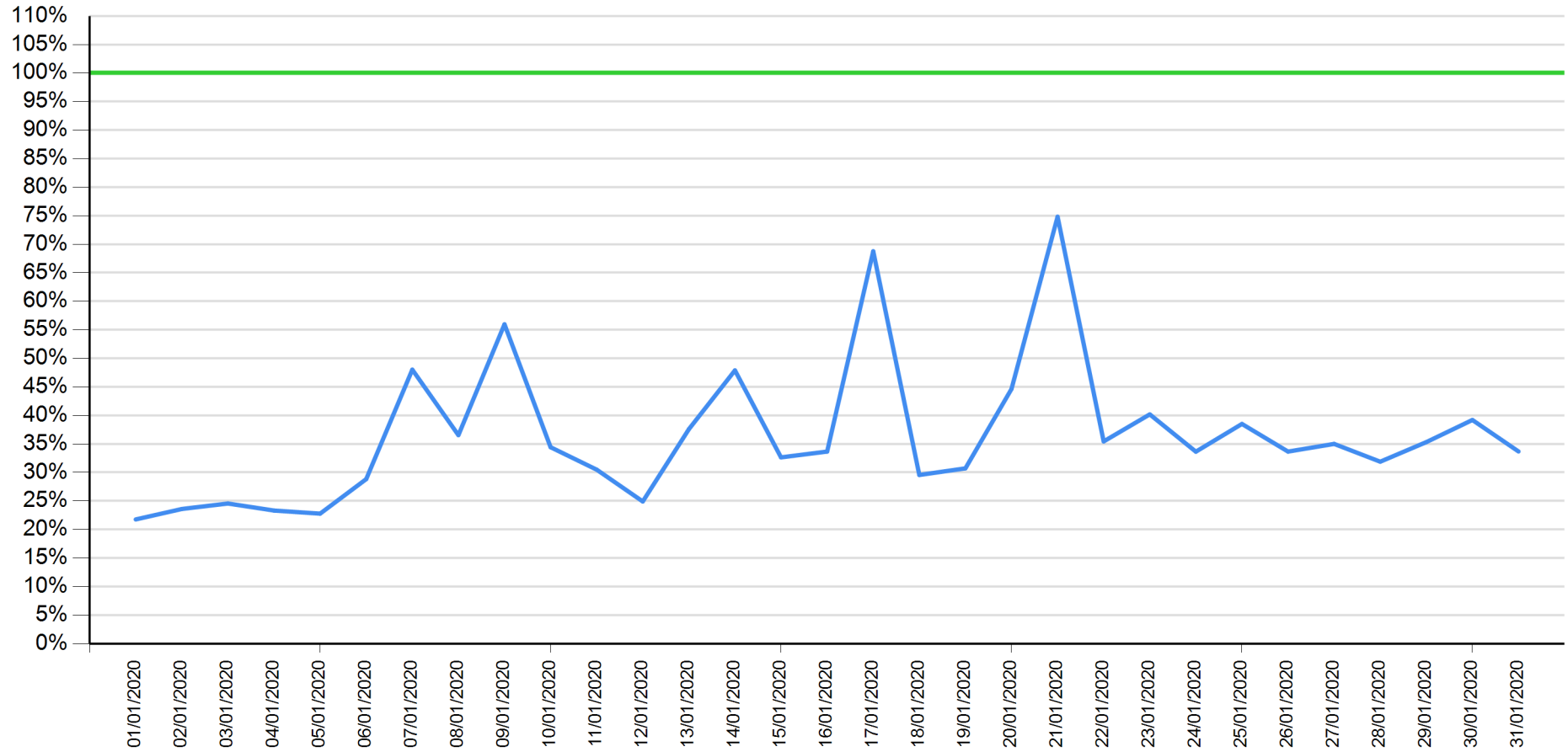
Payment as of March 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

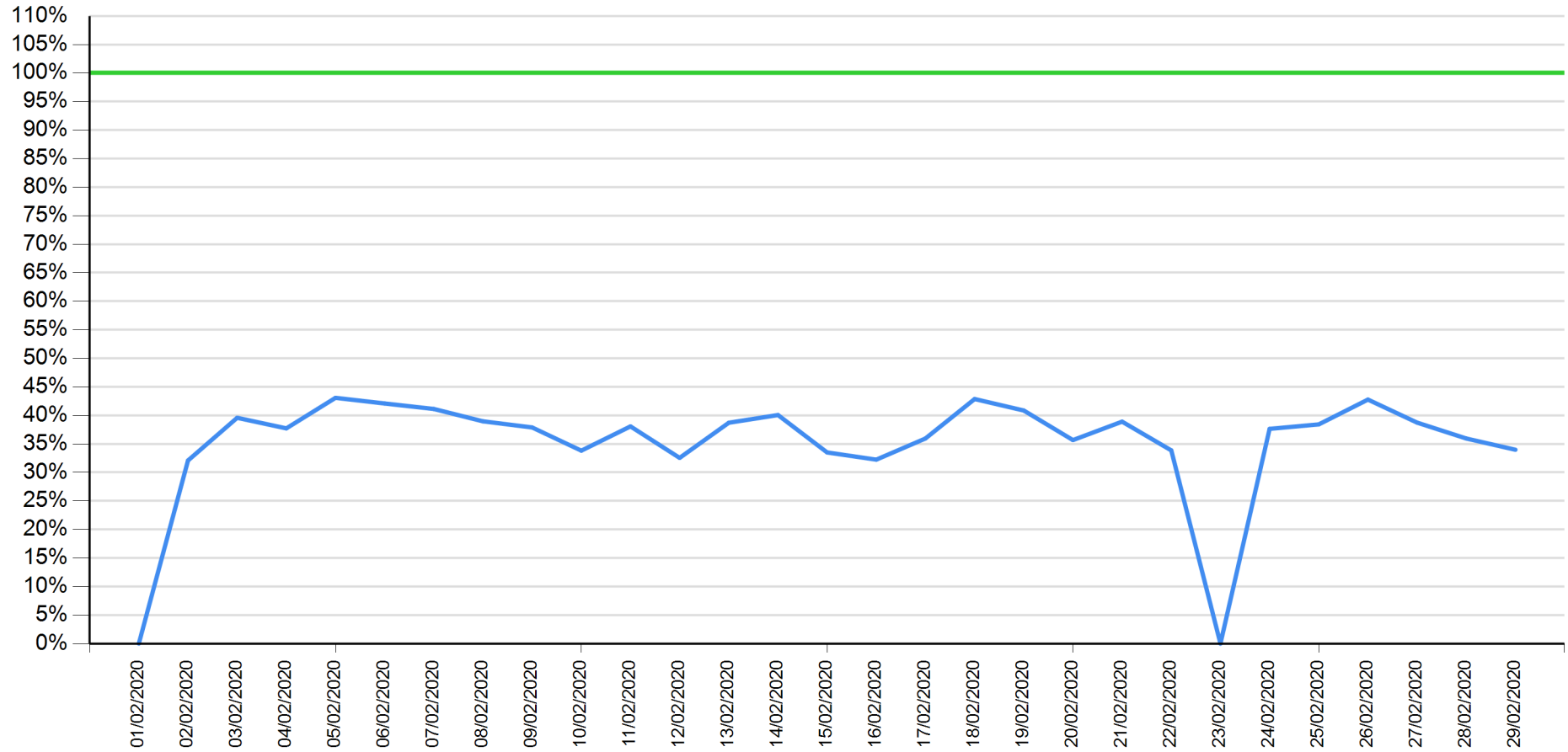
