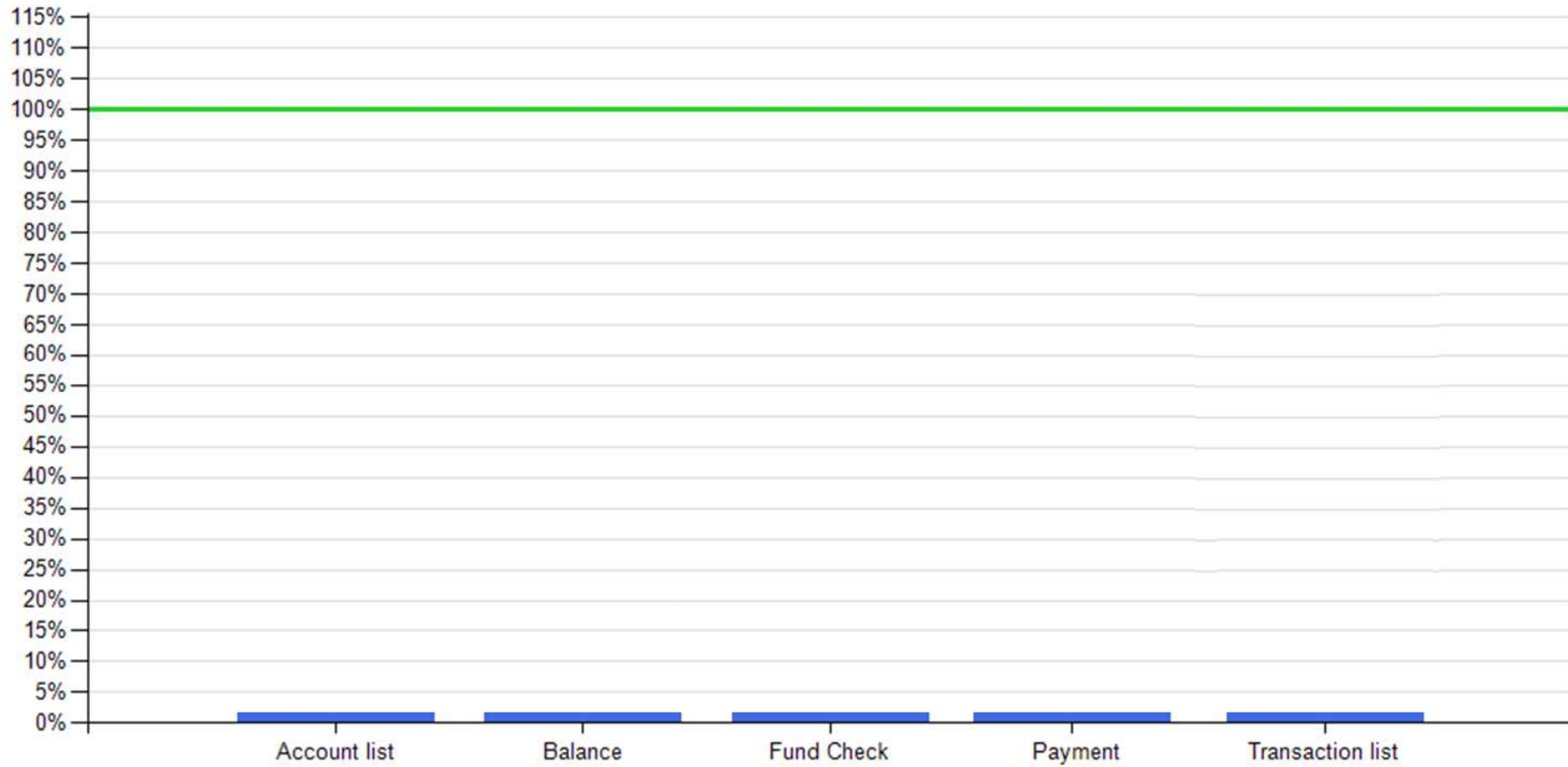


API downtime vs Intesa Sanpaolo online channels

Reference period: October 2019, November 2019, December 2019



