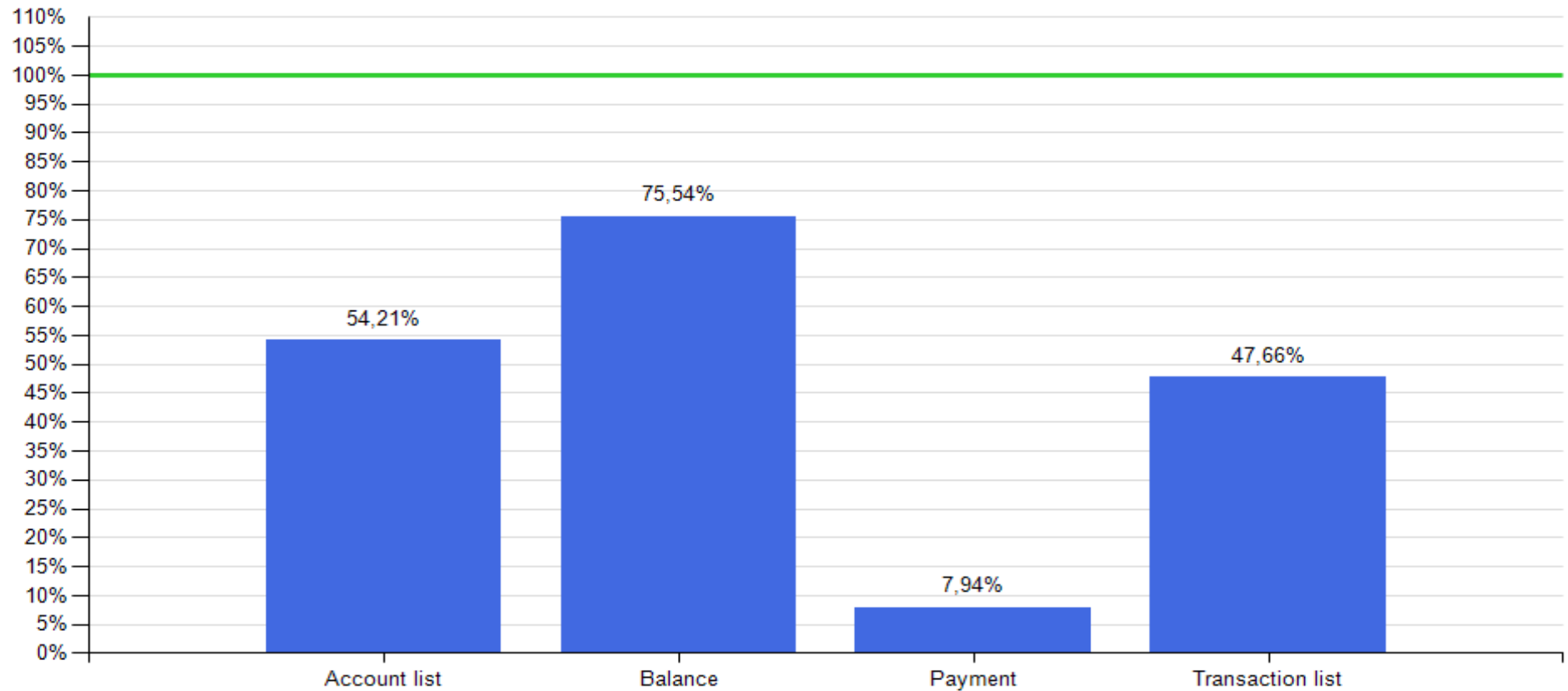# API response time vs Intesa Sanpaolo online channels

Reference period: October 2020, November 2020, December 2020

Legend:
- API response time
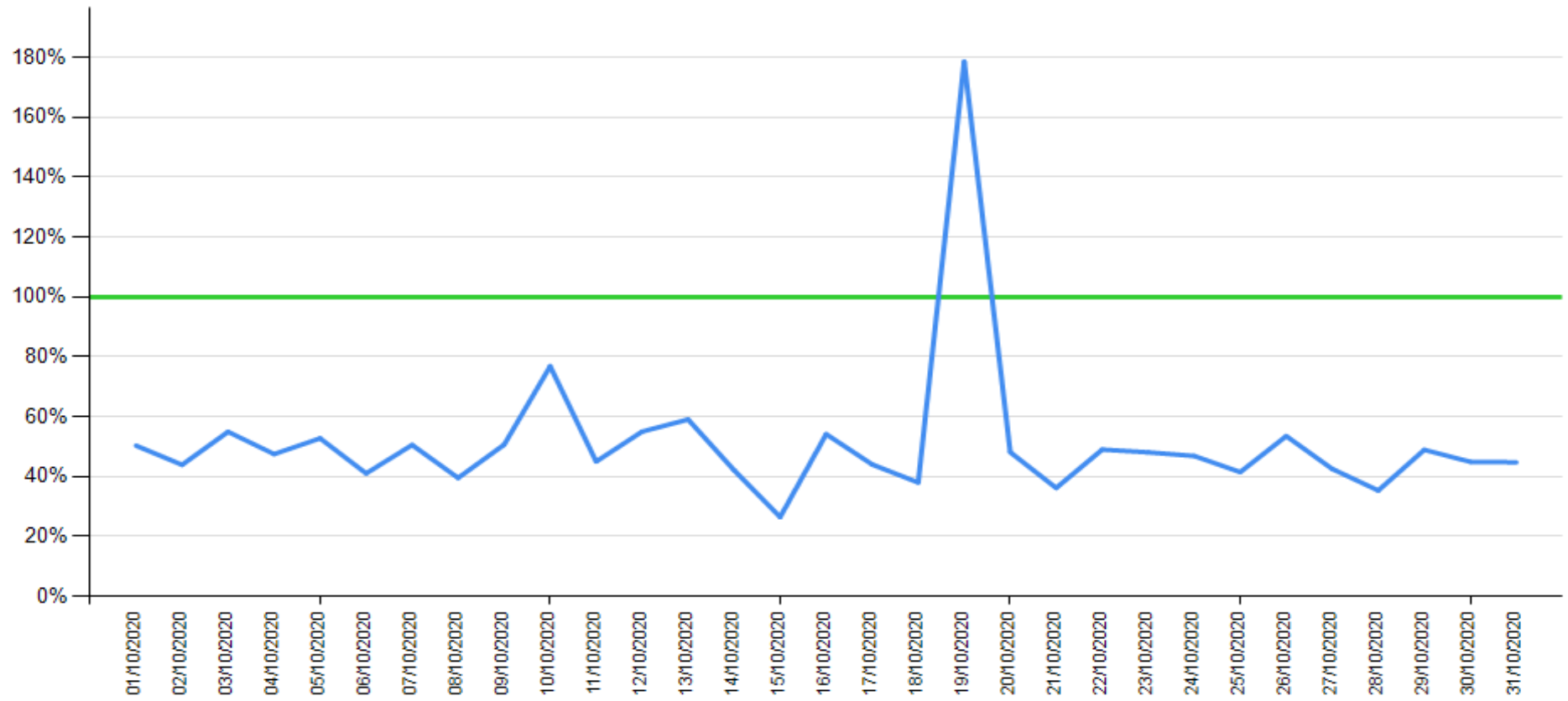- Intesa Sanpaolo channels response time
- API normalized response time exceeds Intesa Sanpaolo online channels normalized response time