Transaction list as of January 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

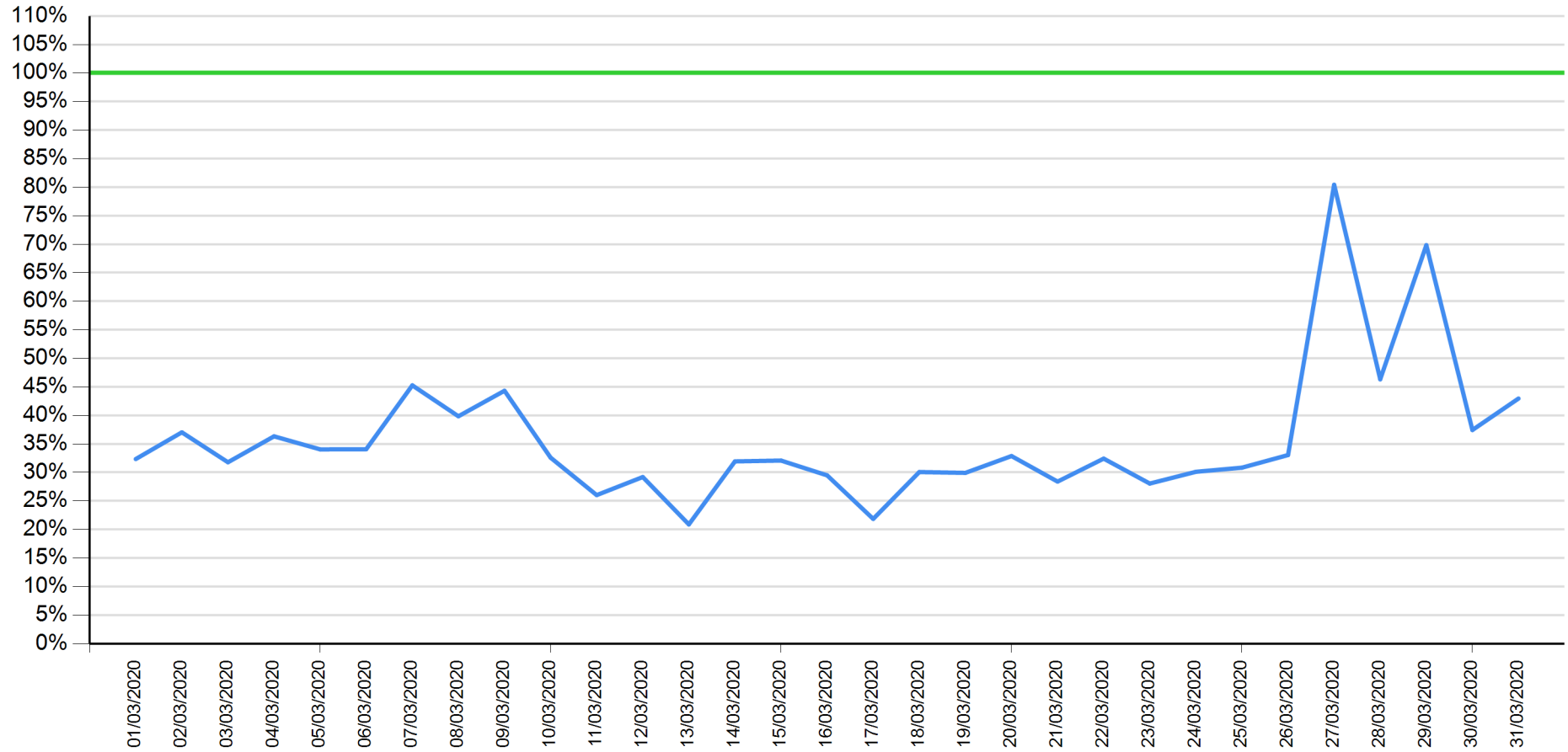
Transaction list as of February 2020



— API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Transaction list as of March 2020



— API response time — Intesa Sanpaolo channels response time