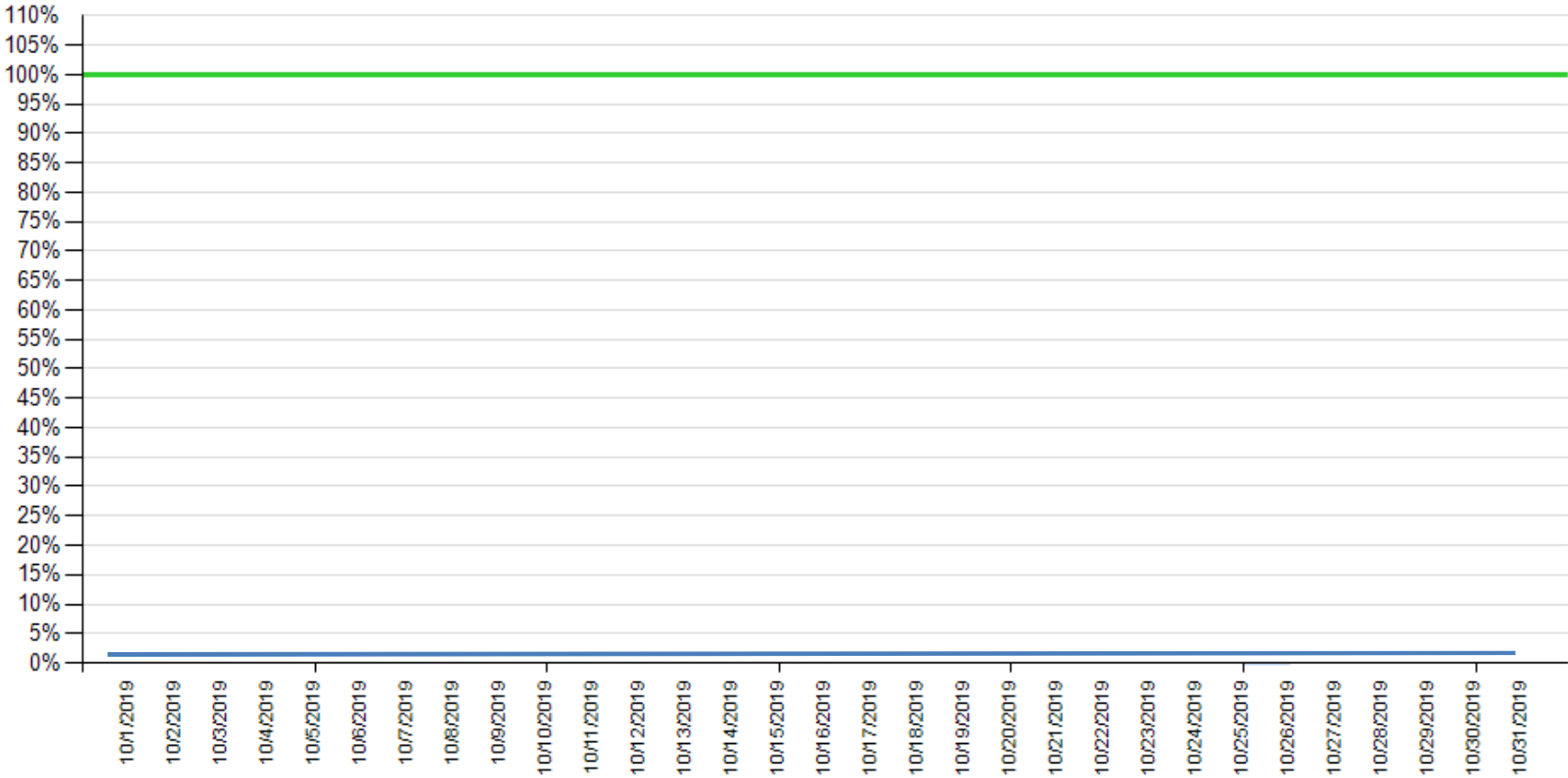
API downtime

Intesa Sanpaolo channels downtime

API normalized downtime exceeds Intesa Sanpaolo online channels normalized downtime