Values shown:
- Account list: 54,21%
- Balance: 75,54%
- Payment: 7,94%
- Transaction list: 47,66%

API response time vs Intesa Sanpaolo online channels
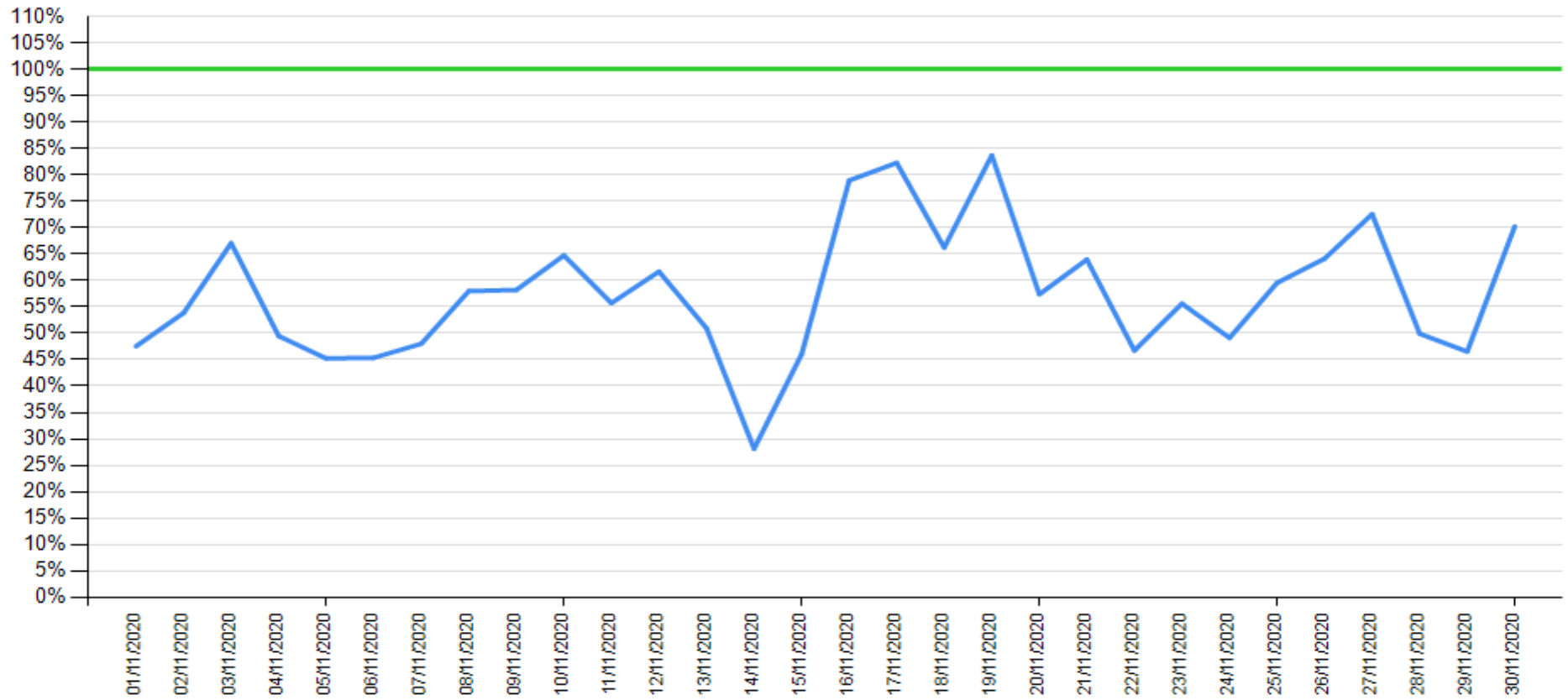

Account list as of October 2020

API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels
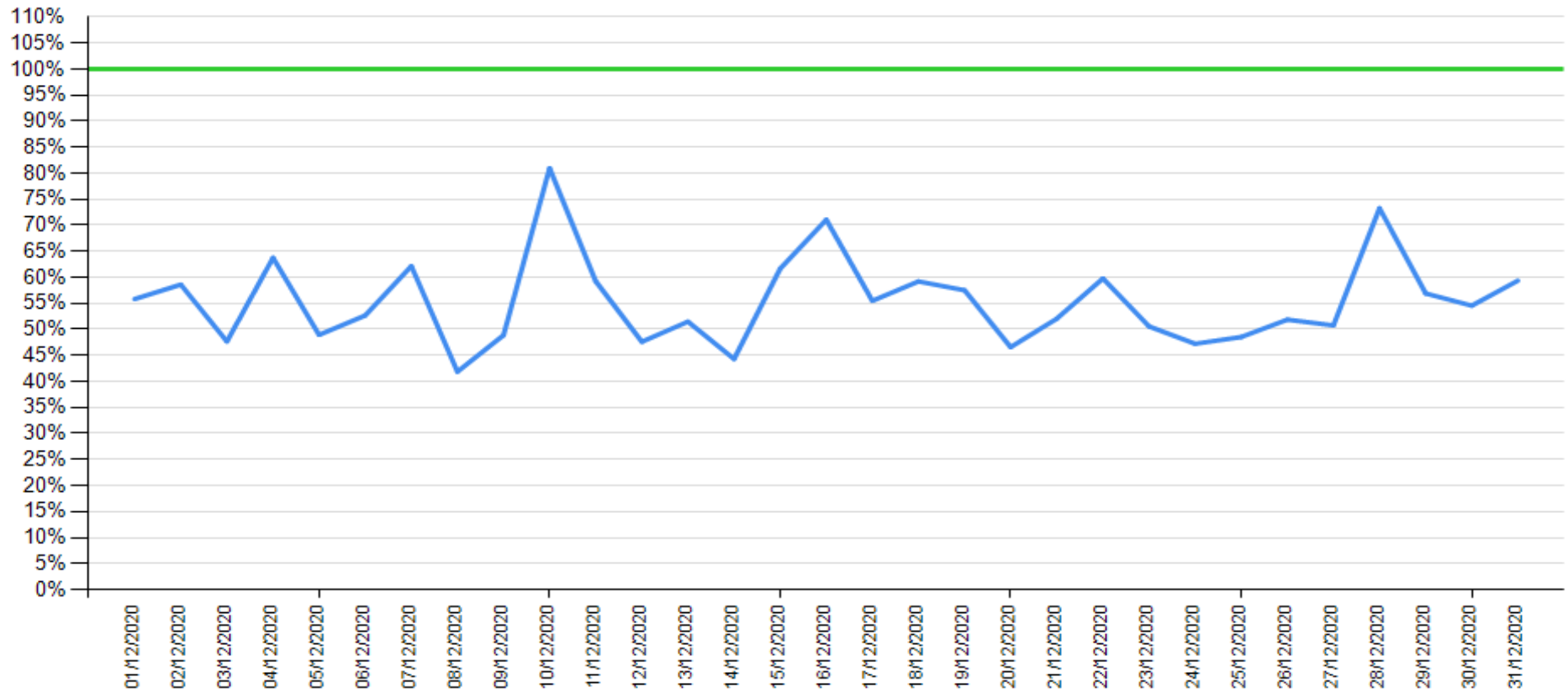

Account list as of November 2020

API response time ——— Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels
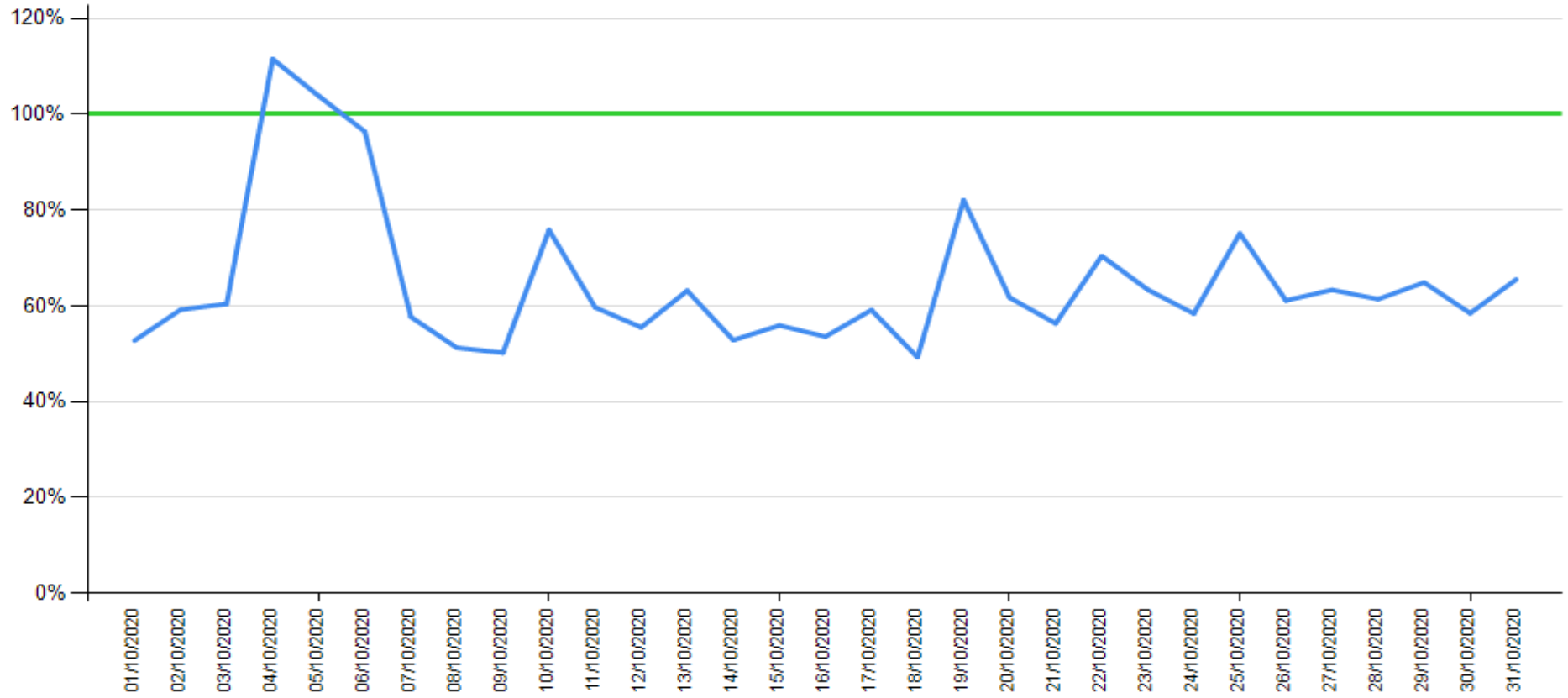

Account list as of December 2020

Legend:
- API response time
- Intesa Sanpaolo channels response time

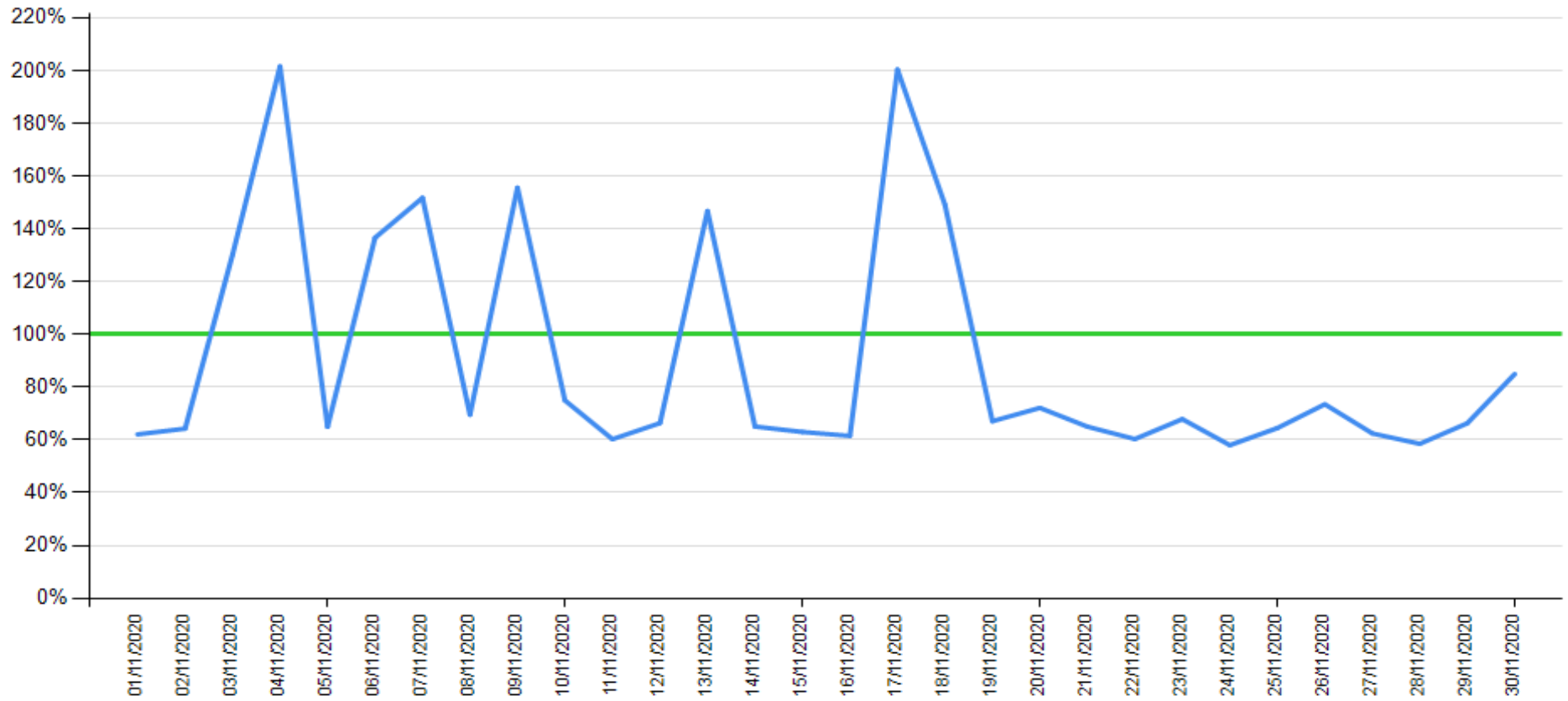# API response time vs Intesa Sanpaolo online channels