API downtime vs Intesa Sanpaolo online channels

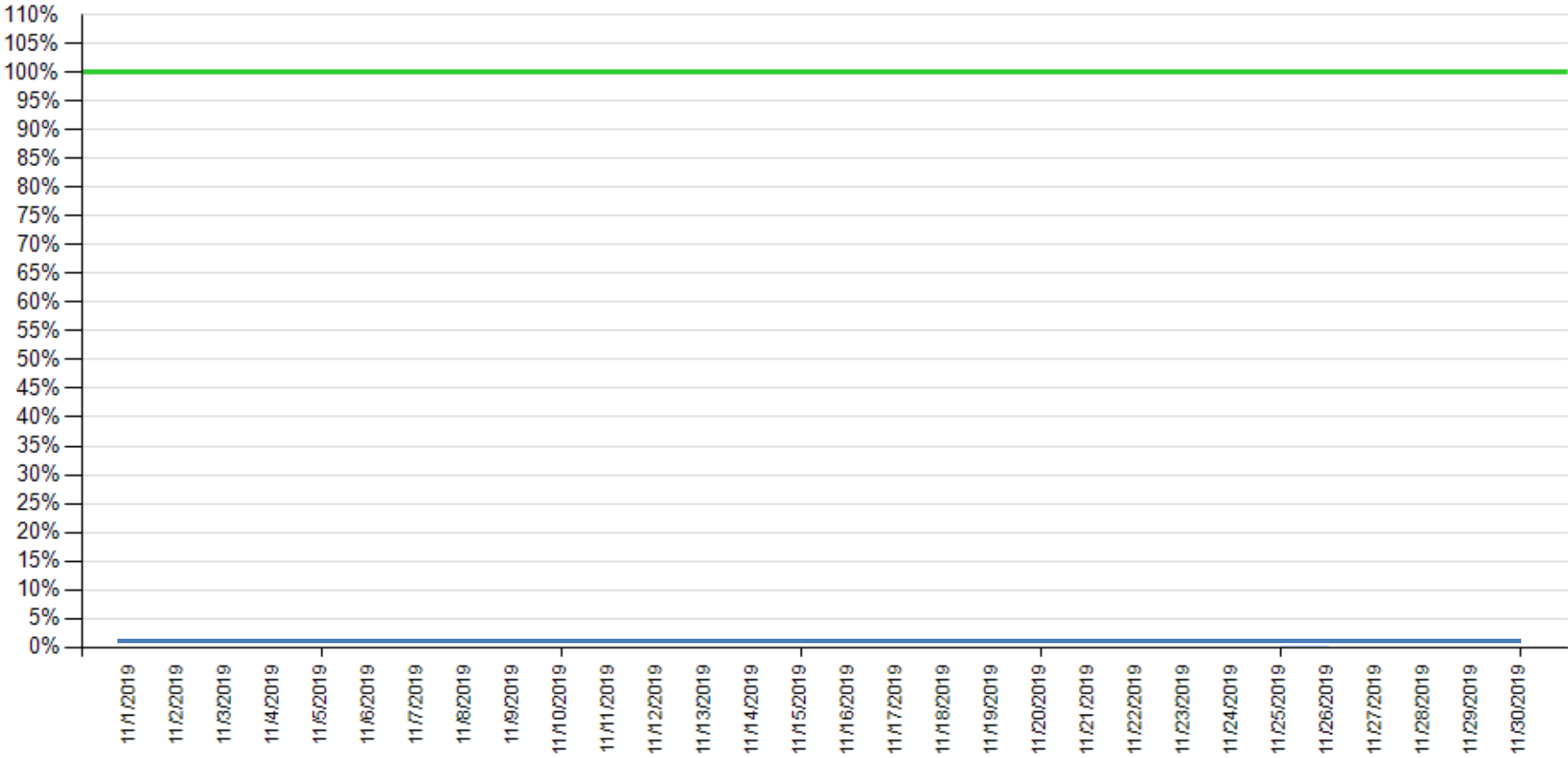
- as of October 2019



— API downtime — Intesa Sanpaolo channels downtime

API downtime vs Intesa Sanpaolo online channels

- as of November 2019