Balance as of October 2020

API response time — Intesa Sanpaolo channels response time

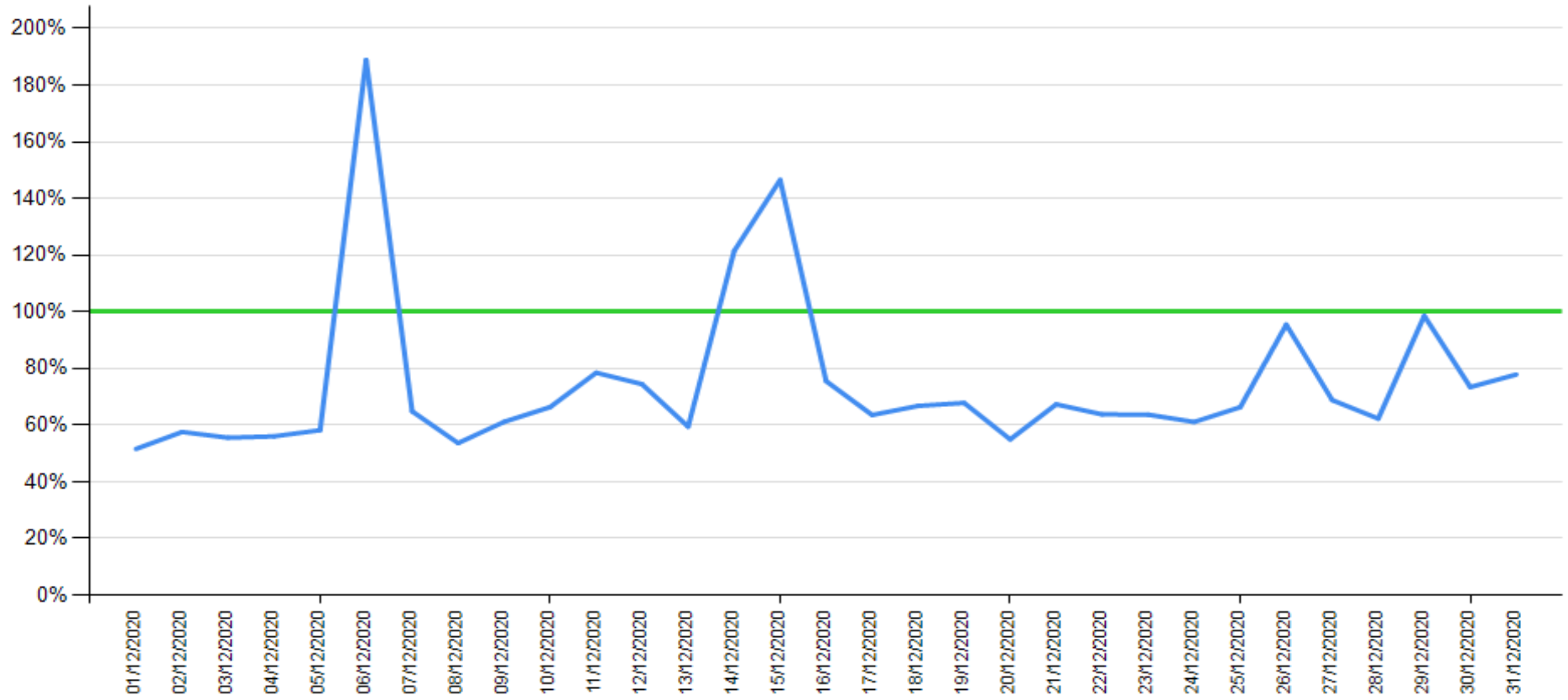# API response time vs Intesa Sanpaolo online channels

Balance as of November 2020

API response time
Intesa Sanpaolo channels response time

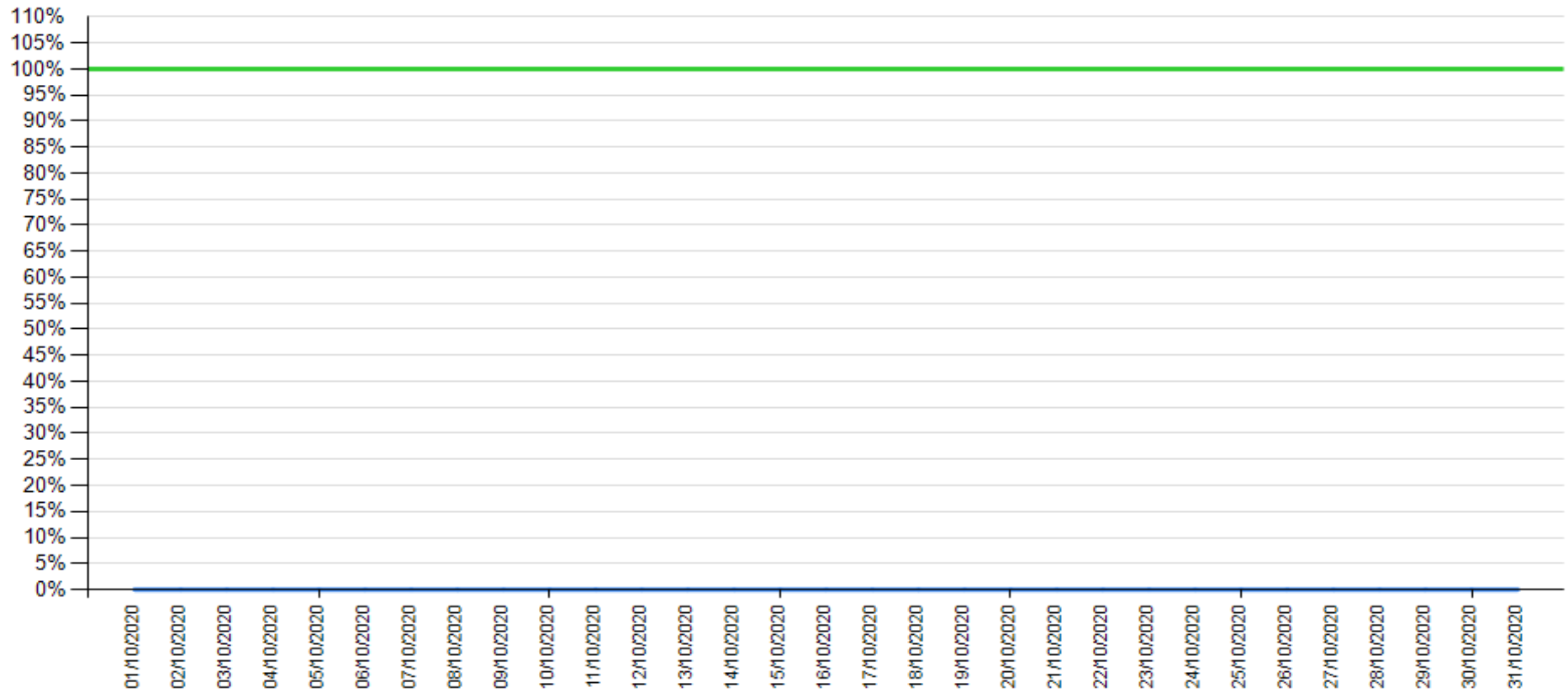# API response time vs Intesa Sanpaolo online channels

Balance as of December 2020

API response time

Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels
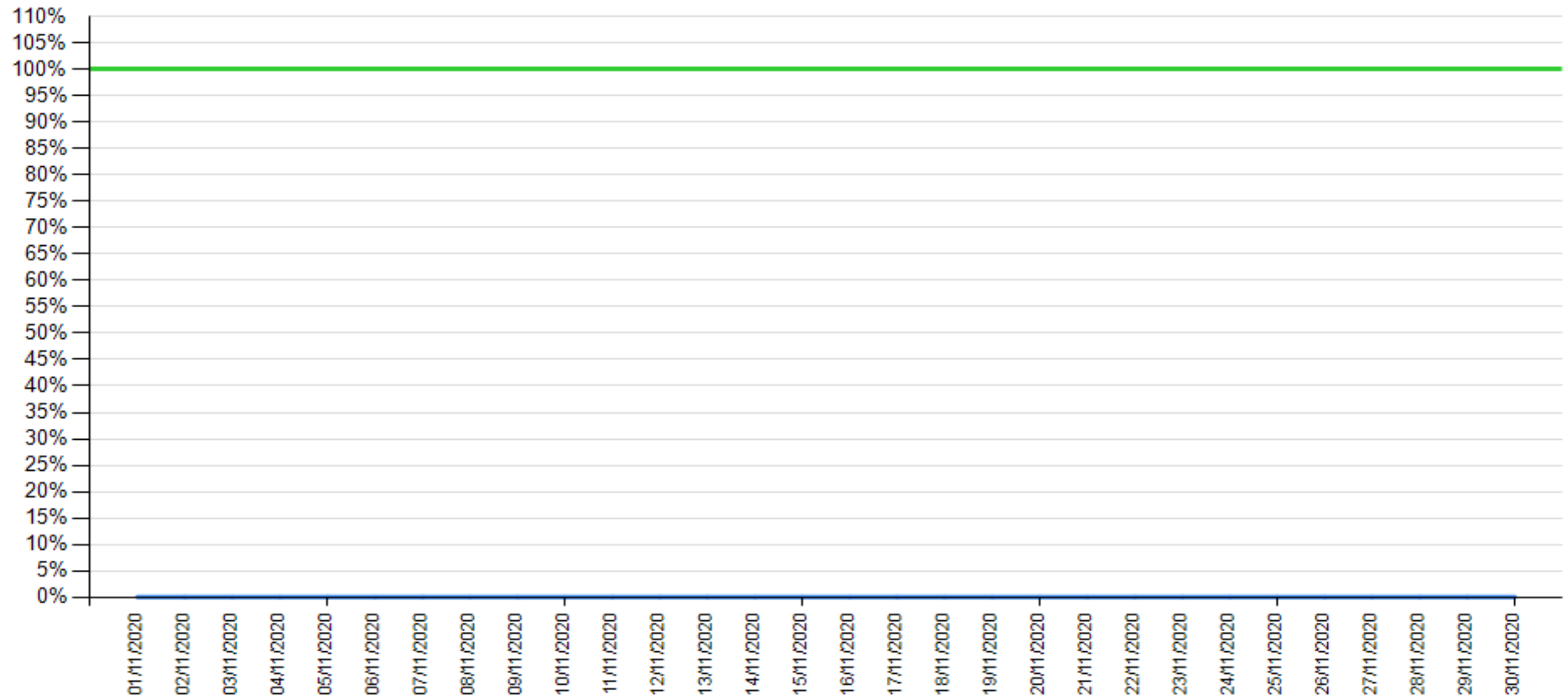
Fund Check as of October 2020

API response time   Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels
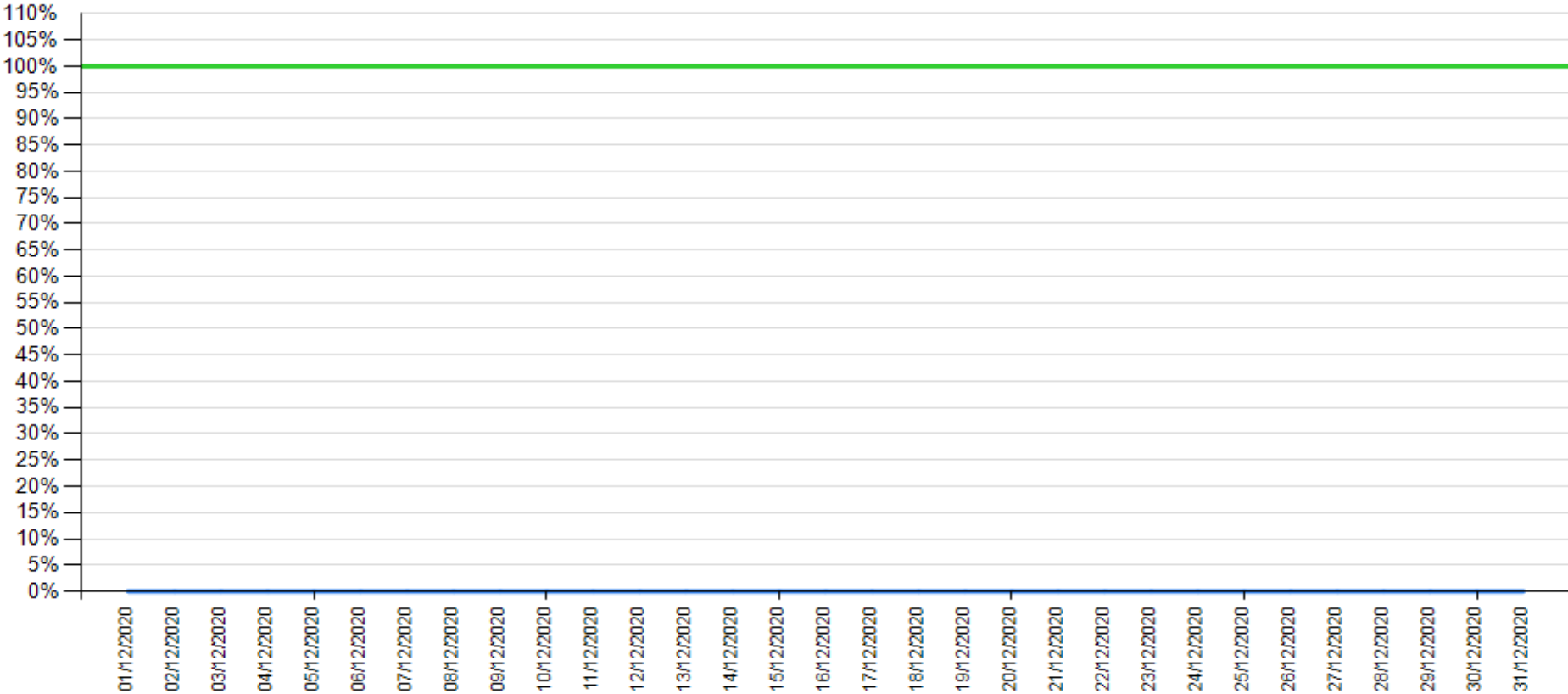
Fund Check as of November 2020