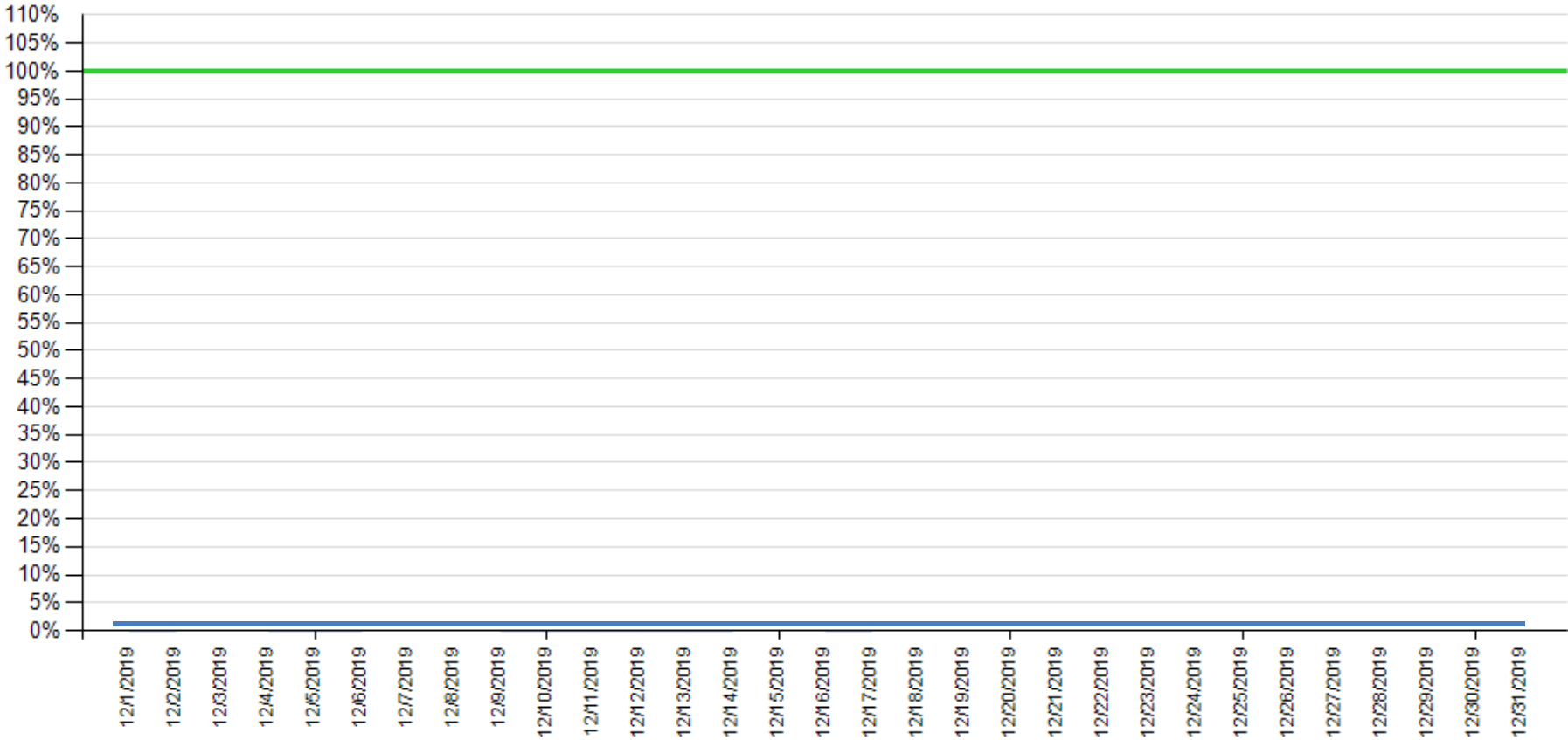


API downtime

Intesa Sanpaolo channels downtime

API downtime vs Intesa Sanpaolo online channels

- as of December 2019



— API downtime

— Intesa Sanpaolo channels downtime