API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels
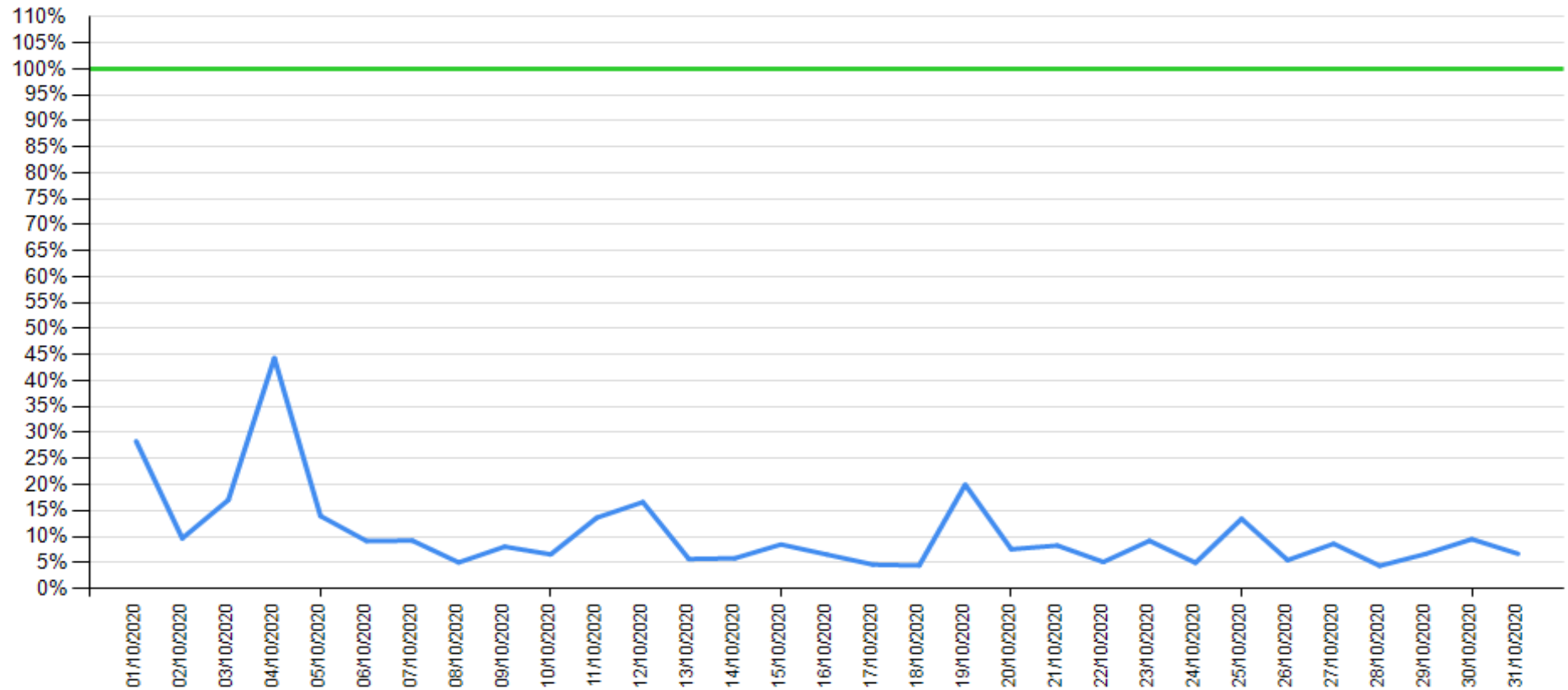
Fund Check as of December 2020

Legend:
- API response time
- Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels
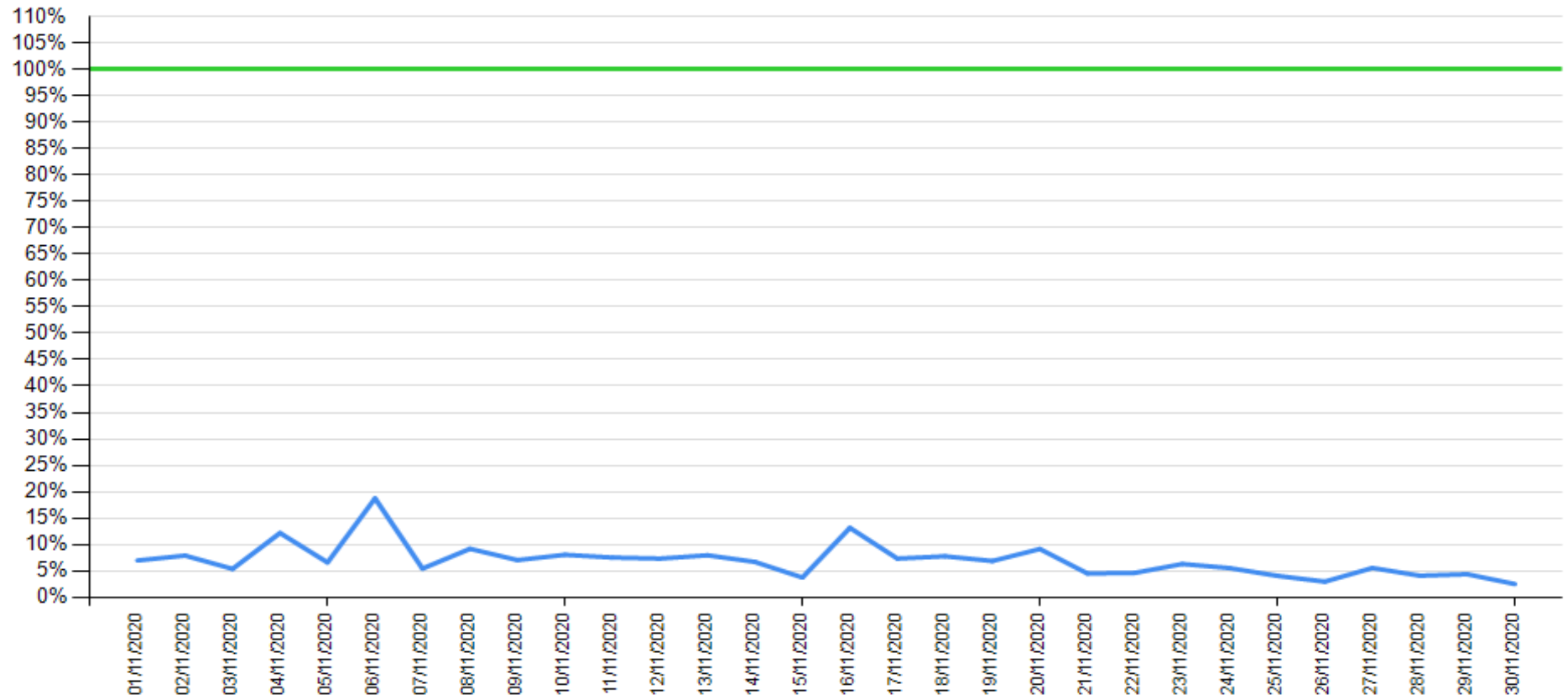

Payment as of October 2020

Legend: API response time — Intesa Sanpaolo channels response time

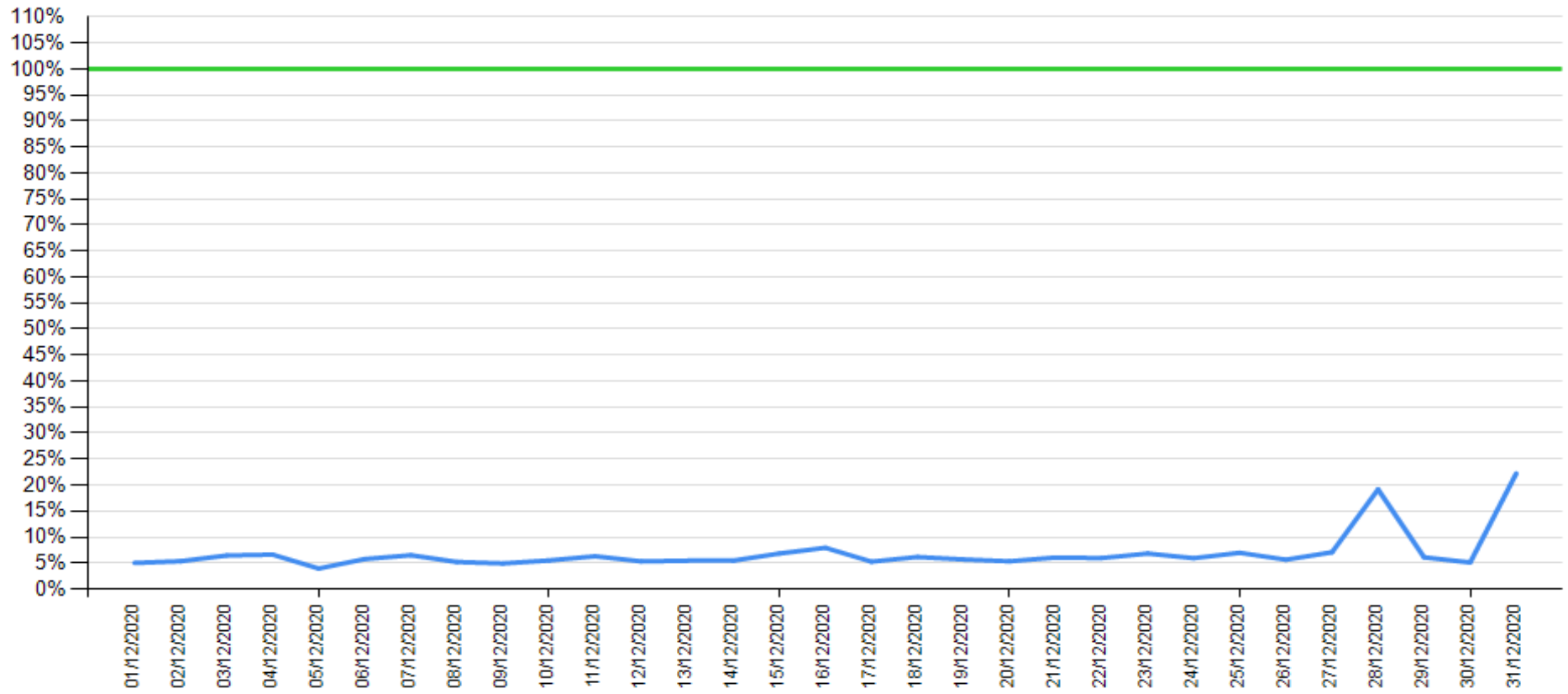# API response time vs Intesa Sanpaolo online channels

Payment as of November 2020

Legend: API response time (blue) — Intesa Sanpaolo channels response time (green)

API response time vs Intesa Sanpaolo online channels
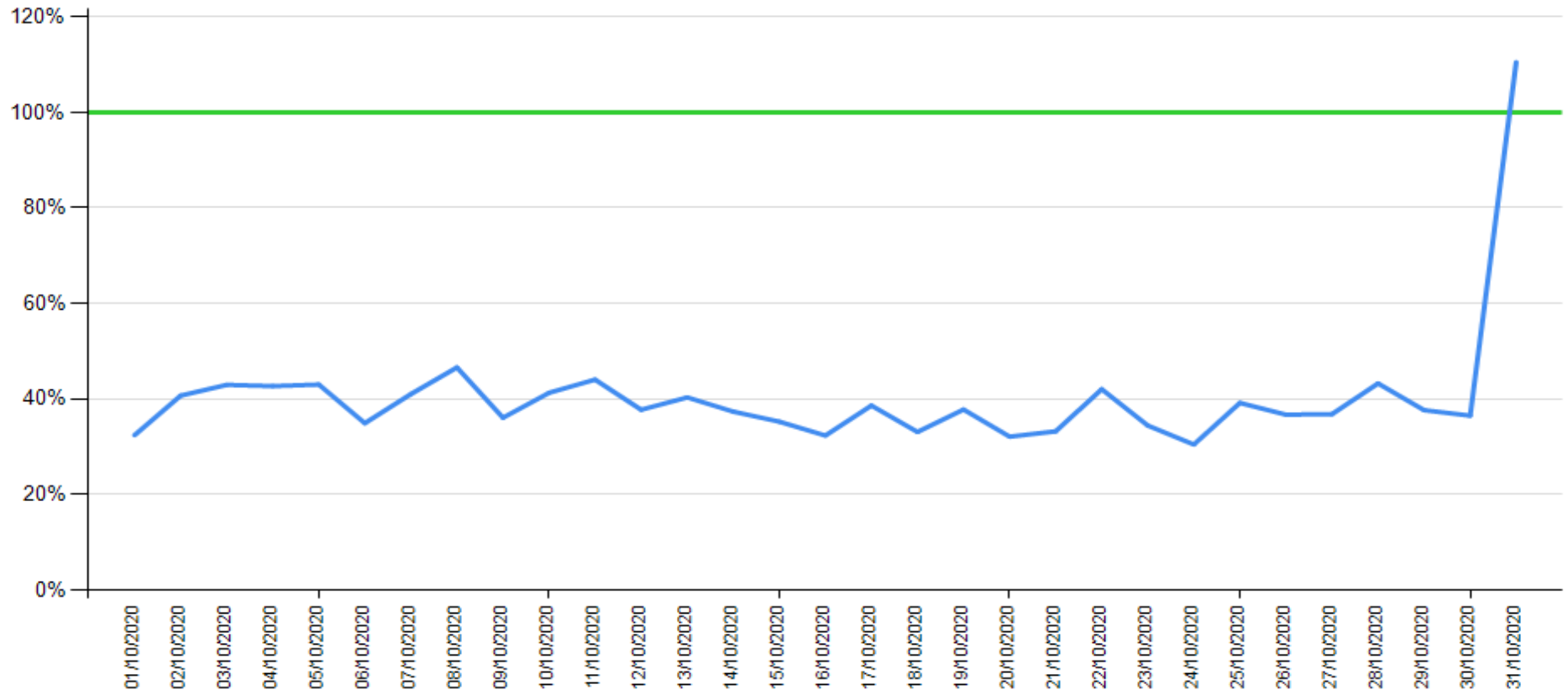

Payment as of December 2020

Legend:
- API response time
- Intesa Sanpaolo channels response time
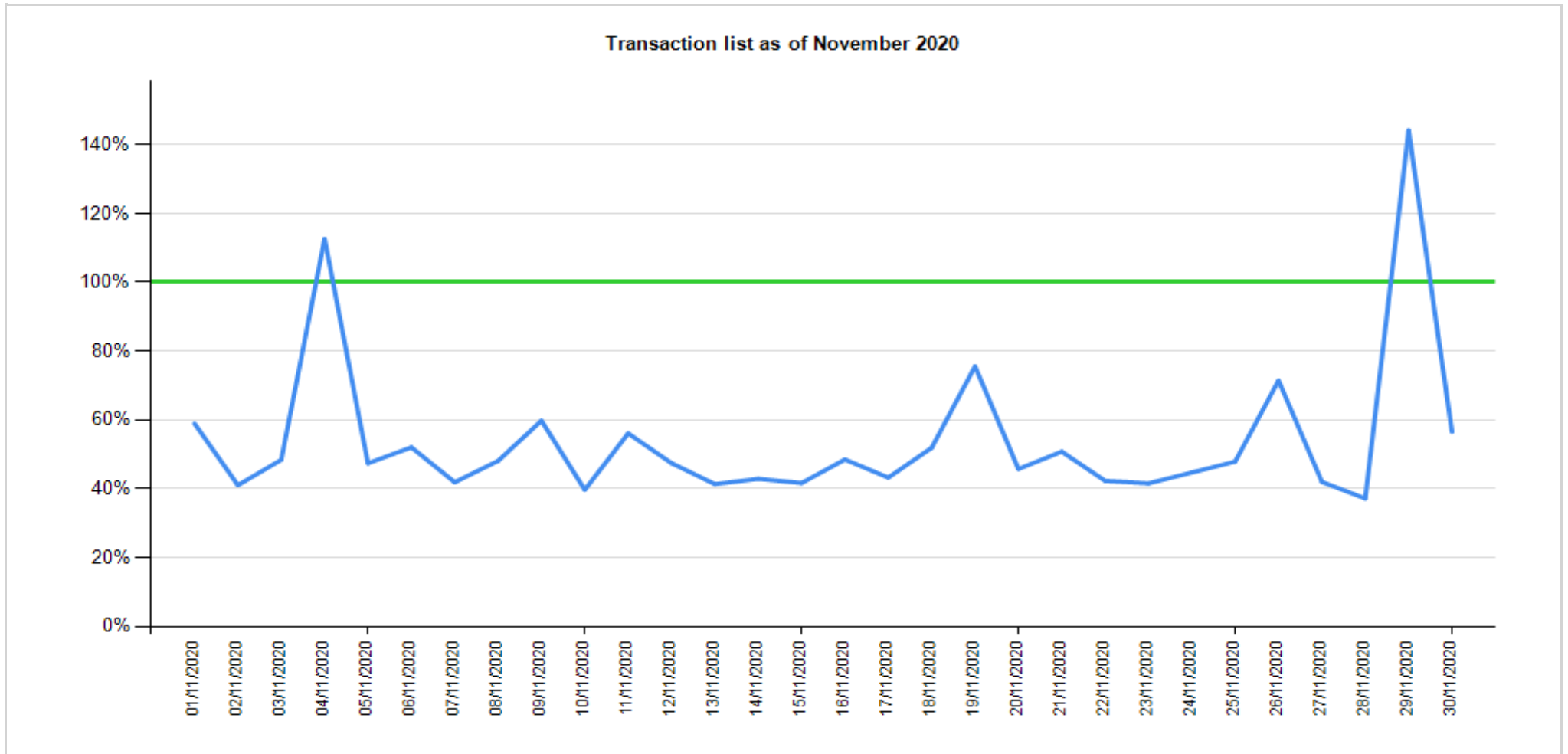
API response time vs Intesa Sanpaolo online channels

Transaction list as of October 2020
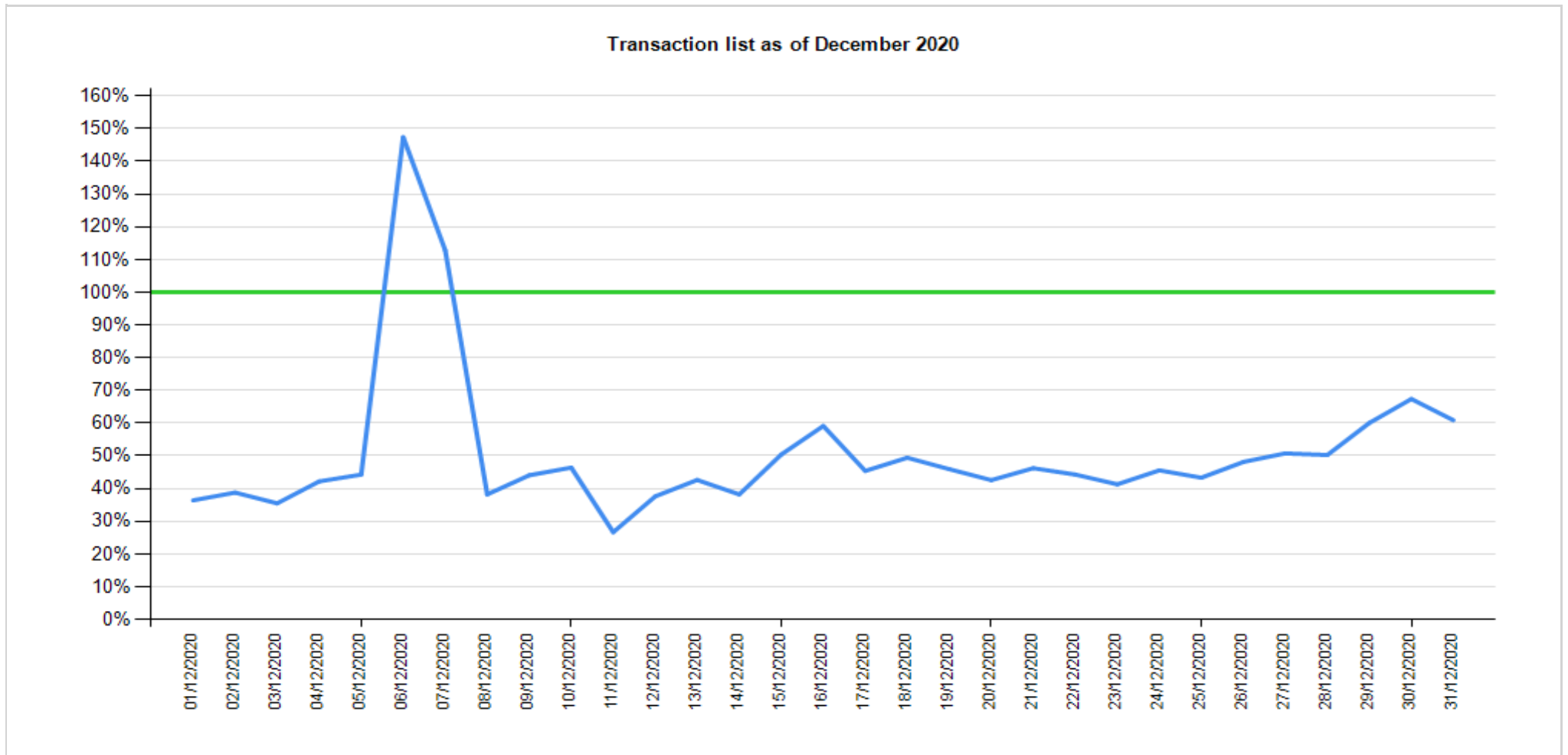
API response time — Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Transaction list as of November 2020

API response time —— Intesa Sanpaolo channels response time

API response time vs Intesa Sanpaolo online channels

Transaction list as of December 2020

API response time — Intesa Sanpaolo channels response time